

XENTURION CAR HIRE

OPTION A

Group	Description	30 Days	45 Days	60 Days
A	Entry Level, Manual Hatchback	R74,90	R112,35	R149,80
B	Manual Hatchback	R78,90	R118,35	R157,80
C	Manual Sedan	R82,40	R123,60	R164,80
D	Entry Level, Automatic Hatchback	R87,00	R130,50	R174,00
E	Automatic Sedan	R109,70	R164,55	R219,40
Z	Automatic Cross-over XUV	R140,00	R210,00	R280,00
M	Luxury Hatchback Compact SUV	R176,30	R264,45	R352,60
G	Luxury (Mercedes Benz C-Class, Audi, Lexus, or Similar)	R215,90	R323,85	R431,80
K	Small Manual / Automatic SUV	R142,00	R213,00	R284,00
TF	Large Manual / Automatic SUV	R178,40	R267,60	R356,80
Q	Manual/Automatic 8-Seater	R189,10	R283,65	R378,20
N1	4x4 Manual Double Cab LDV	R176,30	R264,45	R352,60
H	1 Ton LDV (No Canopy), Manual - Petrol	R115,70	R173,55	R231,40
J	1 Ton Closed LDV (Standard Canopy), Manual - Petrol	R121,70	R182,55	R243,40
P1	½ Ton Utility LDV, Manual	R112,20	R168,30	R224,40
PV	1 Ton Panel Van Closed, Manual	R214,50	R321,75	R429,00

OPTION B

Group	Description	30 Days	45 Days	60 Days
A	Entry Level, Manual Hatchback	R94,90	R142,35	R189,80
B	Manual Hatchback	R98,90	R148,35	R197,80
C	Manual Sedan	R102,40	R153,60	R204,80
D	Entry Level, Automatic Hatchback	R107,00	R160,50	R214,00
E	Automatic Sedan	R129,70	R194,55	R259,40
Z	Automatic Cross-over XUV	R160,00	R240,00	R320,00
M	Luxury Hatchback Compact SUV	R196,30	R294,45	R392,60
G	Luxury (Mercedes Benz C-Class, Audi, Lexus, or Similar)	R235,90	R353,85	R471,80
K	Small Manual / Automatic SUV	R162,00	R243,00	R324,00
TF	Large Manual / Automatic SUV	R198,40	R297,60	R396,80
Q	Manual/Automatic 8-Seater	R209,10	R313,65	R418,20
N1	4x4 Manual Double Cab LDV	R196,30	R294,45	R392,60
H	1 Ton LDV (No Canopy), Manual - Petrol	R135,70	R203,55	R271,40
J	1 Ton Closed LDV (Standard Canopy), Manual - Petrol	R141,70	R212,55	R283,40
P1	½ Ton Utility LDV, Manual	R132,20	R198,30	R264,40
PV	1 Ton Panel Van Closed, Manual	R234,50	R351,75	R469,00

Administered by Empire Insurance Administrators, an authorised financial services provider (38321)

DEFINITIONS



We/Us/Our shall mean Empire Insurance Administrators FSP 38321

You/Our shall mean the insured / policy holder as noted on your policy schedule.

Insured Vehicle shall mean the comprehensively insured vehicle/s as noted on the policy schedule in respect of which you purchased this value added product/s.

Rental Vehicle shall mean the replacement vehicle provided by the car rental agency.

Day shall mean a period of 24 hours, or any part thereof.

Car Rental Agency shall mean the car rental company appointed by us.

Insurance Provider shall mean your insurance provider/broker.

Premium shall mean the value added product premium.

Monthly Policy shall mean the period commencing on the date stated in the schedule and expiring on the last day of the same month, and any subsequent period of one month for which a premium has been paid by you and accepted by or on behalf of us.

Annual Policy shall mean the period commencing on the date stated in the schedule and expiring at the end of the period stated in the schedule.

Inception date shall mean the inception date of the value added product.

PRODUCTS

OPTION A - CAR RENTAL IN THE EVENT OF ACCIDENT | THEFT | HIJACKING

If your comprehensively insured vehicle is damaged in an accident, stolen, or hijacked after the inception date we will provide you with a rental vehicle until your claim is settled, or authorised repairs relating to your motor vehicle insurance claim is finalised, or the maximum period indicated on the face of your policy schedule is reached, whichever occurs first in time.

You will only become entitled to benefits once:

- Premiums for the product has been received by us, or on our behalf; AND
- Your motor vehicle insurance claim has been accepted by your insurance provider.

If your insured vehicle is damaged, but drivable we will only provide you with a rental vehicle once your insured vehicle has been delivered to the panel beater appointed by your insurance provider.

You will not be entitled to the benefits if the value of your motor vehicle insurance claim is less than the excess applicable to said claim.

Benefits will be limited to 5 days per claim where your motor vehicle insurance claim is for lost keys, damage to tyres and rims only, or glass.

OPTION B - CAR RENTAL IN THE EVENT OF MECHANICAL | ELECTRICAL FAILURE AND ROUTINE SERVICES

MECHANICAL / ELECTRICAL FAILURE - If your comprehensively insured vehicle suffers mechanical, or electrical failure after the inception date we will provide you with a rental vehicle for up to a maximum period of 5 (five) days. Only claims where the estimated repair period is in excess of 2 (two) days will be accepted. Any number of failures that happen at once and are reported at the same time will be treated as one claim. We will only accept 2 (two) claims per year.

ROUTINE SERVICES – We will provide you with a rental vehicle for up to a maximum period of 5 (five) days whilst your insured vehicle is being serviced upon receipt of written confirmation of the service date from an approved motor dealer. We will only accept 2 (two) claims per year.



GENERAL CONDITIONS

1. The relevant conditions of your underlying policy will apply to this value added product.
2. If your insurance provider repudiates your motor vehicle insurance claim subsequent to your being provided with a rental vehicle, all car hire costs will be for your own account, and you will be required to reimburse us accordingly for any amounts that we may have paid for hiring the vehicle.
3. If your insured vehicle is not repaired within the maximum days permitted, you will be offered the option to continue renting on your own account indefinitely at discounted rates. (Upfront payment will be required).
4. The rental vehicle provided will be a vehicle in the vehicle group selected, and for which premiums have been paid. If restrictions on your license prohibits you from legally driving a vehicle in the group selected, or you require an upgrade, this can be arranged directly with us. Charges for upgrades whether by law or elected will be for your account. (Upfront payment will be required).
5. The rental vehicle will be provided by the car rental agency appointed by us. Should you rent directly from a car rental company, we will only reimburse you the amount had car rental been arranged by us.
6. You must sign all documentation required by the nominated car rental agency and pay the required fuel deposit in cash / via credit card when you collect, or when the rental vehicle is delivered to you, as the case may be.
7. The terms and conditions of the nominated car rental agency, a copy of which will be provided to you when you take possession of the rental vehicle shall apply, and you are advised to familiarise yourself with same.
8. The rental vehicle may only be driven by a person in possession of a valid, unendorsed driver's license, as agreed with the car rental agency. One additional driver may be added at no additional cost to you, but the details of said driver must be noted on the car rental agency's rental agreement.
9. The rental vehicle may not be driven beyond the borders of the Republic of South Africa, unless authorised by the car rental agency in writing beforehand.

RATES AND CHARGES

INCLUDED in Daily Rates	
Unlimited Mileage	Airport Surcharge (Airport collected vehicles only) **
Super Collision Damage Waiver (SCDW)	One Additional Driver
Super Theft Loss Waiver (STLW)	Delivery & Collection within 20km radius of Supplier Branch
VAT @ 15 %	

EXCLUDED from Daily Rates / Payable by the Insured	Amount
Refundable Rental Deposit	R2 000 - R2 800
Excess in event of an incident / accident or total loss (Double Excess in event of 3rd Party or Single incident / accident. Excess may differ with every supplier)	Minimum R4 500
Contract Fee	R95
Windscreen and Tyre Damage	Actual Replacement Amount
Windscreen- & Tyre Damage Buy Down (to a maximum of R4 500) hubcaps and rims not included	R75 per day
Excess Buy Down (1st Excess to a maximum of R4 500, Tyre- & Windscreen damage to a maximum R4 500) rims not included	R95 per day
Water & Undercarriage Damage	Actual Damage Amount
Delivery & Collection Fee (outside 20km radius of Supplier Branch & After Hours)	Will be quoted
Additional Equipment (GPS, Baby Seat, Bike Racks, etc.)	Will be quoted
2nd & Subsequent Additional Driver	R530 per driver
Location Surcharge	Will be quoted
One-Way Fee	Will be quoted
Overdue Rental Fee (in event that vehicle is not returned at agreed date)	R850 per incident
Cancellation Fee (not cancelled within 24-hours)	R550
Skipped Vehicle Service Fee	R5 000
No Show Fee	Depends on car group – minimum R650
Young Driver Surcharge	Will be quoted
Accident Claim Administration Fee	R800 per claim
Traffic Fines	Actual amount
Traffic Fines Administration Fee	R420 per fine

Refuelling Fee	R35 – R55 admin fee
Fuel	Actual amount
E-Toll Fees	Actual +10% admin fee
Tourism Levy	1% of invoice amount
** Airport Surcharge may be charged by certain suppliers	12% of daily rate

Additional charges are subject to change without prior notice. These charges depend on which supplier used.

SPECIAL NOTE: C1 DRIVERS LICENSE HOLDERS:

Should the renter be in possession of a C1 Driver's License code, which is less than 2 years old, the following be required:

- Double Rental Deposit.
- Double Excess will apply.

NOTE: Rates provided will be subject to annual increases at date of expiry.

Option A	30 days per accident/theft/hijacking claim.
Option B	5 days twice per annum should your insured vehicle suffer mechanical/electrical failure.
Option B	5 days twice per annum whilst your insured vehicles being serviced.
The premium covers 1 insured vehicle only	

Premiums included VAT and 12.5% broker commission

Empire Insurance Administrators is an authorised financial service provider. FSP No.:38321 All additional charges mentioned is quoted in ZAR and is subject to change without prior notice.



Xenturion (Pty) Ltd
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