

# COMMERCIAL INSURANCE POLICY



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## GENERAL EXCEPTIONS CONDITIONS AND PROVISIONS

Subject to the terms, exceptions and conditions (precedent or otherwise) and in consideration of, and conditional upon, the prior payment of the premium by or on behalf of the insured and receipt thereof by or on behalf of the company, the company specified in the schedule agrees to indemnify or compensate the insured by payment or, at the option of the company, by replacement, reinstatement or repair in respect of the defined events occurring during the period of insurance and as otherwise provided under the within sections up to the sums insured, limits of indemnity, compensation and other amounts specified.

Where more than one insurance company or insurer participates in this insurance, the expression “company” shall be amended to “insurers” wherever it appears in this policy. In this event the percentage share of each insurer will be as expressed in the schedule of this policy and the liability of each such insurer individually shall be limited to the percentage share set against its name.

Specific exceptions, conditions and provisions shall override general exceptions, conditions and provisions.

### GENERAL EXCEPTIONS

#### WAR, RIOT AND TERRORISM

(A) This policy does not cover loss of or damage to property related to or caused by:

- (i) Civil commotion, labour disturbances, riot, strike, lockout or public disorder or any act or activity which is calculated or directed to bring about any of the foregoing;
- (ii) war, invasion, act of foreign enemy, hostilities or warlike operations (whether war be declared or not) or civil war;
- (iii) (a) mutiny, military rising, military or usurped power, martial law or state of siege, or any other event or cause which determines the proclamation or maintenance of martial law or state of siege;
- (b) insurrection, rebellion or revolution;
- (iv) any act (whether on behalf of any organisation, body or person or group of persons) calculated or directed to overthrow or influence any State or Government or any provincial, local or tribal authority with force or by means of fear, terrorism or violence;
- (v) any act which is calculated or directed to bring about loss or damage in order to further any political aim, objective or cause, or to bring about any social or economic change, or in protest against any State or Government or any provincial, local or tribal authority, or for the purpose of inspiring fear in the public or any section thereof;
- (vi) any attempt to perform any act referred to in clause (iv) or (v) above;
- (vii) the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any occurrence referred to in clause A (i), (ii), (iii), (iv), (v) or (vi) above.

If the company alleges that, by reason of clause A(i), (ii), (iii), (iv), (v), (vi) or (vii) of this exception, loss or damage is not covered by this policy, the burden of proving the contrary shall rest on the insured.

(B) This policy does not cover loss or damage caused directly or indirectly by or through or in consequence of any occurrence for which a fund has been established in terms of the War Damage Insurance and Compensation Act, 1976 (No. 85 of 1976) or any similar Act operative in any of the territories to which this policy applies.

(C) Notwithstanding any provision of this policy including any exclusion, exception or extension or other provision not included herein which would otherwise override a general exception, this policy does not cover loss of or damage to property or expense of whatsoever nature directly or indirectly caused by, arising out of or in connection with any act of terrorism regardless of any other cause or event contributing concurrently or in any sequence to the loss, damage or expense. For the purpose of this General exception 1(C) an act of terrorism includes, without limitation, the use of violence or force or the threat thereof whether as an act harmful to human life or not, by any person or group of persons, whether acting alone or on behalf of or in connection with any organisation or government or any other person or body of persons, committed for political, religious, personal or ideological reasons or purposes including any act committed with the intention to influence any government or for the purpose of inspiring fear in the public or any section thereof.

If the company alleges that, by reason of clause 1(C) of this exception, loss or damage is not covered by this policy, the burden of proving the contrary shall rest on the insured.

#### ASBESTOS (Applicable to the Public liability section, Employers liability section and Sub-section D (Liability) of the Buildings combined section)

Notwithstanding any provision of this policy including any exclusion, exception or extension or other provision which would otherwise override a general exception, this policy does not cover any legal liability, loss, damage, cost or expense whatsoever or any consequential loss directly or indirectly caused by, arising out of, resulting from, in consequence of, in any way involving, or to the extent contributed to by, the hazardous nature of asbestos in whatever form or quantity.

#### NUCLEAR

Except as regards the Fidelity, Stated Benefits and Group Personal Accident sections, this policy does not cover any legal liability, loss, damage, cost or expense whatsoever or any consequential loss directly or indirectly caused by or contributed to by or arising from:

- (i) ionising radiations or contamination by radio-activity from any nuclear fuel or from any nuclear waste from the combustion or use of nuclear fuel;
- (ii) nuclear material, nuclear fission or fusion, nuclear radiation;

- (iii) nuclear explosives or any nuclear weapon
  - (iv) nuclear waste in whatever form;
- regardless of any other cause or event contributing concurrently or in any other sequence to the loss.

For the purpose of this exception only, combustion shall include any self-sustaining process of nuclear fission.

#### COMPUTER LOSSES

General exception applicable to all sections of this policy insuring damage to property or the consequences of damage to property or any liability

Notwithstanding any provision of this policy including any exclusion, exception or extension or other provision not included herein which would otherwise override a general exception, this policy does not cover:

- a) loss or destruction of or damage to any property whatsoever (including a computer) or any loss or expense whatsoever resulting or arising therefrom;
- b) any legal liability of whatsoever nature;
- c) any consequential loss;
  - directly or indirectly caused by or contributed to by or consisting of or arising from the incapacity or failure of any computer, correctly or at all
    - i) to treat any date as the correct date or true calendar date, or correctly or appropriately to recognise, manipulate, interpret, process, store, receive or to respond to any data or information, or to carry out any command or instruction, in regard to or in connection with any such date, or
    - ii) to capture, save, retain or to process any information or code as a result of the operation of any command which has been programmed into any computer, being a command, which causes the loss of data or the inability to capture, save, retain or correctly to process such data in regard to or in connection with any such date, or
    - iii) to capture, save, retain or to process any information or code due to programme errors, incorrect entry or the inadvertent cancellation or corruption of data and/or programmes, or
    - iv) to capture, save, retain or to process any data as a result of the action of any computer virus, or other corrupting, harmful or otherwise unauthorised code or instruction including any trojan horse, time or logic bomb or worm or any other destructive or disruptive code, media or programme or interference.

A computer includes any computer, data processing equipment, microchip, integrated circuit or similar device in computer or non-computer equipment or any computer software, tools, operating system or any computer hardware or peripherals and the information or data electronically or otherwise stored in or on any of the above, whether the property of the Insured or not.

#### Special extension to General exception Computer losses

- A Loss or destruction of or damage to the insured property by fire, explosion, lightning, earthquake or by the special perils referred to below or indemnified by the Glass, Employer's Liability, Stated Benefits, Group Personal Accident or Motor section is not excluded by this General exception.

The special perils that are not excluded for the purpose of this special extension are damage caused by:

1. storm, wind, water, hail or snow excluding damage to property
  - a) arising from it undergoing any process necessarily involving the use or application of water;
  - b) caused by tidal wave originating from earthquake;
  - c) in the underground workings of any mine;
  - d) in the open (other than buildings structures and plant designed to exist or operate in the open);
  - e) in any structure not completely roofed;
  - f) being retaining walls;
2. aircraft and other aerial devices or articles dropped therefrom;
3. impact by animals, trees, aerals, satellite dishes or vehicles excluding damage to such animals, trees, aerals, satellite dishes or vehicles or property in or on such vehicles.

Unless so described and specifically insured as a separate item

These special perils do not cover wear and tear or gradual deterioration.

- B. General exception Computer losses also does not apply to consequential loss as insured by any Business Interruption indemnity provided by this policy to the extent that such consequential loss results from damage to insured property by the perils referred to in Special extension A above.
- C. This Special extension will not insure any loss destruction, damage or consequential loss if it would not have been insured in the absence of this Computer Losses General exception and this Special extension.
- D. This Special extension shall not apply to any Public Liability indemnity.

#### DETENTION, CONFISCATION AND FORFEITURE

This policy does not cover any loss, damage, cost or expense directly or indirectly arising from detention, confiscation, forfeiture, impounding or requisition legally carried out by customs, SA Police Services, crime prevention units or other officials or authorities.

**CYBER EXCLUSION**

This policy excludes any loss, damage, liability, claim, cost or expense directly or indirectly caused by, contributed by, resulting from, arising out of or in connection with a cyber incident. Cover will be provided for physical loss or damage to the property insured under this policy, which is caused by an insured peril, including business interruption resulting therefrom, directly occasioned by a cyber incident.

Nevertheless, any loss, damage, destruction, distortion, erasure, corruption or alteration of electronic data directly occasioned by the cyber incident shall not be recoverable hereunder, nor be considered as physical loss or damage for the purpose of this exclusion clause.

Meaning of words

**Cyber incident** shall include:

1. unauthorised or malicious acts regardless of time and place, or the threat or hoax thereof,
2. malware or similar mechanism,
3. programming or operator error by the insured or any other person/s,
4. any unintentional or unplanned, wholly or partially, outage of the Insured's computer system not directly caused by physical loss or damage.

Affecting access to, processing of, use of or operation of any computer system or any electronic data by any person or group/s of persons.

**Computer system** means:

Any computer, hardware, information technology and communications system or electronic device, including any similar system or any configuration of the aforementioned and including any associated input, output or electronic data storage device, networking equipment or back up facility.

**Electronic data** means:

Facts, concepts and information converted to a form useable for communications, interpretation or processing by electronic and electromechanical data processing or electronically controlled equipment and includes programmes, software and other coded instructions for the processing and manipulation of data or the direction and manipulation of such equipment.

**Malware or similar mechanism** means:

Any program code, programming instruction or other set of instructions intentionally constructed with the ability to damage, interfere with or otherwise adversely affect computer programmes, data files or operations (whether involving self-replication or not), including but not limited to virus, trojan horses, worms, logic bombs, denial of service attacks or any similar type of programming constructed to cause damage.

**CORONAVIRUS OR CORONAVIRUS DISEASE**

This policy does not cover any loss directly or indirectly caused by, happening through, in consequence of or resulting from, in connection with or contributed to by;

1. Any Coronavirus or Coronavirus disease including but not limited to SARS-CoV2 / COVID-19, Avian Influenza, Severe Acute Respiratory Syndrome Coronavirus (SARS-CoV).
2. any mutation or variation of 1. above.
3. any infectious epidemic/pandemic (if classified either way by the appropriate national or international body/agency) which leads to:
  - a. the imposition of quarantine or restriction in movement of people or animals by the national or international body or agency; and/or
  - b. any travel advisory or warning being issued by a national or international body or agency.
4. arising from any fear or threat (whether actual or perceived) of the above.
5. any action taken in controlling, preventing, suppressing or in any way relating to any outbreak of the above.

If the Insurer alleges that by reason of this exclusion loss is not covered by this policy the burden of proving the contrary shall rest on the Insured.

**GENERAL CONDITIONS**

Subject to the provisions of Section 55 of the Short-Term Insurance Act No 53 of 1998 (as amended)

**1. Misrepresentation, misdescription and non-disclosure**

Misrepresentation, misdescription or non-disclosure in any material particular shall render voidable the particular item, section or sub-section of the policy, as the case may be, affected by such misrepresentation, misdescription or non-disclosure.

**2. Other insurance**

If, at the time of any event giving rise to a claim under this policy, an insurance exists with any other insurers covering the insured against the defined events, the company shall be liable to make good only a rateable proportion of the amount payable by or to the insured in respect of such event. If any such other insurance is subject to any condition of average, this policy, if not already subject to any condition of average, shall be subject to average in like manner.

### 3. Cancellation

This policy or any section may be cancelled at any time by the company giving 30 days' notice in writing (or such other period as may be mutually agreed) or by the insured giving immediate notice. On cancellation by the insured, the company shall be entitled to retain the customary short period or minimum premium for the period the policy or section has been in force. On cancellation by the company, the insured shall be entitled to claim a pro rata proportion of the premium for the remainder of the period of insurance from the date of cancellation, subject to general condition 4.

### 4. Premium refund

The Company will not refund the insured upon cancellation of the policy, policy section or item for the remainder of the period of insurance up to renewal if the maximum amount stated in the schedule for such property or section is settled in terms of a claim.

This general condition shall apply whether the insured gave instruction for cancellation or the Company, for whatever reason.

### 5 Continuation of cover (where premium is payable by bank debit order or by transmission account)

The premium is due in advance and, if it is not received by the company by due date, this insurance shall be deemed to have been cancelled at midnight on the last day of the preceding period of insurance unless the insured can show that failure to make payment was an error on the part of his bank or other paying agent.

Due date will be the first day of every calendar month where premium is payable monthly, and the first day of

1. each third
2. each sixth or
3. each twelfth calendar month following inception where premium is payable quarterly, half-yearly or annually.

### 6. Adjustment of premium

If the premium for any section of this policy has been calculated on any estimated figures, the insured shall, after the expiry of each period of insurance, furnish the company with such particulars and information as the company may require for the purpose of recalculation of the premium for such period. Any difference shall be paid by or to the insured as the case may be.

### 7. Prevention of loss

The insured shall take all responsible steps and precautions to prevent accidents or losses including but not limited to compliance and adherence to laws and regulations which are material to the risk.

The insured warrants that all laws, regulations, by-laws and rules that apply to the business or to any other matter for which cover is provided in terms of this policy (irrespective of whether the laws, regulations, by-laws and rules are in force at the date the policy is issued, or are enacted after that date) shall be adhered to at all times. The failure to adhere to any applicable law, regulation, by-law or rule shall entitle the insurer to reject any claim where such failure is material to the claim.

### 8. Claims

1. On the happening of any event which may result in a claim under this policy the insured shall, at their own expense
  - a. give notice thereof to the company as soon as reasonably possible and provide particulars of any other insurance covering such events as are hereby insured
  - b. as soon as practicable after the event inform the police of any claim involving theft or (if required by the company) loss of property and take all practicable steps to discover the guilty party and to recover the stolen or lost property
  - c. as soon as practicable after the event submit to the company full details in writing of any claim
  - d. give the company such proof, information and sworn declarations as the company may require and forward to the company immediately any notice of claim or any communication, writ, summons or other legal process issued or commenced against the insured in connection with the event giving rise to the claim.
2. No claim (other than a claim under the business interruption, fidelity, stated benefits or group personal accident section or the personal accident (assault) extension under the money section, if applicable) shall be payable after the expiry of 24 months or such further time as the company may allow from the happening of any event unless the claim is the subject of pending legal action or is a claim in respect of the insured's legal liability to a third party.
3. No claim shall be payable unless the insured claims payment by serving legal process on the company within 6 months of the rejection of the claim in writing and pursues such proceedings to finality.
4. If, after the payment of a claim in terms of this policy in respect of lost or stolen property, the property (the subject matter of the claim) or any part thereof is located, the insured shall render all assistance in the identification and physical recovery of such property if called on to do so by the company, provided that the insured's reasonable expenses in rendering such assistance shall be reimbursed by the company. Should the insured fail to render assistance in terms of this condition when called upon to do so, the insured shall immediately become liable to repay to the company all amounts paid in respect of the claim.

## 9. Company's rights after an event

1. On the happening of any event in respect of which a claim is or may be made under this policy, the company and every person authorised by them may, without thereby incurring any liability and without diminishing the right of the company to rely upon any conditions of this policy,
  - a. take, enter or keep possession of any damaged property and deal with it in any reasonable manner. This condition shall be evidence of the leave and licence of the insured to the company to do so. The insured shall not be entitled to abandon any property to the company whether taken possession of by the company or not
  - b. take over and conduct in the name of the insured the defence or settlement of any claim and prosecute in the name of the insured for their own benefit any claim for indemnity or damages or otherwise and shall have full discretion in the conduct of any proceedings and in the settlement of any claim. No admission, statement, offer, promise, payment or indemnity shall be made by the insured without the written consent of the company.
2. The insured shall, at the expense of the company, do and permit to be done all such things as may be necessary or reasonably required by the company for the purpose of enforcing any rights to which the company shall be, or would become, subrogated upon indemnification of the insured whether such things shall be required before or after such indemnification.
3. In respect of any section of this policy under which an indemnity is provided for liability to third parties, the company may, upon the happening of any event, pay to the insured the limit of indemnity provided in respect of such event or any lesser sum for which the claim or claims arising from such event can be settled and the company shall thereafter not be under further liability in respect of such event.

## 10. Fraud

If any claim under this policy is in any respect fraudulent or if any fraudulent means or devices are used by the insured or anyone acting on their behalf or with their knowledge or consent to obtain any benefit under this policy or if any event is occasioned by the wilful act or with the connivance of the insured, the benefit afforded under this policy in respect of any such claim shall be forfeited.

## 11. Reinstatement of cover after loss

In consideration of sums insured not being reduced where appropriate by the amount of any loss, the insured shall pay additional premium on the amount of the loss from the date thereof or from the date of reinstatement or replacement (whichever is the later) to expiry of the period of insurance.

## 12. Breach of conditions

The conditions of this policy and sections thereof shall apply individually to each of the risks insured and not collectively to them so that any breach shall render voidable the section only in respect of the risk to which the breach applies.

## 13. No rights to other persons

Unless otherwise provided, nothing in this policy shall give any rights to any person other than the insured. Any extension providing indemnity to any person other than the insured shall not give any rights of claim to such person, the intention being that the insured shall claim on behalf of such person. The receipt of the insured shall in every case be a full discharge to the company.

## 14. Collective insurance

If this insurance is a collective insurance then the following amendment is made to general condition 8.1 d above:

"give the leading insurer on behalf of the insurers such proof, information and sworn declaration as the insurers may require and forward to the leading insurer immediately any notice of claim or any communication, writ, summons or other legal process issued or commenced against the insured in connection with the event giving rise to the claim. "and General condition 9 is substituted by the following:

"7. Company's rights after an event

1. On the happening of any event in respect of which a claim is or may be made under this policy the leading insurer and every person authorised by them may, without thereby incurring any liability and without diminishing the right of the insurers to rely upon any conditions of this policy,
  - a. take, enter or keep possession of any damaged property and deal with it in any reasonable manner. This condition shall be evidence of the leave and licence of the insured to the lead insurer on behalf of all insurers to do so. The insured shall not be entitled to abandon any property to the insurers whether taken possession of by the leading insurer or not
  - b. take over and conduct in the name of the insured the defence or settlement of any claim and prosecute in the name of the insured for their own benefit any claim for indemnity or damages or otherwise and shall have full discretion in the conduct of any proceedings and in the settlement of any claim. No admission, statement, offer, promise, payment or indemnity shall be made by the insured without the written consent of the leading insurer.
2. The insured shall, at the expense of the insurers, do and permit to be done all such things as may be necessary or reasonably required by the insurers for the purpose of enforcing any rights to which the insurers shall be or would become subrogated upon indemnification of the insured whether such things shall be required before or after such indemnification.
3. In respect of any section of this policy under which an indemnity is provided for liability to third parties, the insurers may, in the case of any event, pay to the insured the limit of indemnity provided in respect of such event or any lesser sum for which the claim or claims arising from such event can be settled and the insurers shall thereafter not be under further liability in respect of such event."



## 15. Delay of cover

No section of this policy will provide cover against loss or damage during the first 48 (forty eight) hours from commencement of the policy caused by:

1. bush- or grass fire,
2. a named cyclone or cautionary in which warning was given of a potential tsunami.

This general condition does not apply if this policy cover directly follows a previous policy section that covers the same event without a break in cover.

## GENERAL PROVISIONS

Subject to the provisions of Section 55 of the Short-Term Insurance Act No 53 of 1998 (as amended)

### 1. Claims preparation costs

The insurance provided by each section of this policy is extended to include costs reasonably incurred by the insured in producing and certifying any particulars or details required by the company in terms of general condition 8 or to substantiate the amount of any claim, provided that the liability of the company for such costs in respect of any one claim shall not exceed, in respect of a particular section, R20,000 (twenty thousand rand) or the amount stated in the schedule.

### 2. Payments on account

In respect of any section where amounts recoverable from the company are delayed pending finalisation of any claim, payments on account may be made to the insured, if required, at the discretion of the company.

### 3. First amount payable

Except where provided for specifically in any section, the amount payable under this policy/section for each and every loss, damage or liability shall be reduced by the first amount payable shown in the schedule for the applicable defined event.

### 4. Members

Wherever the word "director" is used it is deemed to include "member" if the insured is a close corporation.

### 5. Liability under more than one section

The company shall not be liable under more than one section of this policy in respect of liability, loss or damage arising from the same happening in respect of the same liability, loss or damage.

### 6. Meaning of words

The schedules and any endorsements thereto and the policy wording shall be read together and any word or expression to which a specific meaning has been given in any part thereof shall bear such meaning wherever it may appear.

### 7. Premium payment

All premiums are to be paid in advance.

**Monthly premium** - is payable by monthly debit order against your selected bank account every month. If the debit date falls on a weekend or a public holiday, we will debit your account on the next working day.

**Annual premium** - if payment is to be made annually you may choose to pay it by cash or EFT within 30 days of the anniversary/inception date.

### 8. Unpaid premiums

If your **first premium after inception date** (inception premium) is unpaid, your cover will lapse.

If you cancel or **stop payment** on your debit order, your cover will automatically end on the last day of the month that we received premium for.

If your **debit is returned due to insufficient funds**, you can request a forced debit for the outstanding amount. If the forced debit is unpaid or we do not receive a request for a forced debit, the outstanding premium will be collected the following month, together with the new month's premium. If we still cannot collect this premium, the cover will end on the last day of the month that we received premium for.

If there is an unpaid premium on the policy and a successful premium is collected, the successful collection will be allocated to the oldest outstanding premium.

Although claims will be registered, no claims will be paid or considered if an outstanding premium is due to the Company.



## 9. Holding covered

If the company is holding covered on a risk, they will not reject a claim on the basis that the premium has not been agreed.

## 10. Schedule sums insured blank

If, in a schedule of this policy, the sum insured, limit of indemnity or compensation is:

1. left blank or has no monetary amount stipulated against it
2. reflected as nil or not applicable or not covered or no indemnity extended

this means the defined event or circumstance shown in the schedule is not insured by the policy.

## 11. Security firms

If an employee of a security firm employed by the insured under a contract causes loss or damage, the company agrees, if in terms of the said contract the insured may not claim against the said security firm, not to exercise their rights of recourse against the said security firm.

The company shall not raise as a defence to any valid claim submitted under any section or sub-section of this policy that the company's rights have been prejudiced by the terms of any contract entered into between the insured and any security provider relating to the protection of the insured property.

## 12. Period of insurance

If the period of insurance (other than a first period of insurance) is for a period of less than twelve months, then the following amendments are made to the policy

| Section                                                                  | Reference                                                                                                                                                   | Amendment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| General<br>Fire<br>Business Interruption<br>Accounts Receivable<br>Motor | Adjustment of Premium<br>Specific Condition (b) in Stock Declaration Conditions<br>Deposit Premium Clause<br>Adjustment Clause<br>Premium Adjustment Clause | The word "each period of insurance" are amended to read "each period of twelve consecutive months from the inception date or anniversary date"                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Fire<br>Buildings Combined<br>Office Contents                            | Capital Additions Clause<br>Capital Additions Clause<br>Capital Additions Clause                                                                            | If the period of insurance is more often than quarterly then the words "each quarter" are amended to "each month"                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Fidelity                                                                 | Defined Event                                                                                                                                               | In addition to defined events the following is added:<br>The amount payable during any one period of 12 consecutive months from inception or anniversary date shall not exceed the sum insured stated in the schedule at the said inception or anniversary date as the case may be (or double the sum insured if the "Reduction/Reinstatement of the insured amount clause" applies) If the sum insured is increased the 12 consecutive months applies from the anniversary date. Any reinstatement between the date of increase and the anniversary date shall not exceed twice the sum insured. |
| Fidelity                                                                 | Reduction/Reinstatement of Insured Amount Clause                                                                                                            | The words "annual premium" are amended to read twelve times the monthly premium" for policies with monthly periods of insurance and "four times the quarterly premium" or "twice the bi-annual premium" for policies with quarterly or half- yearly periods of insurance respectively.                                                                                                                                                                                                                                                                                                            |

## 13. Power surge

The cover on the policy is extended to include accidental loss or damage caused by or as a result of power surge, spikes and fluctuations in the electric circuit in terms of the Fire section, Office contents section, Buildings combined section and Business interruption section.

Provided that:

1. the company's liability does not exceed R50,000 in the aggregate or the sum insured, whichever is the lesser,
2. the insured shall bear the first 10% of each and every claim subject to a minimum of R1,000.00,
3. the first amount payable will be waived in the event that the property is adequately protected by suitable safeguards against electrical supply fluctuations.

Subject otherwise to the terms, exceptions and conditions of the policy.

#### 14. Remote jamming (business all risk and items insured on the electronic equipment – worldwide cover)

Specific exception 'theft out of any unattended vehicle' is amended to include theft due to a jamming device used to prevent the insured from locking the vehicle.

Provided that:

1. the items are individually specified on the schedule,
2. cover is limited to 75% of the insured amount or 75% of the replacement value, whichever is the lesser,
3. the company's total liability per event shall not exceed R20,000,
4. the insured shall bear the first 10% of each and every claim subject to a minimum of R1,500.00.

#### 15. Remote jamming (personal all risks)

Specific exclusion 'theft out of any unattended vehicle' is amended to include theft due to a jamming device used to prevent the insured from locking the vehicle.

Provided that:

1. the items are individually specified on the schedule,
2. cover is limited to 75% of the insured amount or 75% of the replacement value, whichever is the lesser,
3. the company's total liability per event shall not exceed R10,000,
4. the insured shall bear the first 10% of each and every claim subject to a minimum of R1,000.00.

#### 16. Security guards

The Company will compensate the Insured for the employment of guards necessary to protect the insured property following the occurrence of a defined event, but not exceeding R10,000 (ten thousand rand) for each event.

The provision shall apply individually to the following sections of the policy.

- Fire,
- Buildings combined
- Office contents
- Theft
- Glass
- Goods in transit
- Business all risks
- Electronic equipment

#### 17. Fire extinguishing charges

Any costs relating to the extinguishing or fighting of fire shall be deemed to be damage to the insured property and shall be payable in addition to any other payment for which the company may be liable,

Provided that:

the insured is legally liable for such costs and the insured property was in danger from the fire.

This provision shall apply to the following policy sections:

| Section              | Limit of indemnity                                    | First amount payable |
|----------------------|-------------------------------------------------------|----------------------|
| Fire                 | Reasonable costs not exceeding 20% of the sum insured | R1,000               |
| Buildings combined   | Reasonable costs not exceeding 20% of the sum insured | R1,000               |
| Office contents      | Reasonable costs not exceeding 20% of the sum insured | R1,000               |
| Goods in transit     | R10,000                                               | R500                 |
| Motor                | R10,000                                               | R500                 |
| Motor traders        | R10,000                                               | R500                 |
| Electronic equipment | R10,000                                               | R500                 |

**18. Ombudsman**

In the event the Insured feels that they have not been dealt with fairly under this policy or wishes to make a complaint and such complaint has not been dealt with by the Company to the Insured's satisfaction, the Insured may refer such complaint to the Ombudsman for Short-term Insurance, if applicable. The Insured may contact their representative broker, administrator or the Company to obtain the details of the Ombudsman.

## FIRE AND ALLIED PERILS

### DEFINED EVENTS

Damage to the whole or part of the property described in the schedule, owned by the insured or for which they are responsible, including alterations by the insured as tenants to the buildings and structures, by

1. fire
2. subterranean fire
3. lightning or thunderbolt
4. explosion
5. such additional perils as are stated in the schedule to be included.

### EXCLUSIONS

1. This section does not cover earthquake (whether arising from mining operations or otherwise) unless added as an additional peril. Any damage happening during the existence of abnormal conditions (whether physical or otherwise) which are occasioned by or through or in consequence, directly or indirectly, of any of the said occurrences shall be deemed to be damage which is not covered by this insurance, except to the extent that the insured shall prove that such damage happened independently of the existence of such abnormal conditions. In any action, suit or other proceedings where the company alleges that, by reason of this exclusion, any damage is not covered by this insurance, the burden of proving the contrary shall be on the insured.
2. Unless specifically included, this insurance does not cover
  - (i) damage to property occasioned by its undergoing any heating or drying process
  - (ii) damage to property, which at the time thereof is insured by or would, but for the existence of this insurance, be insured by any marine policy(ies), except in respect of any excess beyond the amount which would have been payable under the marine policy(ies) had this insurance not been affected.

### CONDITIONS

#### 1. Average

If the property insured is, at the commencement of any damage to such property by any peril insured against, collectively of greater value than the sum insured thereon, then the insured shall be considered as being their own insurer for the difference and shall bear a rateable share of the loss accordingly. Every item, if more than one, shall be separately subject to this condition.

#### 2. Additional perils (if stated in the schedule to be included)

It is understood and agreed that in respect of each additional perils extension included in this insurance

1. all the exclusions and conditions applicable to this insurance shall apply as if they had been incorporated therein
2. for the purposes thereof, any damage insured shall be deemed to have been caused by fire.

#### 3. Earthquake extension

Damage caused by earthquake but excluding damage to property in the underground workings of any mine.

#### 4. Special perils extension

Damage caused by

1. storm, wind, water, hail or snow excluding damage to property
  - a arising from its undergoing any process necessarily involving the use or application of water
  - b. caused by tidal wave originating from earthquake
  - c. in the underground workings of any mine
  - d. in the open (other than buildings, structures and plant designed to exist or operate in the open)
  - e. in any structure not completely roofed
  - f. being retaining walls
2. aircraft and other aerial devices or articles dropped therefrom
3. impact by animals, trees, aerals, satellite dishes or vehicles excluding damage to such animals, trees, aerals, satellite dishes or vehicles or property in or on such vehicles.

Unless so described and specifically insured as a separate item

#### This extension does not cover

1. wear and tear or gradual deterioration
2. damage caused or aggravated by
  - a. leakage or discharge from any sprinkler or drencher system in the buildings insured hereby or in buildings containing property insured hereby
  - b. subsidence or landslip
  - c. the insured's failure to take all reasonable precautions for the maintenance and safety of the property insured and for the minimisation of any damage.

**5. Leakage extension**

Damage caused by discharge or leakage from any sprinkler, drencher system or fire extinguishing installation/appliance.

If a first loss limit is shown against this additional peril in the schedule, the amount of such limit shall be the maximum liability of the company in respect of any one event and, for the purposes of this extension only, the following shall be substituted for the average condition hereinbefore expressed:

If the property insured is, at the commencement of any damage to such property by discharge or leakage, collectively of greater value than the sum insured thereon against fire damage, then the company shall be liable under this extension only for that proportion of the first loss limit as the sum insured against fire bears to the total value of such property and the insured shall be considered as being their own insurer for the difference and shall bear a rateable share of the loss accordingly. Every item, if more than one, to which this extension applies shall be separately subject to this clause.

In respect of this extension only, specific exclusion 1 to this section is deleted.

**6. Malicious damage extension**

Damage directly occasioned by or through or in consequence of the deliberate or wilful or wanton act of any person committed with the intention of causing such damage other than damage to

1. movable property which is
  - a. stolen
  - b. damaged in an attempt to remove it or part of it from any premises owned or occupied by the insured
2. movable or immovable property which is damaged by thieves whilst breaking into or out of or attempting to break into or out of any premises owned or occupied by the insured
3. immovable property owned or occupied by the insured occasioned by or through or in consequence of
  - a. the removal or partial removal or any attempt thereof
  - b. the demolition or partial demolition or any attempt thereof of the said immovable property or any part thereof with the intention of stealing any part thereof

provided that this extension does not cover

- a. damage related to or caused by fire or explosion
- b. consequential or indirect damage of any kind or description whatsoever, other than loss of rent if specifically insured
- c. damage resulting from total or partial cessation of work or the retarding or interruption or cessation of any process or operation
- d. damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority
- e. damage related to or caused by any occurrence referred to in General exception War, riot and terrorism (A) (i), (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any such occurrence.

If the company alleges that, by reason of proviso (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.

If any building insured or containing the insured property becomes unoccupied for 30 consecutive days, the insurance in respect of this extension is suspended as regards the property affected unless the insured, before the occurrence of any damage, obtains the written agreement of the company to continue this extension.

During the period of the initial inoccupancy of 30 consecutive days, the insured shall become a co-insurer with the company and shall bear a proportion of any damage equal to 20% of the claim before deduction of any first amount payable.

**7. Riot and strike extension**

Subject otherwise to the terms, conditions, exclusions, exceptions and warranties contained therein, this section is extended to cover damage directly occasioned by or through or in consequence of:

- (i) civil commotion, labour disturbances, riot, strike or lockout;
- (ii) the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any occurrence referred to in (i) above;

provided that this extension does not cover:

- (a) loss or damage occurring in the Republic of South Africa and Namibia;
- (b) consequential or indirect loss or damage of any kind or description whatsoever, other than loss of rent if specifically insured;
- (c) loss or damage resulting from total or partial cessation of work, or the retarding or interruption or cessation of any process or operation;
- (d) loss or damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority;

- (e) loss or damage related to or caused by any occurrence referred to in General exception War, riot and terrorism (A) (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any such occurrence.

If the company alleges that, by reason of proviso (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.

## CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED

### 1. Designation of property clause

For the purpose of determining where necessary the column under which any property is insured, the company agrees to accept the designation under which such property has been entered in the insured's books.

### 2. All other contents clause

The term all other contents referred to in the definition of property under column 3 of the schedule includes, but is not restricted to personal effects, tools and pedal cycles, the property of the insured or directors or employees of the insured in so far as such property is not otherwise insured.

The benefit under this extension is limited to R5,000 for any one individual in respect of property lost or damaged whilst on the insured's premises.

### 3. Limitations clause

The company's liability under column 3 of the schedule is restricted in respect of

1. money and stamps to a limit of R5,000
2. documents, manuscripts, business books, plans, computer systems records and media, designs, patterns, models and moulds to the value of materials and sums expended in labour.

### 4. Alterations and misdescription clause

The insurance under this section shall not be prejudiced by any alteration or misdescription of occupancy whether due to the transfer of processes or machinery or by virtue of acquisition of additional premises, structural alterations or repairs to buildings, machinery or plant, provided that notice is given to the company as soon as practicable after such event and the insured agrees to pay additional premium if required.

### 5. Architects' and other professional fees clause

The insurance under columns 1 and 3 of the schedule includes professional fees (for estimates, plans, specifications, quantities, tenders and supervision) necessarily incurred in the reinstatement or replacement of the property insured following damage by a defined event, but in no case exceeding 20 per cent of the amount payable in respect of such damage and provided that the total amount recoverable shall not exceed the sum insured on the property affected. The amount payable in respect of such fees shall not include expenses incurred in connection with the preparation of the insured's claim.

### 6. Capital additions clause

The insurance under this section covers alterations, additions and improvements (but not appreciation in value in excess of the sum(s) insured) to the property other than stock and materials in trade for an amount not exceeding 20 per cent of the sum insured thereon, it being understood that the insured undertakes to advise the company each quarter of such alterations, additions and improvements and to pay the appropriate additional premium thereon.

### 7. Cost of demolition and clearing and erection of hoardings clause

The insurance under this section includes costs necessarily incurred by the insured in respect of the demolition of buildings and machinery and/or the removal of debris (including stock debris) and in providing, erecting and maintaining hoardings required during demolition, site clearing and/or building operations following damage to the property insured by a defined event, provided that the total amount recoverable shall not exceed the sum insured on the property affected.

The company will not pay for any costs or expenses

1. incurred in removing debris except from the site of such property destroyed or damaged and the area immediately adjacent to such site
2. arising from pollution or contamination of property not insured by this policy/section.

### 8. Mortgagee clause

The interest of any mortgagee in the insurance under this section shall not be prejudiced by any act or omission on the part of the mortgagor without the mortgagee's knowledge. The mortgagee shall, however, inform the company as soon as any such act or omission comes to his knowledge and shall be responsible for any additional premium payable from the date any increased hazard shall, in terms of this clause, be assumed by the company.

#### 9. Municipal plans scrutiny fee clause

The insurance under column 1 of the schedule includes municipal plans scrutiny fee, provided that the total amount recoverable under any item shall not exceed the sum insured on the building affected.

#### 10. Public authorities' requirements clause

The insurance under this section includes such additional cost of repairing or rebuilding the damaged property incurred solely by reason of the necessity to comply with building or other regulations under or framed in pursuance of any act of parliament or ordinance of any provincial, municipal or other local authority provided that

1. the amount recoverable under this clause shall not include
  - a. the cost incurred in complying with any of the aforesaid regulations
    - i. in respect of damage occurring prior to granting of this clause
    - ii. in respect of damage not insured under this section
    - iii. under which notice has been served upon the insured prior to the happening of the damage
    - iv. in respect of undamaged property or undamaged portions of property other than foundations (unless foundations are specifically excluded from this insurance) of that portion damaged
  - b. the additional cost that would have been required to make good the property damaged to a condition equal to its condition when new had the necessity to comply with any of the aforesaid regulations not arisen
  - c. the amount of any rate, tax, duty, development or other charge or assessment arising from capital appreciation which may be payable in respect of the property or by the owner thereof by reason of compliance with any of the aforesaid regulations
2. the work of repairing or rebuilding must be commenced and carried out with reasonable despatch and may be carried out wholly or partially upon another site (if the aforesaid regulations so necessitate) subject to the liability of the company under this clause not being thereby increased
3. if the liability of the company under any item of this section apart from this clause shall be reduced by the application of any of the terms, exceptions and conditions of this section, then the liability of the company under this clause in respect of any such item shall be reduced in like proportion
4. the total amount recoverable under any item of this section shall not exceed the sum insured thereby.

#### 11. Railway and other subrogation clause

The insured shall not be prejudiced by signing the "Transnet Cartage (Hazardous Premises) Indemnity" or other special agreements with Transnet Administration regarding private sidings or similar agreements with other government bodies.

#### 12. Reinstatement value conditions clause

In the event of property other than stock being damaged, the basis upon which the amount payable is to be calculated shall be the cost of replacing or reinstating on the same site property of the same kind or type but not superior to nor more extensive than the insured property when new

Provided that

1. the work of replacement or reinstatement (which may be carried out upon another site and in any manner suitable to requirements of the insured subject to the liability of the company not being thereby increased) must be commenced and carried out with reasonable despatch, otherwise no payment, beyond the amount which would have been payable if these reinstatement value conditions had not been incorporated herein, shall be made.
2. until expenditure has been incurred by the insured in replacing or reinstating the property, the company shall not be liable for any payment in excess of the amount which would have been payable if these conditions had not been incorporated herein.
3. if, at the time of replacement or reinstatement, the sum representing the cost which would have been incurred in replacement or reinstatement if the whole of the insured property had been damaged, exceeds the sum insured thereon at the commencement of any damage to such property by a defined event, then the insured shall be considered as being their own insurer for the excess and shall bear a rateable proportion of the loss accordingly. Each item of this section (if more than one) to which these conditions apply shall be separately subject to this provision.
4. these conditions shall be without force or effect if
  - a. the insured fails to intimate to the company within six months of the date of damage or such further time as the company may in writing allow, his intention to replace or reinstate the property
  - b. the insured is unable or unwilling to replace or reinstate the property on the same or another site.

#### 13. Alternative replacement conditions (design capacity) clause

In the event of property insured which has a measurable function, capacity or output being damaged by a defined event and it not being possible to replace or reinstate such property in terms of the reinstatement value conditions, then the company will pay the cost of replacing such property with property the quality, capacity, function or output of which is as near as possible but not inferior to that of the original property

Provided that

1. proviso 1, 2, 3 and 4 of the reinstatement value conditions apply equally to this clause
2. in applying the provisions of proviso 3 of the reinstatement value conditions, the cost (as provided for in proviso 3) "which would have been incurred in replacement or reinstatement if the whole of the insured property had been damaged" will be increased by such amount payable under the alternative replacement clause which is in excess of that which would have been payable under the reinstatement value conditions clause, had it been possible to reinstate or replace the property in terms thereof.



**14. Temporary removal clause**

Except in so far as it is otherwise insured the property insured is covered whilst temporarily removed elsewhere on the premises stated in the schedule or to any other premises including transit by road, rail or inland waterway anywhere within the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique.

Provided that

1. unless such temporary removal is for the purpose of cleaning, renovation, repair or similar process, the liability of the company shall not exceed 15 per cent of the sum insured applicable to any item
2. the amount payable under this clause shall not exceed the amount that would have been payable had the loss occurred on the part of the premises from which the property is temporarily removed.

**15. Tenants clause**

The company's liability to the insured shall not be affected by any act or omission on the part of any owner of a building or any tenant (other than the insured) without the insured's knowledge. The insured shall, however, inform the company as soon as such act or omission which is a contravention of any of the terms, exceptions or conditions of this section comes to their knowledge and will be responsible for any additional premium payable from the date any increased hazard shall be assumed by the company.

**16. Subsidence and landslip (limited cover)**

This section is extended to cover: Loss or damage caused by subsidence and landslip;

Provided that:

For the purpose hereof any damage shall be deemed to be damage caused by fire.

Provided further that:

The insured shall bear the first portion of each and every claim up to an amount calculated at 1 per cent of the sum insured on the property or R500 whichever is the greater.

This extension does not cover

1. damage to drains, water courses, boundary walls, garden walls, retaining walls, gates, posts or fences unless specifically insured
2. damage caused by or attributable to
  - a. faulty design or construction of, or the removal or weakening of support to, any building situated at the insured premises
  - b. workmen engaged in making any structural alterations, additions or repairs to any building situated at the insured premises
  - c. excavation on or under land other than excavations in the course of mining operations
3. consequential loss of any kind whatsoever except loss of rent when specifically insured under this section.

In any action, suit or other proceeding where the company alleges that, by reason of the provisions of these exceptions, any damage is not covered by this insurance, the burden of proving the contrary shall be upon the insured.

**17. Deterioration of undamaged stock**

This extension covers deterioration of refrigerated stock insured, up to a limit of R50,000.00 (fifty thousand rand), or the amount stated in the schedule following the change of temperature resulting from damage to the cold rooms or refrigeration plant and machinery insured in terms of this section.

The insured will be responsible for the first 10% of each and every loss as well as losses incurred within the first 24 hours.

**18. Motors and pumping equipment**

The company will pay, replace or repair loss or damage to fixed filtration plant, water-pumping machinery, electronic gate motors or garage door machinery by an insured peril,

Provided that:

1. the Company's liability shall not exceed R10,000 (ten thousand rand) for any one event or R50,000 (fifty thousand rand) during any one period of insurance;
2. the Insured shall bear the first 10% of the claim subject to a minimum of R500 for each event;
3. this extension will not cover;
  - a. automatic pool cleaners,
  - b. loss or damage as a result of wear and tear,
  - c. gradual deterioration,
  - d. inherent vice and latent defects,
  - c. any loss or damage recoverable under warranty.

### 19. Shade nets and canopies

The company will pay for loss of or damage to shade nets and canopies in the open at the premises and included in the sum insured caused by hail, wind, snow or storm up to R50,000 (fifty thousand rand) or the amount stated in the schedule for each and every event;

Provided that:

1. the condition of average shall apply;
2. the Insured bear the first amount payable as stated below.

| Age of shade nets/canopies | First amount payable | Age of shade nets/canopies | First amount payable |
|----------------------------|----------------------|----------------------------|----------------------|
| Up to 1 year               | 10%                  | Up to 4 years              | 60%                  |
| Up to 2 years              | 25%                  | Up to 5 years              | 80%                  |
| Up to 3 years              | 40%                  | Older than 5 years         | 100%                 |

### 20. Water leaks and loss of water

The Company will indemnify the insured for the cost of water lost through leakage from pipes in any building, unit or on common property and for which the insured is responsible to pay, in addition the company will also pay for the cost of identifying water leaks on the premises.

Provided that:

1. the company will only indemnify the insured for the cost of additional water consumption in the event of a quarterly meter reading of water consumption exceeding the average of the previous four quarterly meter readings by 50% or more,
2. the limit of indemnity in respect of cost of lost water shall not exceed R15,000 (fifteen thousand rand) for any one event or R50,000 (fifty thousand rand) during any one insurance period,
3. it is a condition precedent to liability that the insured shall, on discovery of a leak (by physical evidence or on receipt of abnormally high water reading indicated on the account), take immediate steps to identify and repair the affected leaking apparatus/pipes.
4. the limit if indemnity in respect of the cost of identifying water leaks on the premises shall not exceed R5,000 (five thousand rand) per event or R10,000 (ten thousand rand) during any one insurance period,
5. the company will not be liable for:
  - a. cost towards remedial action including repairs to affected apparatus/pipes,
  - b. losses as a result of:
    - i. leaking taps, geysers, toilet systems, swimming pools or any other water tanks,
    - ii. any deliberate acts of the insured,
    - iii. taps or else taps left open after being used,
    - iv. any unit left unoccupied for more than 30 days consecutively.
6. the insured will bear the first amount payable of 10% of each claim subject to a minimum or R500.

### 21. Landscaping

The company will pay up to R10,000 (ten thousand rand) towards costs reasonably and necessarily incurred by the insured for the replacement of trees, scrubs, lawns, plants and fixed sprinkler installations situated at the grounds of the buildings insured and stated in the schedule.

Provided that:

Such loss or damage is caused by:

1. fire, explosion or as a result of fire-fighting operations,
2. any other emergency service operations,
2. impact by vehicles or aircraft or other aerial devices,
3. any deliberate or malicious acts,
4. but excluding theft or attempted theft.

### 22. Damage caused by wild baboons and wild monkeys

This section is extended to include loss of or damage to insured buildings and contents caused by wild baboons or wild monkeys.

Provided that:

1. wild baboons or wild monkeys shall mean those that live freely in the natural surroundings and are not kept as pets or farm animals and does not include rodents, moths and vermin,
2. the company's liability for any claim or number of claims for any one event or series of events with one original cause or source, shall not exceed R10,000 (ten thousand rand), or the amount stated in the schedule,
3. the insured shall bear the first amount payable of R1,000 in respect of each and every claim.

### 23. Public supply connections clause

This section is extended to cover accidental damage to water, sewerage, gas, electricity, and telecommunication connections, the property of the insured or for which they are legally responsible between the property insured and the public supply or mains.

### 24. Disposal of salvage clause

Without diminishing the rights of the company to rely on the provisions of the general conditions in the event of a loss, the company agrees that it will not sell or otherwise dispose of any property which is the subject of a claim hereunder without the consent of the insured provided that the insured can establish to the satisfaction of the company that to do so will prejudice their interests in which event the company agrees to give the insured first option to repurchase such property at its fair intrinsic value or market value whichever is the greater.

The insured shall not be entitled under the provisions of this clause to abandon any property to the company whether taken possession of by the company or not.

### 25. Temporary repairs and measures after loss clause

The insurance under this section is extended to include all costs and expenses incurred by the insured in effecting such temporary repairs and by taking such temporary measures as may be reasonably necessary after loss of or damage to the insured property by any peril hereby insured against, provided that the liability of the company for such loss or damage and costs and expenses shall not exceed R50,000 (fifty thousand rand).

## OPTIONAL EXTENSIONS (If stated in the schedule to be included)

### 1. Rent clause (if insured under column 2)

The company will pay the amount of rent receivable, rent payable or rental value (as the case may be) defined hereunder in the event of the premises stated in the schedule being rendered untenable during the term specified therein in consequence of damage by a defined event.

1. Rent receivable -the actual rent receivable by the insured at the time of the event in respect of the aforesaid premises or on such part of the same as may then be let.
2. Rent payable -the actual rent payable by the insured to the owner or landlord of the said premises.
3. Rental value -the actual rental value of the said premises.

The amount payable in terms of this clause shall be in the proportion which the amount insured bears to the actual rent receivable/rent payable or rental value of the premises as the case may be and if the premises are not untenable during the whole of the aforesaid term, the company shall only be liable to pay such proportion of the amount payable as the period of time during which the premises may remain untenable bears to the whole term specified above, but the period shall not exceed the time which would be required to place the premises in a tenable condition.

### 2. Stock declaration conditions (if stated in the schedule to be included)

In respect of stock and materials in trade insured under this section being subject to the stock declaration conditions, the premium is calculated on 75 per cent of the sum or sums insured thereon, subject to the following specific conditions:

1. a. The insured shall declare to the company in writing the market value of their stock and materials in trade on the last day of each month/quarter (as stated in the schedule) and shall make such declaration within 30 days thereof, otherwise they shall be deemed to have declared the sum insured on such property as the market value thereof.
- b. After each period of insurance, the premium shall be calculated on the average sum insured, namely the total of the values declared or deemed to have been declared, divided by the number of declarations due to have been made. If the resultant premium differs from the provisional premium, the difference shall be payable by or to the insured as the case may be, but the amount payable by the company shall not exceed 50 per cent of the provisional premium.
2. Any claim hereunder shall be settled on the basis of the market value immediately anterior to the damage.
3. If, after the occurrence of damage, it is found that the amount of the last declaration is less than the amount that ought to have been declared, then the amount which would have been recoverable by the insured shall be reduced in such proportion as the amount of the said declaration bears to the amount that ought to have been declared or to the sum insured, whichever is the lesser amount. The provisions of this condition shall, if applicable, operate cumulatively with the provisions of the specific condition relating to average.
4. In consideration of the insurance not being reduced by the amount of any loss, the insured shall pay additional premium on the amount of the loss from the date thereof to expiry of the period of insurance and such extra premium shall not be taken into account in, and shall be distinct from, the final adjustment premium.
5. The liability of the company shall not exceed the sum insured and premium shall not be receivable on values in excess thereof.
6. The above specific conditions shall apply separately to each item of the specification to which these stock declaration conditions apply.

### 3. Escalator clause extension (if stated in schedule to be included)

During each period of insurance, the sum(s) insured under columns 1 and/or 3 of this section shall be increased by that portion of the percentage specified in the schedule which the number of days since the commencement of such period bears to the whole of such period. Unless agreed otherwise, these provisions shall only apply to the sum(s) insured in force at the commencement of the period of insurance.

At each renewal date, the insured shall notify the company of the sum(s) to be insured for the forthcoming period of insurance and the percentage increase required for such period. In default thereof, the provisions of this clause shall cease to apply.

The additional premium for this extension shall be 50 per cent of the premium produced by applying the percentage specified to the annual premium for the sum insured to which this extension applies.

**4. Subsidence and landslip (extended cover) (If stated in the schedule to be included)**

This section is extended to cover: Loss or damage caused by subsidence and landslip;

Provided that:

For the purpose hereof any damage shall be deemed to be damage caused by fire.

Provided further that:

The insured shall bear the first portion of each and every claim up to an amount calculated at 1 per cent of the sum insured on the property or R500 whichever is the greater.

This extension does not cover

1. damage to drains, water courses, unless the building(s) is damaged at the same time by the same event.
2. damage caused by or attributable to
  - a. faulty design or construction of, or the removal or weakening of support to, any building situated at the insured premises
  - b. workmen engaged in making any structural alterations, additions or repairs to any building situated at the insured premises
  - c. excavation on or under land other than excavations in the course of mining operations
3. consequential loss of any kind whatsoever except loss of rent when specifically insured under this section.

In any action, suit or other proceeding where the company alleges that, by reason of the provisions of these exceptions, any damage is not covered by this insurance, the burden of proving the contrary shall be upon the insured.

**5. Brands and labels (if stated in schedule to be included)**

In the event of loss or damage to property insured carrying a brand name, trade mark or label or where the sale of such property in any way carries a guarantee or where the sale of such property might have an adverse effect upon the market value of similar property, the Company agrees to remove all such brand names, trademarks, labels or guarantee before disposing of and determining the value of the salvage.

It is further agreed that, on containers from which the brand name, trade mark, label or guarantee cannot be removed, the contents will be removed to plain containers.

Provided that:

In the event of loss or damage to labels or names, the amount payable will be the cost of labelling and/or reconditioning the property. The insured will bear the first amount payable of 10% of each and every claim subject to a minimum of R2,500.

## BUILDINGS COMBINED

### DEFINED EVENTS

1. Damage by the perils described
  - (a) in sub-section A to the buildings including all outbuildings thereto (constructed of brick, stone, concrete or metal on metal framework and roofed with slate, tiles, metal, concrete or asbestos unless otherwise stated in the schedule) and sporting and recreational structures, landlord's fixtures and fittings therein and thereon, walls (except dam walls), gates, posts, fences, and tarred or paved roads, driveways, paths or parking areas.
  - (b) in sub-section B to public supply connections situated as stated in the schedule.
2. Loss of rent as provided for in sub-section C.
3. Legal liability as provided for in sub-section D

### SUB-SECTION A: PROPERTY

1. Fire, lightning, thunderbolt, subterranean fire, explosion.
2. Storm, wind, water, hail or snow **other** than
  - (a) that arising from its undergoing any process necessarily involving the use or application of water
  - (b) wear and tear or gradual deterioration
  - (c) loss or damage
    - (i) to retaining walls
    - (ii) caused or aggravated by
      - subsidence or landslip
      - the insured's failure to take all reasonable precautions for the maintenance and safety of the property insured and for the minimisation of any destruction or damage.
3. Earthquake.
4. Aircraft and other aerial devices or articles dropped therefrom.
5. Impact by animals, trees, aerals, satellite dishes or vehicles excluding damage to such animals, trees, aerals, satellite dishes, vehicles or property in or on such vehicles.
6. Theft (or any attempt thereat) accompanied by forcible and violent entry into or exit from such building. If any building insured or containing the insured property becomes unoccupied for 30 consecutive days, this item is suspended as regards the property affected unless the insured before the occurrence of damage obtains the written agreement of the company to continue this insurance. During the period of the initial inoccupancy of 30 consecutive days the insured shall become a co-insurer with the company and shall bear a rateable proportion of any damage equal to 20% of the claim before deduction of any first amount payable
7. Accidental damage to sanitary ware, but the amount payable will be reduced by R250 for each and every such damage.  
Specific condition (not applicable to 7 above).

### Average

If the property insured is, at the commencement of any damage to such property by any peril insured against, collectively of greater value than the sum insured thereon, then the insured shall be considered as being their own insurer for the difference and shall bear a rateable share of the loss accordingly. Every item, if more than one, shall be separately subject to this condition.

### SUB-SECTION B: PUBLIC SUPPLY CONNECTIONS

Accidental damage to water, sewerage, gas, electricity and telecommunication connections the property of the insured or for which they are legally responsible, between the property insured and the public supply or mains.

### SUB-SECTION C: RENT

1. Where the business of the insured is that of a hotel, boarding house, bed and breakfast or similar occupation:  
Loss of Rent as a result of the property insured being so damaged by any of the perils specified as to be rendered untenable (including partially untenable) but only for the period necessary for reinstatement and for an amount not exceeding 25% of the sum insured applicable to buildings, plant and machinery. The basis of calculation shall be the rent payable by the insured as lessee of the buildings, plant and machinery immediately preceding the damage or if the insured are not the lessee of the buildings, plant and machinery, the rental equivalent they should receive as lessor for leasing all the buildings, plant and machinery to a single legal entity.
2. Where the business of the insured is other than that as stated in 1. above:  
Loss of rent as a result of the property insured being so damaged by any of the perils specified as to be rendered untenable (including partially untenable) but only for the period necessary for reinstatement and for an amount not exceeding 25 per cent of the sum insured on the affected property. The basis of calculation shall be the rent payable immediately preceding the damage or its equivalent in rental value.

## SUB-SECTION D: LIABILITY

Damages for which the insured shall become legally liable to pay consequent upon accidental death of or bodily injury to or illness of any person (hereinafter termed injury) or accidental loss of or physical damage to tangible property (hereinafter termed damage) occurring during the period of insurance in, on or about the property insured and arising from the insured's ownership thereof.

### The limit of indemnity

The amount payable inclusive of any legal costs recoverable from the insured by a claimant or any number of claimants and other costs and expenses incurred with the company's consent for any one event or series of events with one original cause or source shall not exceed the amount of R1,000,000 (one million rand).

### Specific exceptions (applicable to sub-section D)

The company will not indemnify the insured under this sub-section in respect of

1. injury or damage sustained by
  - a. any member of the same household as the insured
  - b. any person employed by the insured under a contract of service or apprenticeship and arising directly from and in the course of such employment by the insured
  - c. any other person resulting from the ownership of or use by or on behalf of the insured of mechanically propelled vehicles (except pedal cycles and lawnmowers)
2. damage to property
  - a. i. belonging to the insured
  - ii. in the custody or control of the insured or any employee of the insured
  - b. caused by vibration or by the removal or weakening of or interference with support to any land, building or other structure
3. Liability assumed by agreement unless liability would have attached to the insured notwithstanding such agreement
4. a. liability in respect of injury, damage or loss of use of property directly or indirectly caused by seepage, pollution or contamination provided always that this exception shall not apply where such seepage, pollution or contamination is caused by a sudden, unintended and unforeseen occurrence
- b. the cost of removing, nullifying or cleaning up seeping, polluting or contaminating substances unless the seepage, pollution or contamination is caused by a sudden, unintended and unforeseen occurrence
- This exception shall not extend the policy to cover any liability which would not have been insured under this policy in the absence of this exception
5. fines, penalties, punitive, exemplary or vindictive damages
6. a. damages in respect of judgments delivered or obtained in the first instance otherwise than by a court of competent jurisdiction within the Republic of South Africa, Namibia, Botswana, Lesotho and Swaziland
- b. costs and expenses of litigation recovered by any claimant from the insured which are not incurred in and recoverable in the area described in 6(a) above.

### Memoranda to sub-section D

1. Where more than one insured is named in the schedule, the company will indemnify each insured separately and not jointly and any liability arising between such insureds shall be treated as though separate policies had been issued to each, provided that the aggregate liability of the company shall not exceed the limit of indemnity stated in the schedule.
2. Provided that the aggregate liability of the company is not increased beyond the limit of indemnity stated, the company will also indemnify as though a separate policy had been issued to each
  - (a) in the event of the death of the insured, any personal representative of the insured in respect of liability incurred by the insured
  - (b) any partner or director or member or employee of the insured (if the insured so requests) against any claim for which the insured is entitled to indemnity under this insurance.
3. In respect of this sub-section only, General exception War, riot and terrorism is deleted and replaced by the following:  
This sub-section does not cover injury, damage or liability directly or indirectly caused by, related to or in consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, mutiny, insurrection, rebellion, revolution, military or usurped power.
4. If, at the time of any event giving rise to a claim under this sub-section, indemnity is also provided under any other insurance, this sub-section shall not be drawn into contribution with such other insurance except in respect of any excess over and above the amount payable by such other insurance.

## CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED

### 1. Subsidence and landslip (limited cover)

This section is extended to cover: Loss or damage caused by subsidence and landslip;

Provided that:

For the purpose hereof any damage shall be deemed to be damage caused by fire.

Provided further that:

## BUILDINGS COMBINED

The insured shall bear the first portion of each and every claim up to an amount calculated at 1 per cent of the sum insured on the property or R500 whichever is the greater.

This extension does not cover

1. damage to drains, water courses, boundary walls, garden walls, retaining walls, gates, posts or fences unless specifically insured
2. damage caused by or attributable to
  - a. faulty design or construction of, or the removal or weakening of support to, any building situated at the insured premises
  - b. workmen engaged in making any structural alterations, additions or repairs to any building situated at the insured premises
  - c. excavation on or under land other than excavations in the course of mining operations
3. consequential loss of any kind whatsoever except loss of rent when specifically insured under this section.

In any action, suit or other proceeding where the company alleges that, by reason of the provisions of these exceptions, any damage is not covered by this insurance, the burden of proving the contrary shall be upon the insured.

### 2. Geysers, water tanks, water apparatus

The company will indemnify the Insured for loss of or damage to geysers, water tanks, water apparatus, water pipes, drip trays, pans and water heating systems, the property of the Insured installed in the buildings described in the schedule.

Provided that:

The Company shall not be liable for:

1. More than R10,000 (ten thousand rand) or the amount stated in the schedule in any one event,
2. The Insured will bear the first 10% of each and every claim, subject to a minimum of R1,000.
3. loss or damage caused by or aggravated by wear and tear, rust, decay or gradual deterioration,
4. loss or damage caused by cracking or splitting of the unit,
5. loss or damage as a result of faulty material or workmanship, inherent device and latent defects or faulty or defective design,
6. loss or damage recoverable in terms of manufacturer's warranty,
7. loss or damage as a result of failure or deliberate withholding of supply of water or electricity or fuel.

### 3. Shade nets and canopies

The company will pay for loss of or damage to shade nets and canopies in the open at the premises and included in the sum insured caused by hail, wind, snow or storm up to R50,000 (fifty thousand rand) or the amount stated in the schedule for each and every event;

Provided that:

1. the condition of average shall apply;
2. the Insured bear the first amount payable as stated below.

| Age of shade nets/canopies | First amount payable | Age of shade nets/canopies | First amount payable |
|----------------------------|----------------------|----------------------------|----------------------|
| Up to 1 year               | 10%                  | Up to 4 years              | 60%                  |
| Up to 2 years              | 25%                  | Up to 5 years              | 80%                  |
| Up to 3 years              | 40%                  | Older than 5 years         | 100%                 |

### 4. Landscaping

The company will pay up to R10,000 (ten thousand rand) towards costs reasonably and necessarily incurred by the insured for the replacement of trees, scrubs, lawns, plants and fixed sprinkler installations situated at the grounds of the buildings insured and stated in the schedule.

Provided that:

Such loss or damage is caused by:

1. fire, explosion or as a result of fire-fighting operations,
2. any other emergency service operations,
2. impact by vehicles or aircraft or other aerial devices,
3. any deliberate or malicious acts,
4. but excluding theft or attempted theft.

### 5. Water leaks and loss of water

The Company will indemnify the insured for the cost of water lost through leakage from pipes in any building, unit or on common property and for which the insured is responsible to pay, in addition the company will also pay for the cost of identifying water leaks on the premises.

Provided that:



1. the company will only indemnify the insured for the cost of additional water consumption in the event of a quarterly meter reading of water consumption exceeding the average of the previous four quarterly meter readings by 50% or more,
2. the limit of indemnity in respect of cost of lost water shall not exceed R15,000 (fifteen thousand rand) for any one event or R50,000 (fifty thousand rand) during any one insurance period,
3. it is a condition precedent to liability that the insured shall, on discovery of a leak (by physical evidence or on receipt of abnormally high water reading indicated on the account), take immediate steps to identify and repair the affected leaking apparatus/pipes.
4. the limit of indemnity in respect of the cost of identifying water leaks on the premises shall not exceed R5,000 (five thousand rand) per event or R10,000 (ten thousand rand) during any one insurance period,
5. the company will not be liable for:
  - a. cost towards remedial action including repairs to affected apparatus/pipes,
  - b. losses as a result of:
    - i. leaking taps, geysers, toilet systems, swimming pools or any other water tanks,
    - ii. any deliberate acts of the insured,
    - iii. taps or else taps left open after being used,
    - iv. any unit left unoccupied for more than 30 days consecutively.
6. the insured will bear the first amount payable of 10% of each claim subject to a minimum of R500.

#### **6. Security firms (applicable to sub-section D -Liability)**

Notwithstanding specific exception 3, if, in terms of a contract with a security firm engaged in the course of the insured's business (as owner of the premises specified in the schedule) to protect the insured's property at the premises stated in the schedule, the insured becomes legally liable for the acts or omissions of the employees of the security firm in the course of their employment at these premises, then this sub-section includes such legal liability to the extent that indemnity would have been granted under this sub-section had the said employees been under a contract of service to the insured and not the security firm, but not exceeding the limit of liability stated in the schedule for this sub-section.

If, at the time of an occurrence giving rise to a claim, the security firm is entitled to indemnity under any other policy in respect of the same event, the company shall not be liable to make any payment except in respect of any amount above the amount payable under such other policy.

#### **7. Architects' and other professional fees clause**

The insurance under sub-section A includes professional fees (for estimates, plans, specifications, quantities, tenders and supervision) necessarily incurred in the reinstatement or replacement of the property insured following damage by a defined event, but in no case exceeding 20 per cent of the amount payable in respect of such damage and provided that the total amount recoverable shall not exceed the sum insured on the property affected. The amount payable in respect of such fees shall not include expenses incurred in connection with the preparation of the insured's claim.

#### **8. Capital additions clause**

The insurance under this section covers alterations, additions and improvements (but not appreciation in value in excess of the sum(s) insured) to the property for an amount not exceeding 20 per cent of the sum insured thereon, it being understood that the insured undertakes to advise the company each quarter of such alterations, additions and improvements and to pay the appropriate additional premium thereon.

#### **9. Cost of demolition and clearing and erection of hoardings clause**

The insurance under this section includes costs necessarily incurred by the insured in respect of the demolition of property insured and/or the removal of debris and in providing, erecting and maintaining hoardings required during demolition, site clearing and/or building operations following damage to the property insured by a defined event, provided that the total amount recoverable shall not exceed the sum insured on the property affected.

The company will not pay for any costs or expenses

1. incurred in removing debris except from the site of such property destroyed or damaged and the area immediately adjacent to such site
2. arising from pollution or contamination of property not insured by this policy/section.

#### **10. Temporary repairs and measures after loss clause**

The insurance under this section is extended to include all costs and expenses incurred by the insured in effecting such temporary repairs and by taking such temporary measures as may be reasonably necessary after loss of or damage to the insured property by any peril hereby insured against, provided that the liability of the company for such loss or damage and costs and expenses shall not exceed R50,000 (fifty thousand rand).

#### **11. Mortgagee clause**

The interest of any mortgagee in the insurance under this section shall not be prejudiced by any act or omission on the part of the mortgagor without the mortgagee's knowledge. The mortgagee shall, however, inform the company as soon as any such act or omission comes to his knowledge and shall be responsible for any additional premium payable from the date any increased hazard shall, in terms of this clause, be assumed by the company.

## 12. Municipal plans scrutiny fee clause

The insurance under this section includes municipal plans scrutiny fees, provided that the total amount recoverable under any item shall not exceed the sum insured on the property insured so affected.

## 13. Public authorities' requirements clause

The insurance under this section includes such additional cost of repairing or rebuilding the damaged property incurred solely by reason of the necessity to comply with building or other regulations under, or framed in pursuance of, any act of Parliament or ordinance of any provincial, municipal or other local authority, provided that

1. the amount recoverable under this clause shall not include
  - a. the cost incurred in complying with any of the aforesaid regulations
    - i. in respect of damage occurring prior to granting of this clause
    - ii. in respect of damage not insured by this section
    - iii. under which notice has been served upon the insured prior to the happening of the damage
    - iv. in respect of undamaged property or undamaged portions of property other than foundations (unless foundations are specifically excluded from this insurance) of that portion damaged
  - b. the additional cost that would have been required to make good the property damaged to a condition equal to its condition when new had the necessity to comply with any of the aforesaid regulations not arisen
  - c. the amount of any rate, tax, duty, development or other charge or assessment arising from capital appreciation which may be payable in respect of the property or by the owner thereof by reason of compliance with any of the aforesaid regulations
2. the work of repairing or rebuilding must be commenced and carried out with reasonable despatch and may be carried out wholly or partially upon another site (if the aforesaid regulations so necessitate) subject to the liability of the company under this clause not being thereby increased
3. if the liability of the company under any item of this section apart from this clause shall be reduced by the application of any of the terms, exclusions and conditions of this section, then the liability of the company under this clause in respect of any such item shall be reduced in like proportion
4. the total amount recoverable under any item of this section shall not exceed the sum insured thereby.

## 14. Railway and other subrogation clause

The insured shall not be prejudiced by signing the "Transnet Cartage (Hazardous Premises) Indemnity" or other special agreements with the Transnet Administration regarding private sidings or similar agreements with other government bodies.

## 15. Reinstatement value conditions

In the event of the property being damaged, the basis upon which the amount payable is to be calculated shall be the cost of replacing or reinstating on the same site property of the same kind or type but not superior to or more extensive than the insured property when new,

Provided that

1. the work of replacement or reinstatement (which may be carried out upon another site and in any manner suitable to the requirements of the insured subject to the liability of the company not being thereby increased) must be commenced and carried out with reasonable despatch, otherwise no payment beyond the amount which would have been payable if these reinstatement value conditions had not been incorporated herein shall be made
2. until expenditure has been incurred by the insured in replacing or reinstating the property, the company shall not be liable for any payment in excess of the amount which would have been payable if these conditions had not been incorporated herein
3. if, at the time of replacement or reinstatement, the sum representing the cost which would have been incurred in replacement or reinstatement if the whole of the insured property had been damaged exceeds the sum insured thereon at the commencement of any damage to such property by a defined event, then the insured shall be considered as being their own insurer for the excess and shall bear a rateable proportion of the loss accordingly. Each item of this section (if more than one) to which these conditions apply shall be separately subject to this provision
4. these conditions shall be without force or effect if
  - a. the insured fails to intimate to the company within six months of the date of damage, or such further time as the company may in writing allow, their intention to replace or reinstate the property
  - b. the insured is unable or unwilling to replace or reinstate the property on the same or another site.

## 16. Temporary removal clause

Except in so far as otherwise insured, landlord's fixtures and fittings are covered while temporarily removed to any other premises including transit by road, rail or inland waterway anywhere within the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique.

Provided that

the amount payable under this clause shall not exceed that which would have been payable had the loss occurred on the premises from which the property is temporarily removed.

### 17. Tenants clause

The company's liability to the insured shall not be affected by any act or omission on the part of any tenant (other than the insured) without the insured's knowledge. The insured shall, however, inform the company as soon as any such act or omission which is a contravention of any of the terms, exclusions or conditions of this section comes to their knowledge and will be responsible for any additional premium payable from the date any increased hazard shall be assumed by the company.

### 18. Motors and pumping equipment

The company will pay, replace or repair loss or damage to fixed filtration plant, water-pumping machinery, electronic gate motors or garage door machinery by an insured peril,

Provided that:

1. the Company's liability shall not exceed R10,000 (ten thousand rand) for any one event or R50,000 (fifty thousand rand) during any one period of insurance;
2. the Insured shall bear the first 10% of the claim subject to a minimum of R500 for each event;
3. this extension will not cover;
  - a. automatic pool cleaners,
  - b. loss or damage as a result of wear and tear,
  - c. gradual deterioration,
  - d. inherent vice and latent defects,
  - e. any loss or damage recoverable under warranty.

### 19. Damage caused by wild baboons and wild monkeys

This section is extended to include loss of or damage to insured property caused by wild baboons or wild monkeys.

Provided that:

1. wild baboons or wild monkeys shall mean those that live freely in the natural surroundings and are not kept as pets or farm animals and does not include rodents, moths and vermin,
2. the company's liability for any claim or number of claims for any one event or series of events with one original cause or source, shall not exceed R10,000 (ten thousand rand), or the amount stated in the schedule,
3. the insured shall bear the first amount payable of R1,000 in respect of each and every claim.

### 20. Malicious damage extension

Subject otherwise to the terms, conditions, exclusions, exclusions and warranties contained herein, this section is extended to cover loss or damage directly occasioned by or through or in consequence of the deliberate or wilful or wanton act of any person committed with the intention of causing such loss or damage other than loss or damage to

1. movable property which is
  - a. stolen
  - b. damaged in an attempt to remove it or part of it from any premises owned or occupied by the insured
2. movable or immovable property which is damaged by thieves whilst breaking into or out of or attempting to break into or out of any premises owned or occupied by the insured
3. immovable property owned or occupied by the insured occasioned by or through or in consequence of
  - a. the removal or partial removal or any attempt thereof of
  - b. the demolition or partial demolition or any attempt thereof of the said immovable property or any part thereof with the intention of stealing any part thereof

provided that this extension does not cover

- a. loss or damage related to or caused by fire or explosion
- b. consequential or indirect loss or damage of any kind or description whatsoever other than loss of rent if specifically insured
- c. loss or damage resulting from total or partial cessation of work or the retarding or interruption or cessation of any process or operation
- d. loss or damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority
- e. loss or damage related to or caused by any occurrence referred to in General exception War, riot and terrorism (A) (i), (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling preventing, suppressing or in any other way dealing with any such occurrence.

If the Company alleges that, by reason of proviso (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.

If any building insured or containing the insured property becomes unoccupied for 30 consecutive days the insurance in respect of this extension is suspended as regards the property affected unless the insured, before the occurrence of any damage obtains the written agreement of the company to continue this extension.

During the period of the initial inoccupancy of 30 consecutive days the insured shall become a co-insurer with the company and shall bear a proportion of any damage equal to 20% of the claim before deduction of any first amount payable.

## OPTIONAL EXTENSIONS (If stated in the schedule to be included)

### 1. Prevention of access extension to sub-section C (if stated in the schedule to be included)

If property within a 10-km radius of the premises stated in the schedule is lost or damaged by a peril defined in sub-section A during the period of insurance and this prevents or hinders the use of or access to the property insured by this section, the company will pay any loss of rent the insured may incur as a result thereof up to an amount not exceeding 25 per cent of the sum insured on the affected property.

The loss of rent calculation will be based on the rent payable immediately preceding the loss or damage or its equivalent rental value.

### 2. Escalator clause extension (if stated in the schedule to be included)

During each period of insurance, the sum(s) insured under sub-section A of this section shall be increased by that portion of the percentage specified in the schedule which the number of days since the commencement of such period bears to the whole of such period. Unless agreed otherwise, these provisions shall only apply to the sum(s) insured in force at the commencement of the period of insurance.

At each renewal date, the insured shall notify the company of the sum(s) to be insured for the forthcoming period of insurance and the percentage increase required for such period. In default thereof, the provisions of this clause shall cease to apply.

The additional premium for this extension shall be 50% of the premium produced by applying the percentage specified to the annual premium for the sum insured to which this extension applies.

### 3. Theft of external fixtures and fittings (if stated in the schedule to be included)

Defined event 6 of Sub-section A is extended to include theft of external fixtures and fittings of any insured building(s) at the premises described in the schedule, accompanied by visible signs of forcible and violent means or visible signs of forcible and violent entry into or exit from such premises or any attempt thereat or as a result of theft, or any attempt thereat, following violence.

The insured shall bear the first amount payable of 10% of each and every claim, subject to a minimum of R750.00.

### 4. Riot and strike extension (if stated in the schedule to be included)

Subject otherwise to the terms, conditions, exclusions, exceptions and warranties contained therein sub-sections A, B and C of this section are extended to cover loss or damage directly occasioned by or through or in consequence of:

1. civil commotion, labour disturbances, riot, strike or lockout;
2. the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any occurrence referred to in (1) above;

provided that this extension does not cover:

- (a) loss or damage occurring in the Republic of South Africa and Namibia;
- (b) consequential or indirect loss or damage of any kind or description whatsoever, other than loss of rent if specifically insured;
- (c) loss or damage resulting from total or partial cessation of work, or the retarding or interruption or cessation of any process or operation;
- (d) loss or damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority;
- (e) loss or damage related to or caused by any occurrence referred to in general exception War, riot and terrorism (A) (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any such occurrence.

If the company alleges that, by reason of proviso (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.

### 5. Subsidence and landslip (extended cover) – If stated in the schedule to be included

This section is extended to cover: Loss or damage caused by subsidence and landslip;

Provided that:

For the purpose hereof any damage shall be deemed to be damage caused by fire.

Provided further that:

The insured shall bear the first portion of each and every claim up to an amount calculated at 1 per cent of the sum insured on the property or R500 whichever is the greater.

This extension does not cover

1. damage to drains, water courses, unless the building(s) is damaged at the same time by the same event.
2. damage caused by or attributable to
  - a. faulty design or construction of, or the removal or weakening of support to, any building situated at the insured premises
  - b. workmen engaged in making any structural alterations, additions or repairs to any building situated at the insured premises

BUILDINGS COMBINED

- c. excavation on or under land other than excavations in the course of mining operations
- 3. consequential loss of any kind whatsoever except loss of rent when specifically insured under this section.

In any action, suit or other proceeding where the company alleges that, by reason of the provisions of these exclusions, any damage is not covered by this insurance, the burden of proving the contrary shall be upon the insured.

## OFFICE CONTENTS

### DEFINED EVENTS

1. Loss of or damage to the contents (other than documents as defined in sub-section C if insured thereunder and electronic data processing equipment) including landlord's fixtures and fittings the property of the insured or for which they are responsible and, unless otherwise stated in the schedule, to the extent that the same is not otherwise insured, property owned by any partner or director or employee of the insured up to an amount of R2, 500 per person while contained in the offices and/or consulting rooms situated as stated in the schedule (hereinafter called the office premises) by any of the perils specified in sub-section A.
2. Loss of or damage to the whole or part of the property insured under item C and defined in sub-section C and the consequences thereof insured under item D and as described in sub-section D.
3. Loss and/or expenditure described in sub-sections B and E.

### DEFINITIONS

Electronic data processing equipment is limited to computers and all related hardware, peripherals and computer software and the information or data stored therein or thereon.

### SUB-SECTION A: CONTENTS

1. Fire, lightning, thunderbolt, subterranean fire, explosion.
2. Storm, wind, water, hail or snow excluding loss of or damage to property arising from its undergoing any process necessarily involving the use or application of water.
3. Earthquake but excluding loss of or damage to property in the underground workings of any mine.
4. Aircraft and other aerial devices or articles dropped therefrom.
5. Impact by animals, trees, aerials, satellite dishes or vehicles excluding damage to such animals, trees, aerials, satellite dishes or vehicles or property in or on such vehicles.
6. Accidental breakage of mirror glass, plate glass tops to furniture or fixed glass forming part of any article of furniture.

#### Limitations clause

The company's liability under this sub-section is restricted in respect of documents, manuscripts, business books, plans, designs, patterns, models and moulds to the value of materials and sums expended in labour.

#### Specific conditions

##### Average (not applicable to peril 6 above or to the theft or the theft by forcible entry extensions)

If the property insured is, at the commencement of any loss or damage to such property by any peril insured against, collectively of greater value than the sum insured thereon, the insured shall be considered as being their own insurer for the difference and shall bear a rateable share of the loss or damage accordingly. Each item of the schedule covering such property shall be separately subject to this condition.

##### First Loss Average (if stated in the schedule to be included)

In respect of the theft or theft by forcible entry extensions only, if, at the time of any loss or damage arising, the total value of the property insured does not exceed the sums stated in the schedule then this insurance shall be declared free of average, but if the total value of the property insured shall be greater than the aforementioned sums, the insured shall be considered as being their own insurer for the difference and the company shall be liable only for such proportion of the first loss sum insured as the aforementioned sums shall bear to the total value not exceeding in all the total sum insured by each item.

##### Specific exception (applicable to sub-section A)

This sub-section does not cover

1. property outside the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique.
2. designs, patterns, models or moulds (except to the extent that the said articles are insured in terms of subsection A), stock in trade, samples, motor vehicles and accessories therefor, money, securities, stamps, jewellery or precious stones
3. the first 10% of the indemnifiable amount or R1,000 whichever is the greater if the loss or damage is due to lightning strikes.

### SUB-SECTION B: RENT

Loss of rent actually incurred by the insured in consequence of the office premises or portion thereof being so damaged by any of the perils specified in sub-section A as to be rendered uninhabitable, but only in respect of the period necessary for reinstatement. The indemnity under this sub-section shall not exceed 25 per cent of the sum insured or value (whichever is the lower) of all contents of the office premises affected.

For the purpose of this sub-section, the term "office premises" shall be deemed to extend to any premises or portion thereof in the vicinity of the office premises, damage to which prevents or limits access to the office premises.

**SUB-SECTION C: DOCUMENTS**

Loss of or damage to documents normally kept at the office premises by any peril not specifically excluded.

**Definition**

The term documents shall mean

films, tapes, addressograph plates, books, records, maps, plans, drawings, abstracts, deeds, wills, mortgages, agreements, manuscripts, letters, certificates, documents and similar written, printed or otherwise inscribed papers and documents used by the insured in the business and owned by them or for which they are responsible **excluding** money, current postage or revenue stamps, cancelled and uncanceled coupons, securities, bearer bonds, cheques, drafts and any written order to pay a sum certain in money and any written evidence of indebtedness or obligation and all property carried or held as samples or for sale or for delivery after sale and computer software and computer data carrying media unless otherwise stated in the schedule.

**Limitations clause**

The company's liability under this sub-section is limited to all costs, charges and expenses incurred by the insured in replacing or restoring such documents.

**Specific exception (applicable to sub-section C)**

This sub-section does not cover

- (a) loss or damage caused by
  - (i) electric or electronic or magnetic injury, disturbance or erasure of electronic or magnetic recordings except by lightning in which case the lightning loss or indemnifiable amount will be reduced by the greater of 10% of such amount and R1,000
  - (ii) vermin or inherent defect or by processing, copying or other work upon the documents
  - (iii) the dishonesty of any principal, partner or director of the insured whether acting alone or in collusion with others. This exception shall not apply to any director who is also an employee of the insured and whom the insured has the right at all times to govern, control and direct in the performance of his work in the service of the insured and in the course of the business
- (b) gradual deterioration or wear and tear
- (c) costs involved in reshooting films and videos and rerecording audio tapes.

**SUB-SECTION D: LEGAL LIABILITY DOCUMENTS**

Legal liability as a direct consequence of loss of or damage to documents as defined in sub-section C and in respect of which payment, reinstatement or repair has been made or liability admitted by the company under sub-section C unless such payment, reinstatement, repair or liability has not been made or admitted solely because the insured is required to bear the first portion of the loss.

**Specific exception (applicable to sub-section D)**

This sub-section does not cover liability assumed by the insured under any contract, undertaking or agreement where such liability would not have attached to the insured in the absence of such contract, undertaking or agreement.

**SUB-SECTION E: INCREASE IN COST OF WORKING**

Any additional expenditure not otherwise provided for in this section reasonably incurred by the insured for the purposes of maintaining the normal operation of the business in consequence of loss or damage in respect of which payment, reinstatement or repair has been made or liability therefor admitted by the company under sub-sections A or C.

The indemnity under this sub-section shall not exceed 25 per cent of the sum insured on all contents of the office premises affected.

**CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED****1. Alterations and misdescription clause**

The insurance under this section shall not be prejudiced by any alteration or misdescription of occupancy whether due to the transfer of processes or machinery or by virtue of structural alterations, repairs to buildings, machinery or plant, provided that notice is given to the company as soon as practicable after such event and the insured agrees to pay additional premium if required.

**2. Capital additions clause**

The insurance under this section covers alterations, additions and improvements (but not appreciation in value in excess of the sums insured) to the property for an amount not exceeding 20 per cent of the sum insured thereon, it being understood that the insured undertakes to advise the company each quarter of such alterations, additions and improvements and to pay the appropriate additional premium thereon.

**3. Locks and keys clause**

In addition to the limit of indemnity stated in the schedule, the company will indemnify the insured in respect of the cost of replacing locks and keys to any insured office premises following upon the disappearance of any key to such premises or following upon the insured having reason to believe that any unauthorised person may be in possession of a duplicate of such key

provided that

- 1. the company's liability shall not exceed R10,000 in respect of any one event
- 2. the company shall not be liable for the first R500 of each and every event.



**4. New and additional premises clause**

If the insured occupies offices or consulting rooms other than those situated as stated in the schedule in the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique, the insurance by this section shall apply as though such offices or consulting rooms were office premises within the meaning of this section

Provided that

1. the insured shall, within a reasonable time of taking occupation, advise the company thereof and pay additional premium calculated pro rata from the time of taking occupation until the end of the then current period of insurance
2. this clause shall not apply to any loss if and so far as the same is otherwise insured.

**5. Removal of debris clause**

The insurance under this section is extended to include such reasonable costs and expenses as may be necessarily incurred by the insured in respect of the removal of debris following loss of or damage to the insured property by any peril hereby insured against, provided that the liability of the company for such loss or damage and costs and expenses shall not exceed in the aggregate the sum expressed in the schedule to be insured on the property affected.

The company will not pay for any costs or expenses

1. incurred in removing debris except from the site of such property destroyed or damaged and the area immediately adjacent to such site
2. arising from pollution or contamination of property not insured by this policy/section.

**6. Temporary removal clause**

Except in respect of the personal property of any partner, director or employee of the insured, loss of or damage to the insured property by any peril hereby insured against while such property is temporarily contained in any building in the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique shall be deemed to be loss or damage happening while such property is contained in the office premises.

**7. Temporary repairs and measures after loss clause**

The insurance under this section is extended to include all costs and expenses incurred by the insured in effecting such temporary repairs and by taking such temporary measures as may be reasonably necessary after loss of or damage to the insured property by any peril hereby insured against, provided that the liability of the company for such loss or damage and costs and expenses shall not exceed R50,000 (fifty thousand rand).

**8. Tenants clause**

The company's liability to the insured shall not be affected by any act or omission on the part of any owner of a building or any tenant (other than the insured) without the insured's knowledge. The insured shall, however, inform the company as soon as any such act or omission which is a contravention of any of the terms, exclusions or conditions of this section comes to their knowledge and will be responsible for any additional premium payable from the date any increased hazard shall be assumed by the company.

**9. Replacement value condition**

The basis upon which the amount payable for a claim in respect of contents is calculated shall be either the replacement of the contents by similar property in a condition equal to but not better or more extensive than its condition when new  
or  
the repair of the contents to a condition substantially the same as but not better than its condition when new

Provided that

if, at the time of replacement or repair, the sum representing the cost which would have been incurred in replacement if the whole of the contents had been lost, destroyed or damaged beyond repair exceeds the sum insured thereon at the time of the loss or damage, then the insured shall be considered as being their own insurer for the difference and shall bear a rateable proportion of the loss accordingly.

**10. Malicious damage extension**

Subject otherwise to the terms, conditions, exclusions and warranties contained therein, sub-sections A, B and C are extended to cover damage directly occasioned by or through or in consequence of the deliberate or wilful or wanton act of any person committed with the intention of causing such damage, other than damage to

1. movable property which is -
  - (a) stolen,
  - (b) damaged in an attempt to remove it or part of it from any premises owned or occupied by the insured,
2. movable or immovable property which is damaged by thieves whilst breaking into or out of or attempting to break into or out of any premises owned or occupied by the insured.
3. immovable property owned or occupied by the insured occasioned by or through or in consequence of -
  - a. the removal or partial removal or any attempt thereof,
  - b. the demolition or partial demolition or any attempt thereof,

the said immovable property or any part thereof with the intention of stealing any part thereof

provided that this extension does not cover

- a. damage related to or caused by fire or explosion,
- b. consequential or indirect loss or damage of any kind or description whatsoever other than loss of rent if specifically insured,
- c. damage resulting from total or partial cessation of work or the retarding or interruption or cessation of any process or operation,
- d. damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority,
- e. damage related to or caused by any occurrence referred to in general exception War, riot and terrorism (A) (i), (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any such occurrence.

If the company alleges that, by reason of proviso (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.

If any building insured or containing the insured property becomes unoccupied for 30 consecutive days, the insurance in respect of this extension is suspended as regards the property affected unless the insured, before the occurrence of any damage, obtains the written agreement of the company to continue this extension.

During the period of the initial inoccupancy of 30 consecutive days, the insured shall become a co-insurer with the company and shall bear a proportion of any damage equal to 20 per cent of the claim before deduction of any first amount payable.

#### **11. Damage caused by wild baboons and wild monkeys**

This section is extended to include loss of or damage to insured contents caused by wild baboons or wild monkeys.

Provided that:

1. wild baboons or wild monkeys shall mean those that live freely in the natural surroundings and are not kept as pets or farm animals and does not include rodents, moths and vermin,
2. the company's liability for any claim or number of claims for any one event or series of events with one original cause or source, shall not exceed R10,000 (ten thousand rand) , or the amount stated in the schedule,
3. the insured shall bear the first amount payable of R1,000 in respect of each and every claim.

#### **OPTIONAL EXTENSIONS (If stated in the schedule to be included)**

##### **1. Riot and strike extension (if stated in the schedule to be included)**

Subject otherwise to the terms, conditions, exclusions, exceptions and warranties contained therein, sub-sections A, B and C of this section are extended to cover loss or damage directly occasioned by or through or in consequence of:

- (i) civil commotion, labour disturbances, riot, strike or lockout;
- (ii) the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any occurrence referred to in (i) above;

provided that this extension does not cover:

- (a) loss or damage occurring in the Republic of South Africa and Namibia;
- (b) consequential or indirect loss or damage of any kind or description whatsoever, other than loss of rent if specifically insured;
- (c) loss or damage resulting from total or partial cessation of work, or the retarding or interruption or cessation of any process or operation;
- (d) loss or damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority;
- (e) loss or damage related to or caused by any occurrence referred to in general exception War, riot and terrorism (A) (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any such occurrence.

If the company alleges that, by reason of proviso (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.

##### **2. Theft by forcible entry extension (if stated in the schedule to be included)**

The following peril is added to the perils applicable to sub-section A contents:

7. Theft accompanied by forcible and violent entry into or exit from the offices and/or consulting rooms or any attempt thereat or as a result of theft (or any attempt thereat) following violence or threat of violence

provided that

1. the company will not be liable under this extension for theft or attempted theft by any principal, partner, director or employee of the insured
2. the amount payable will be reduced by the first amount payable shown in the schedule for this extension
3. the maximum amount payable will not exceed the sum insured shown in the schedule for this extension less its first amount payable.

**3. Theft extension (if stated in the schedule to be included)**

The following peril is added to the perils applicable to sub-section A contents

7. Theft or any attempt thereat other than by any principal, partner, director or employee of the insured

provided that

1. the amount payable will be reduced by the first amount payable shown in the schedule for this extension
2. the maximum amount payable will not exceed the sum insured shown in the schedule for this extension less its first amount payable.

**MEMORANDUM**

In respect of sub-section D only, General exception War, riot and terrorism is deleted and replaced by the following:

This sub-section does not cover loss, damage, liability or expenditure directly or indirectly caused by, related to or in consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, mutiny, insurrection, rebellion, revolution, military or usurped power.

## BUSINESS INTERRUPTION

### DEFINED EVENTS

Loss following interruption of or interference with the business in consequence of damage occurring during the period of insurance at the premises in respect of which payment has been made or liability admitted under:

- (i) the fire section of this policy
- (ii) the buildings combined section of this policy
- (iii) the office contents section of this policy
- (iv) any other material damage insurance covering the interest of the insured  
but only in respect of perils insured under the fire section hereof (hereinafter termed Damage).

Liability shall be deemed to have been admitted if such payment is precluded solely because the insured is required to bear the first portion of the loss.

The company will indemnify the insured in accordance with the provisions of the specification hereinafter set out.

### CONDITIONS

1. The insurance under this section shall cease if the business is wound up or carried on by a liquidator or judicial manager or is permanently discontinued, except with the written agreement of the company.
2. On the happening of any Damage in consequence of which a claim may be made under this section, the insured shall, in addition to complying with general conditions 8 and 9, with due diligence do and concur in doing and permit to be done all things which may be reasonably practicable to minimise or check any interruption of or interference with the business or to avoid or diminish the loss, and in the event of a claim being made under this section shall, not later than 30 days after the expiry of the indemnity period, or within such further time as the company may in writing allow, at their own expense deliver to the company in writing a statement setting forth particulars of their claim together with details of all other insurance covering the loss or any part of it or consequential loss of any kind resulting therefrom. No claim under this section shall be payable unless the terms of this specific condition have been complied with and, in the event of non-compliance therewith in any respect, any payment on account of the claim already made shall be repaid to the company forthwith.

#### ITEM 1: GROSS PROFIT (DIFFERENCE BASIS)

The insurance under this item is limited to loss of gross profit due to

1. reduction in turnover and
2. increase in cost of working

and the amount payable as indemnity hereunder shall be

- a. **in respect of reduction in turnover** the sum produced by applying the rate of gross profit to the amount by which the turnover during the indemnity period shall, in consequence of the Damage, fall short of the standard turnover
- b. **in respect of increase in cost of working** the additional expenditure necessarily and reasonably incurred for the sole purpose of avoiding or diminishing the reduction in turnover which, but for that expenditure, would have taken place during the indemnity period in consequence of the Damage, but not exceeding the sum produced by applying the rate of gross profit to the amount of the reduction thereby avoided

less any sum saved during the indemnity period in respect of such of the charges and expenses of the business payable out of gross profit as may cease or be reduced in consequence of the Damage, provided that the amount payable shall be proportionately reduced if the sum insured in respect of gross profit is less than the sum produced by applying the rate of gross profit to the annual turnover where the maximum indemnity period is 12 months or less, or the appropriate multiple of the annual turnover where the maximum indemnity period exceeds 12 months.

#### ITEM 1: GROSS PROFIT (ADDITIONS BASIS)

The insurance under this item is limited to loss of gross profit due to

1. reduction in turnover and
2. increase in cost of working

and the amount payable as indemnity hereunder shall be

- a. in respect of reduction in turnover the sum produced by applying the rate of gross profit to the amount by which the turnover during the indemnity period shall, in consequence of the Damage, fall short of the standard turnover
- b. in respect of increase in cost of working the additional expenditure necessarily and reasonably incurred for the sole purpose of avoiding or diminishing the reduction in turnover which, but for that expenditure, would have taken place during the indemnity period in consequence of the Damage, but not exceeding the sum produced by applying the rate of gross profit to the amount of the reduction thereby avoided

less any sum saved during the indemnity period in respect of such of the insured standing charges as may cease or be reduced in consequence of the Damage, provided that the amount payable shall be proportionately reduced if the sum insured in respect of gross profit is less than the

## BUSINESS INTERRUPTION

sum produced by applying the rate of gross profit to the annual turnover where the maximum indemnity period is 12 months or less, or the appropriate multiple of the annual turnover where the maximum indemnity period exceeds 12 months.

### Memoranda

If any standing charges of the business are not insured under this section, then in computing the amount recoverable hereunder as increase in cost of working, that proportion only of the additional expenditure shall be brought into account which the sum of the net profit and the insured standing charges bears to the sum of the net profit and all the standing charges.

### ITEM 2: GROSS RENTALS

The insurance under this item is limited to

1. loss of gross rentals and
2. increase in cost of working

and the amount payable as indemnity hereunder shall be

- a. in respect of loss of gross rentals, the amount by which the gross rentals during the indemnity period shall in consequence of the Damage fall short of the standard gross rentals
- b. in respect of increase in cost of working the additional expenditure necessarily and reasonably incurred for the sole purpose of avoiding or diminishing the loss of gross rentals which, but for that expenditure, would have taken place during the indemnity period in consequence of the Damage, but not exceeding the amount of the loss of gross rentals thereby avoided

less any sum saved during the indemnity period in respect of such of the charges and expenses of the business payable out of gross rentals as may cease or be reduced in consequence of the Damage, provided that the amount payable shall be proportionately reduced if the sum insured in respect of gross rentals is less than the annual gross rentals where the maximum indemnity period is 12 months or less, or the appropriate multiple of the annual gross rentals where the maximum indemnity period exceeds 12 months.

### ITEM 3: REVENUE

The insurance under this item is limited to

1. loss of revenue and
2. increase in cost of working

and the amount payable as indemnity hereunder shall be

- a. in respect of loss of revenue, the amount by which the revenue during the indemnity period shall, in consequence of the Damage, fall short of the standard revenue
- b. in respect of increase in cost of working the additional expenditure necessarily and reasonably incurred for the sole purpose of avoiding or diminishing the loss of revenue which, but for that expenditure, would have taken place during the indemnity period in consequence of the Damage, but not exceeding the amount of loss of revenue thereby avoided

less any sum saved during the indemnity period in respect of such of the charges and expenses of the business payable out of revenue as may cease or be reduced in consequence of the Damage, provided that the amount payable shall be proportionately reduced if the sum insured in respect of revenue is less than the annual revenue where the maximum indemnity period is 12 months or less, or the appropriate multiple of the annual revenue where the maximum indemnity period exceeds 12 months.

### ITEM 4: ADDITIONAL INCREASE IN COST OF WORKING

The insurance under this item is limited to reasonable additional expenditure (not recoverable under other items) incurred with the consent of the company during the indemnity period in consequence of the Damage for the purpose of maintaining the normal operation of the business.

### ITEM 5: WAGES (NUMBER OF WEEKS BASIS)

The insurance under this item is limited to the loss incurred by the insured by the payment of wages for a period beginning with the occurrence of the Damage and ending not later thereafter than the specified number of weeks.

The amount payable as indemnity under this item will be the actual amount which the insured shall pay as wages for such period to employees whose services cannot, in consequence of the Damage, be utilised by the insured at all and an equitable part of the wages paid for such period to employees whose services cannot, in consequence of the Damage, be utilised by the insured to the full provided that if the sum insured by this item is less than the aggregate amount of the wages that would have been paid during the specified number of weeks immediately following the Damage had the Damage not occurred, the amount payable will be proportionately reduced.

### ITEM 6: FINES AND PENALTIES FOR BREACH OF CONTRACT

The insurance under this item is limited to fines or penalties for breach of contract and the amount payable as indemnity hereunder shall be such sum as the insured shall be legally liable to pay and shall pay in discharge of fines or penalties incurred solely in consequence of Damage for non-completion or late completion of orders.

### DEFINITIONS

**Indemnity period** the period beginning with the commencement of the Damage and ending not later than the number of months thereafter stated in the schedule during which the results of the business shall be affected in consequence of the Damage.

**Turnover** The money paid or payable to the insured for goods sold and delivered and for services rendered in the course of the business at the premises.

**Revenue** The money paid or payable to the insured for goods sold and for services rendered in the course of the business at the premises.

**Gross rentals** The money paid or payable to the insured by tenants in respect of rental of the premises and for services rendered.

**Gross profit (difference basis)** The amount by which

(1) the sum of the turnover and the amount of the closing stock shall exceed

(2) the sum of the amount of the opening stock and the amount of the uninsured costs.

The amount of the opening and closing stocks shall be arrived at in accordance with the insured's normal accountancy methods, due provision being made for depreciation.

**Uninsured costs** As specified in the schedule (the words and expressions used shall have the meaning usually attached to them in the books and accounts of the insured).

**Gross profit (additions basis)** The sum produced by adding to the net profit the amount of the insured standing charges or, if there is no net profit, the amount of the insured standing charges less such proportion of any net trading loss as the amount of the insured standing charges bears to all the standing charges of the business.

**Net profit** The net trading profit (exclusive of all capital receipts and accretions and all outlay properly chargeable to capital) resulting from the business of the insured at the premises after due provision has been made for all standing and other charges including depreciation, but before the deduction of any taxation chargeable on profits.

**Insured standing charges** As specified in the schedule (the words and expressions used shall have the meaning usually given to them in the books of account of the insured).

**Standard turnover**

**Standard revenue**

**Standard gross rentals** The turnover (revenue) (gross rentals) during that period in the 12 months immediately before the date of the Damage which corresponds with the indemnity period

**Annual turnover**

**Annual revenue**

**Annual gross rentals** The turnover (revenue) (gross rentals) during the 12 months immediately before the date of the Damage

**Rate of gross profit** The rate of gross profit earned on the turnover during the financial year immediately before the date of the Damage

to which such adjustments shall be made as may be necessary to provide for the trend of the business and for variations or other circumstances affecting the business either before or after the Damage or which would have affected the business had the Damage not occurred, so that the figures thus adjusted shall represent as nearly as may be reasonably practicable the results which, but for the Damage, would have been obtained during the relative period after the Damage.

**Note:** If the Damage occurs before the completion of the first year's trading of the business at the premises, the value of bracketed terms shall be calculated by using values proportionate to the results obtained during the period between the commencement of business and date of the Damage.

## MEMORANDA

If, during the indemnity period, goods shall be sold or services shall be rendered elsewhere than at the premises for the benefit of the business either by the insured or by others on their behalf, the money paid or payable in respect of such sales or services shall be brought into account in arriving at the turnover, revenue or gross rentals during the indemnity period.

## EXTENSIONS AND CLAUSES AUTOMATICALLY INCLUDED

### 1. Accountants clause

Any particulars or details contained in the insured's books of account or other business books or documents which may be required by the company under this section for the purpose of investigating or verifying any claim hereunder, may be produced and certified by the insured's auditors or professional accountants, and their certificate shall be prima facie evidence of the particulars and details to which it relates.

### 2. Accumulated stocks clause

In adjusting any loss, account shall be taken and an equitable allowance made if any shortage in turnover or revenue due to the Damage is postponed by reason of the turnover or revenue being temporarily maintained from accumulated stocks.

### 3. Departmental clause

If the business is conducted in departments or branches, the independent trading results of which are ascertainable, the provisions under items 1 (gross profit), 2 (gross rentals) or 3 (revenue) relating to reduction in turnover/gross rentals/revenue and increase in cost of working, shall apply separately to each department or branch affected by the Damage, except that if the sum insured by the relative item is less than the aggregate of the (annual gross rentals) (annual revenue) (sums produced by applying the rate of gross profit) for each department or branch, whether or not affected by the Damage, (to the relative annual turnover thereof) (proportionately increased if the number of months referred to in the definition of indemnity period exceeds 12), the amount payable shall be proportionately reduced.

#### 4. Deposit premium clause

In consideration of the premium by items 1, 2 or 3 being provisional in that it is calculated on 75 per cent of the sum insured, the premium is subject to adjustment on expiry of each period of insurance as follows In the event of the gross profit/gross rentals/revenue earned (increased proportionately if the number of months referred to in the definition of indemnity period exceeds twelve) during the financial year most nearly concurrent with any period of insurance being less or greater than 75 per cent of the sum insured thereon, a pro rata return or additional premium not exceeding 331/3 per cent of the provisional premium paid for such period of insurance will be made in respect of the difference.

In the event of a claim being made under this section, the amount paid or payable thereon shall be regarded as actually earned.

#### 5. Output (alternative basis) clause

At the option of the insured, the term output may be substituted for the term turnover and, for the purposes of this section, output shall mean the sale or transfer value, as shown in the insured's books, of goods manufactured or processed by the insured at the premises

provided that

1. Only the meaning of output or the meaning of turnover shall be operative in connection with any one event resulting in interruption
2. if the meaning of output be used
  - a. the accumulated stocks clause shall be inoperative
  - b. the memo at the end of the definitions shall read

If, during the indemnity period, goods shall be manufactured or processed other than at the premises for the benefit of the business either by the insured or by others on behalf of the insured, the sale or transfer of such goods shall be brought into account in arriving at the output during the indemnity period.

#### 6. Salvage sale clause

If the insured shall hold a salvage sale during the indemnity period clause (a) of item 1 (gross profit) shall, for the purposes of such claim, read as follows

1. in respect of reduction in turnover the sum produced by applying the rate of gross profit to the amount by which the turnover during the indemnity period (less the turnover for the period of the salvage sale) shall, in consequence of the Damage, fall short of the standard turnover, from which sum shall be deducted the gross profit actually earned during the period of the salvage sale.

#### 5. Extensions to other premises

Confined to the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique.

Loss as insured by this section resulting from interruption of or interference with the business in consequence of Damage (as defined herein) at the undernoted situations or to property as undernoted shall be deemed to be loss resulting from Damage to property used by the insured at the premises.

##### 1. Storage, transit and vehicle

Property of the insured whilst stored or whilst in transit by air, road, rail or inland waterway or being motor vehicles of the insured elsewhere than at premises occupied by the insured.

##### 2. Contract sites

Any situation not occupied by the insured where the insured is carrying out a contract

##### 3. Prevention of access

Property within a 10-km radius of the insured's premises, destruction of or damage to which shall prevent or hinder the use of the premises or access thereto, whether the premises or property of the insured therein shall be damaged or not.

##### 4. Additional premises

In the event of the insured occupying or having property at any newly added premises for the purpose of the business during the currency of this section, such newly added premises shall be deemed to be included in those specified here subject to notification to the company as soon as reasonably practicable and to adjustment of the premium if necessary.

### OPTIONAL EXTENSIONS (If stated in the schedule to be included)

#### 1. Extensions to other premises

Confined to the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique.

Loss as insured by this section resulting from interruption of or interference with the business in consequence of Damage (as defined herein) at the undernoted situations or to property as undernoted shall be deemed to be loss resulting from Damage to property used by the insured at the premises.



## BUSINESS INTERRUPTION

### 1. Specified suppliers/sub-contractors (if stated in the schedule to be included)

The premises of the suppliers and sub-contractors specified in the schedule subject to stated limits.

### 2. Unspecified suppliers (if stated in the schedule to be included)

The premises of any other of the insured's suppliers, manufacturers or processors of components, goods or materials, but excluding the premises of any public supply undertaking from which the insured obtains electricity, gas or water subject to the limit stated in the schedule.

### 3. Prevention of access -extended cover (if stated in the schedule to be included)

Property within a 10-km radius of the premises, destruction of or damage to which shall prevent or hinder the use of the premises or access thereto, whether the premises or property of the insured therein shall be damaged or not.

### 4. Customers (if stated in the schedule to be included)

The premises of the customers specified in the schedule subject to stated limits.

### 5. Public utilities -insured perils only (if stated in the schedule to be included)

Property at electricity generating stations, sub-stations or transmission networks, gasworks including the related gas distribution network, water purification plants, pumping stations, aqueducts and pipelines of an authority empowered by law to supply water, gas or electricity for consumption by the public and which results in an interruption of water, gas or electricity to the premises of the insured.

### 6. Public telecommunications -insured perils only (if stated in the schedule to be included)

- a. Property at the premises of any public authority which is empowered by law to supply a telecommunications facility to the insured
- b. the transmission facilities network of the public authority mentioned in (i).

### 2. Public telecommunications -extended cover (if stated in the schedule to be included)

Loss as insured resulting from interruption of or interference with the business in consequence of the failure of the public telecommunication facilities to the premises of the insured shall be deemed to have resulted from Damage (as defined herein)

Provided that this extension does not cover loss resulting from damage directly or indirectly caused by:

1. drought,
2. a fault on any part of the premises belonging to the insured,
3. a decision by any authority to legally withhold the telecommunication facility from the insured unless such decision is directly attributable to Damage to property of such authority,
4. any event described in general exception War, riot and terrorism and general exception Nuclear, but cover provided under the Malicious damage extension in the underlying policy is not excluded.

If the failure of the facility is due to its mechanical or electrical or electronic breakdown, there shall be no liability under this extension unless the interruption or interference with the business of the insured extends beyond 24 hours.

### 3. Public utilities -extended cover (if stated in the schedule to be included)

Loss as insured resulting from interruption of or interference with the business in consequence of total or partial failure of the public supply of water, gas or electricity to the premises of the insured shall be deemed to have resulted from Damage (as defined herein)

Provided that this extension does not cover loss resulting from damage directly or indirectly caused by:

1. drought,
2. a fault on any part of the premises belonging to the insured,
3. a decision by any authority to legally withhold the telecommunication facility from the insured unless such decision is directly attributable to Damage to property of such authority,
4. any event described in general exception War, riot and terrorism and general exception Nuclear, but cover provided under the Malicious damage extension in the underlying policy is not excluded.

In respect of interruption of or interference with the business arising from mechanical or electrical or electronic breakdown, there shall be no liability under this extension for interruption of or interference with the business unless such interruption or interference extends beyond 24 hours from commencement thereof.

### 4. Accidental damage (if stated in the schedule to be included)

The following defined event is added:

"Loss following interruption or interference with the business in consequence of damage occurring during the period of insurance at the premises in respect of which payment has been made or liability admitted under defined event (i) of the Accidental damage section of this policy (hereinafter termed Damage) provided that:

1. the provision under any item of this section that the payment will be reduced proportionately if the amount insured by the item is not adequate, is deleted in respect of this defined event
2. the company shall not pay more than the sum insured stated in the schedule of the Accidental damage section for both this section and the Accidental damage section combined."

## ACCOUNTS RECEIVABLE

### DEFINED EVENTS

Loss or damage as a result of accident or misfortune (hereinafter termed Damage) to the insured's books of account or other business books or records at the premises or at the residence of any director, partner or employee or the premises of any accountant of the insured, in consequence whereof the insured is unable to trace or establish the outstanding debit balances in whole or part due to it.

provided that the liability of the company shall not exceed the sums insured stated in the schedule and that the basis of indemnity will be as set out in the specification which forms part of this section.

If, because of imminent danger of their destruction, such books of account or other business books or records are removed to a place of safety, the insurance hereunder shall apply if such goods are destroyed, damaged or lost as aforesaid during such removal or while so located or being returned to the premises, provided the insured shall notify the company in writing of such removal within 30 days thereafter.

The company will also pay all reasonable collection costs and expenses incurred by the insured in excess of normal collection costs and expenses made necessary because of such Damage.

### EXCLUSIONS

The company will not pay for

1. loss resulting from loss or damage to the books of account or other business books or records caused by
  - a. wear and tear or gradual deterioration or moths or vermin
  - b. detention, seizure or confiscation by any lawfully constituted authority
  - c. electrical or electronic or magnetic injury, disturbances or erasure unless the insured maintains the duplicate records referred to in the Duplicate records clause of this section, in which case the insured will be responsible for the first R500 of each and every loss;
2. loss caused by fraud or dishonesty of any principal, director, partner or employee of the insured.

### SPECIFICATIONS

The insurance under this section is limited to the loss sustained by the insured in respect of outstanding debit balances directly due to the Damage and the amount payable shall not exceed

1. the difference between
  - a. the outstanding debit balances
  - and
  - b. the total of the amounts received or traced in respect thereof

plus
2. the additional expenditure incurred in tracing and establishing customers' debit balances after the Damage provided that, if the sum insured under this item is less than the outstanding debit balances, the amount payable shall be proportionately reduced.

### DEFINITIONS

#### Outstanding debit balances

The total declared in the statement last given under the provisions of the following memorandum adjusted for

1. bad debts
2. amounts debited (or invoiced but not debited) and credited (including credit notes and cash not passed through the books at the time of the damage) to customers' accounts in the period between the date to which said last statement relates and the date of the Damage
- and
3. any abnormal condition of trade which had or could have had a material effect on the business

so that the figures thus adjusted shall represent as nearly as reasonably practicable those which would have been obtained at the date of the Damage had the Damage not occurred.

### CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED

#### 1. Declarations

The insured shall, within 60 days of the end of each month or other agreed period, deposit with the company a signed statement showing the total amount outstanding in customers' accounts as set out in the insured's accounts as at the end of the said month.

## 2. Adjustment

In consideration of the premium under this section being provisional in that it is calculated on 75 per cent of the sum insured, the premium will be adjusted as follows:

On the expiry of each period of insurance, the actual premium shall be calculated at the rate per cent per annum on the average amount insured, i.e. the total of the sums declared divided by the number of declarations. If the actual premium is greater than the provisional premium, the insured shall pay the difference. If it is less, the difference shall be repaid to the insured, but such repayment shall not exceed 33,3 per cent of the provisional premium paid.

If the amount of a declaration exceeds the sum insured applicable at the date of such declaration, then for the purposes of this memorandum only, the insured shall be deemed to have declared such sum insured.

## 3. Accountants clause

Any particulars or details contained in the insured's books of account or other business books or records which may be required by the company under this section for the purpose of investigating or verifying any claim hereunder, may be produced and certified by the insured's auditors or professional accountants, and their certificate shall be prima facie evidence of the particulars and details to which it relates.

## OPTIONAL EXTENSIONS (If stated in the schedule to be included)

### 1. Riot and strike extension (if stated in the schedule to be included)

Subject otherwise to the terms, conditions, exclusions, exceptions and warranties contained therein, this section is extended to cover loss or damage directly occasioned by or through or in consequence of:

- i) civil commotion, labour disturbances, riot, strike or lockout;
- ii) the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any occurrence referred to in (i) above;

provided that this extension does not cover:

- a) loss or damage occurring in the Republic of South Africa and Namibia;
- b) consequential or indirect loss or damage of any kind or description whatsoever, other than loss of rent if specifically insured;
- c) loss or damage resulting from total or partial cessation of work, or the retarding or interruption or cessation of any process or operation;
- d) loss or damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority;
- e) loss or damage related to or caused by any occurrence referred to in general exception War, riot and terrorism (A) (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any such occurrence.

If the company alleges that, by reason of provisos (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.

### 2. Duplicate records (if stated in the schedule to be included)

The insured shall maintain duplicates of their books of account or other business books or records containing details of outstanding balances and such duplicates shall be stored at different premises from the originals.

### 3. Protections (if stated in the schedule to be included)

The insured's books of account, or other business books or records containing details of outstanding balances, must be kept in a fire-resistant safe, cabinet or strong room outside business hours unless they are being worked on or are required for immediate reference.

### 4. Transit extension (if stated in the schedule to be included)

The insurance under this section includes loss as defined to the insured's books of account or other business books or records whilst in transit to or from the premises or residence of any director, partner, employee or accountant of the insured.

## THEFT

### DEFINED EVENTS

Loss of or damage to all contents (the property of the insured or for which they are responsible) of any insured building at the insured premises described in the schedule as a result of theft accompanied by forcible and violent entry into or exit from such building or any attempt thereat or as a result of theft, or any attempt thereat, following violence or threat of violence.

### LIMIT OF INDEMNITY

The liability of the insurer for loss of, or all damage arising from all occurrences of a series consequent upon, or attributable to one source or original cause shall not exceed the limit of indemnity stated in the schedule

### EXCLUSIONS

1. This section shall be voidable if the nature of the risk is materially altered without the prior written consent of the company.
2. In respect of any premises stated in the schedule to be subject to this condition at which a burglar alarm is installed it is a condition precedent to the liability of the company and warranted that
  - a) the burglar alarm installed at the premises shall be made fully operative whenever the premises are not open for business unless a principal, partner, director or employee of the insured is on the premises
  - b) such alarm shall be maintained in proper working order but the insured shall be deemed to have discharged his liability in this regard if he has maintained his obligations under a contract with the suppliers or servicing engineers of the alarm system.

This insurance shall not cover loss of or damage to the property following the use of the keys of the burglar alarm or any duplicate thereof belonging to the insured unless such keys have been obtained by violence or threat of violence to any person.

### CONDITIONS

#### 1. Burglar alarm warranty

If the condition is stated in the schedule or it is a requirement of the Company that a burglar alarm system be installed at the premises, it is warranted that:

1. the burglar alarm installed in the premises shall be fully activated whenever the premises is not open for normal business unless Any principal, partner, director or employee is in the premises,
2. the insurance shall not cover loss of or damage to property following the use of keys, the keypad code or remote control of the burglar alarm or any duplicate thereof belonging to the insured unless such keys, keypad code or remote control were obtained by theft.

And it is further warranted that:

1. the contract for any burglar alarm services shall include services of a 24 hour armed response unit,
2. the control panel shall have an event log and the arming and disarming of the alarm shall be logged and after the occurrence of a claim the Company will be entitled to request full information of the relevant log,
3. such alarm will be in proper working order but the insured shall be deemed to have discharged their liability if they have maintained their obligations under a maintenance contract with the installation/service company of the alarm system.

Provided that:

Cover will continue to be applicable whilst the alarm system is not operative due to a failure of the public supply of electricity at the terminal ends of the supply authority's service feeders and that such failure is not due to any act or omission of the insured.

### CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED

#### 1. The insurance under this section extends to cover loss of or damage to the property insured

1. caused or accompanied by
  - a. a thief or thieves being concealed upon the insured premises before close of business
  - b. entry to and/or exit from the premises being affected by use of a skeleton key or other similar device (excluding a duplicate key) provided that the insured shall establish to the satisfaction of the company that such a skeleton key or device was used

2. whilst in a building at any additional premises used by the insured provided that
  - a. such additional premises are advised to the company within 30 days from the time the risk attaches to the company
  - b. an additional premium, if any, is paid
  - c. the company's liability in respect of this extension shall not exceed 50% of the highest amount stated in the schedule applicable to any one premises.

## 2. Damage to buildings

the insurance under this section includes

1. damage to the buildings (including landlord's fixtures and fittings) at the insured premises in the course of theft or any attempt thereat
2. loss of buildings, landlord's fixtures and fittings at the insured premises as a result of theft accompanied by forcible and violent entry into or exit from such building or any attempt thereat or as a result of theft, or any attempt thereat, following violence or threat of violence.
3. The Company's liability shall not exceed R20,000 (twenty thousand rand) or the amount stated in the schedule.

## 3. Temporary repairs after a loss

the company will reimburse the insured all reasonable costs and expenses in effecting such temporary repairs and in taking such temporary measures as may be reasonably necessary after loss or damage giving rise to a claim under this section provided that the company's liability shall not exceed the greater of R10,000 (ten thousand rand) or the amount stated in the schedule in respect of any one event.

## 4. Replacing locks and keys

In addition to the limit of indemnity stated in the schedule the company will indemnify the insured in respect of the cost of replacing locks and keys to any insured premises following upon the disappearance of any key to such premises or following upon the insured having reason to believe that any unauthorized person may be in possession of a duplicate of such key provided that

1. the company's liability shall not exceed R10, 000 in respect of any one event
2. the company shall not be liable for the first R500 of each and every event.

## LIMITATIONS

The company's liability in respect of documents, manuscripts, business books, computer system records and media, plans, designs, patterns, models and moulds are restricted to the value of materials and sums expended in labour.

## OPTIONAL EXTENSIONS (If stated in the schedule to be included)

### 1. Fuel in underground tank(s) (If stated in the schedule to be included)

Fuel kept in underground tank(s) at the insured premises subject to:

1. Forcible and violent breaking into underground tanks which are securely locked by a suitable padlock or other approved method,
2. the Insured shall bear the first amount payable of 10% of each and every claim subject to a minimum of R1,000 rand.
3. the Company's liability will be limited to the amount stated in the schedule.

### 2. Losses in the open at the insured premises (If stated in the schedule to be included)

Loss or damage to property (the property of the Insured or for which they are responsible) as specified in the schedule whilst in the open at the insured premises described in the schedule as a result of theft.

Provided that:

1. the premises are surrounded by a security fence that is at least 1.8 metres high,
2. the entrance gate(s) is kept securely locked at all times,
3. the condition in respect of visible forcible and violent entry to or exit from the premises as described in the Defined Events of this section shall still apply,
4. the Company's liability will be limited to the amount stated in the schedule,
5. the Insured shall bear the first amount payable of 10% of each and every claim subject to a minimum of R750.

## MEMORANDA

The term all contents include personal effects, tools and pedal cycles the property of the insured or any principal, partner, director or employee of the insured in so far as such property is not otherwise insured up to an amount of R5,000 in the case of any one person.

## MONEY

### DEFINED EVENTS

Loss of or damage to money (as defined) occurring in the Republic of South Africa, Namibia, Lesotho, Botswana, Swaziland, Zambia, Zimbabwe, Malawi and Mozambique except if otherwise specified

Provided that

the liability of the company for all loss or damage arising from all occurrences of a series consequent upon or attributable to one source or original cause shall not exceed the specific limitations stated in the schedule.

### DEFINITIONS

**Money** shall mean cash, bank and currency notes, cheques, postal orders, money orders, current negotiable postage, revenue and holiday stamps, credit card vouchers and documents, certificates or other instruments of a negotiable nature, the property of the insured or for which they are responsible.

**Receptacle** shall mean any safe, strong room, strongbox, till, cash register, cash box or other receptacle for money or any franking machine.

**Clothing** shall mean clothing and personal effects not otherwise insured belonging to the insured or to any principal, partner, director or employee of the insured.

### EXCLUSIONS

The company shall not be liable for loss of or damage to money

1. arising from dishonesty of any principal, partner, director or person or persons in the employ of the insured not discovered within working days of the occurrence thereof;
2. arising from shortage due to error or omission;
3. arising from the use of keys to any safe or strong room unless the keys
  - a. are obtained by violence or threats of violence to any person
  - b. are used by the keyholder or some other person with the collusion of the keyholder and the insured can prove to the satisfaction of the company that the keyholder or such other person had used the keys to open the safe or strong room;
4. in an unlocked safe or strong room whilst the portion of the premises containing such safe or strong room is unattended but this exclusion will not apply if it can be shown to the satisfaction of the company that the keyholder to the safe or strong room deliberately left it unlocked with the intention of allowing the money to be stolen;
5. not contained in a locked safe or strong room whilst the portion of the premises containing such money is unattended but this exclusion will not apply if it can be shown to the satisfaction of the company that the person(s) responsible for the money deliberately left it outside the safe or strong room with the intention of allowing it to be stolen;
6. in any vehicle being used by the insured unless a principal, partner, director or employee of the insured is actually in such vehicle or, if not in such vehicle, is within metres of it in a position from which the vehicle is clearly visible. This exclusion shall not apply following an accident involving such vehicle rendering the said person incapacitated.

Specific exclusion (3), (4), (5) and (6) do not apply up to an amount of R5,000 and such losses shall not be reduced by any first amount payable.

### CONDITIONS

#### 1. Burglar alarm warranty

If the condition is stated in the schedule or it is a requirement of the Company that a burglar alarm system be installed at the premises, it is warranted that:

1. the burglar alarm installed in the premises shall be fully activated whenever the premises is not open for normal business unless Any principal, partner, director or employee is in the premises,
2. the insurance shall not cover loss of or damage to property following the use of keys, the keypad code or remote control of the burglar alarm or any duplicate thereof belonging to the insured unless such keys, keypad code or remote control were obtained by theft.

And it is further warranted that:

1. the contract for any burglar alarm services shall include services of a 24 hour armed response unit,
2. the control panel shall have an event log and the arming and disarming of the alarm shall be logged and after the occurrence of a claim the Company will be entitled to request full information of the relevant log,
3. such alarm will be in proper working order but the insured shall be deemed to have discharged their liability if they have maintained their obligations under a maintenance contract with the installation/service company of the alarm system.

Provided that:

Cover will continue to be applicable whilst the alarm system is not operative due to a failure of the public supply of electricity at the terminal ends of the supply authority's service feeders and that such failure is not due to any act or omission of the insured.

## **2. Money in transit**

Unless otherwise stated in the schedule, the Company shall compensate the Insured for loss of or damage to money as defined whilst in transit.

Provided that:

1. the transit route to the bank is direct and uninterrupted,
2. the money is not left in an unattended vehicle,
3. money up to R20,000 (twenty thousand rand) is carried and under control of at least one permanent employee of the insured,
4. money from R20,000.1 (twenty thousand and one rand) up to R30,000 (thirty thousand rand) is carried and under control of at least two permanent employees of the insured.
5. money in excess of R30,000 (thirty thousand rand)
  - a. is carried by an approved and professional money handler,
  - b. is carried in a vehicle specifically converted for the purpose of carrying cash,
  - c. the vehicle is equipped with armed guards and linked to a control room.
6. The insured shall bear the first amount payable of 15% for each and every claim, subject to a minimum of R1,000, or the amount stated in the schedule.

## **CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED**

### **1. Receptacles and clothing**

In addition to any payment in respect of a defined event, the company will indemnify the insured in respect of receptacles and clothing (as defined) lost or damaged as a result of theft of money or attempted theft of money, provided that the company's liability under this extension in respect of clothing shall not exceed R5,000, and in respect of receptacles, the amount stated in the schedule or R7,500 whichever is the greater.

### **2. Locks and keys**

In addition to any payment in respect of a defined event, the company will indemnify the insured in respect of the cost of replacing locks and keys to any receptacle at the insured premises following upon the disappearance of any key to such receptacle or following upon the insured having reason to believe that any unauthorised person may be in possession of a duplicate of such key

Provided that

1. the company's liability shall not exceed R10,000 in respect of any one event
2. the company shall not be liable for the first R500 of each and every event.

### **3. Credit / debit cards**

The Company will indemnify the Insured against loss as a result of illegal use of any credit, charge, debit or cash card issued in the Insured's name.

Provided that:

1. the card is used by an unauthorised person,
2. the loss is reported immediately to the South African Police Service and the registered issuing administrator of the card after the loss of the card is discovered,
3. the Insured complied with all terms and conditions of issue by the registered issuing administrator related to lost or stolen cards,
4. the liability of the Company shall not exceed R5,000 per event or R15,000 during any insurance period.



#### 4. Skeleton keys

The insurance under this section extends to cover loss of or damage to the property insured caused or accompanied by entry to receptacles by use of a skeleton key or other similar device (excluding a duplicate key) provided that the insured shall establish to the satisfaction of the company that a skeleton key or device was used.

#### OPTIONAL EXTENSIONS (If stated in the schedule to be included)

##### 1. Riot and strike extension (if stated in the schedule to be included)

Subject otherwise to the terms, conditions, exclusions, exceptions and warranties contained therein, this section is extended to cover loss or damage directly occasioned by or through or in consequence of

- i) civil commotion, labour disturbances, riot, strike or lockout;
- ii) the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with, any occurrence referred to in (i) above;

provided that this extension does not cover

- a) loss or damage occurring in the Republic of South Africa and Namibia;
- b) consequential or indirect loss or damage of any kind or description whatsoever;
- c) loss or damage resulting from total or partial cessation of work or the retarding or interruption or cessation of any process or operation;
- d) loss or damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority;
- e) loss or damage related to or caused by any occurrence referred to in general exception War, riot and terrorism (A), (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with such occurrence.

If the company alleges that, by reason of provisos (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.

##### 2. Personal accident (assault) extension (if stated to be included)

The term "defined events" in the money section shall be deemed to include bodily injury, caused by accidental, violent external and visible means as a result of theft, or any attempt thereat, to the insured or to any principal, partner, director or employee of the insured (hereinafter in this extension referred to as such person) while such person is acting in the course of his duties in the insured's employ.

The company will pay to the insured, on behalf of such person or his estate, the sum or sums stated in the schedule in the event of bodily injury to such person resulting within 24 calendar months in;

| 1 | Death                                                                                                                                                                                           | Capital Sum                         |
|---|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| 2 | Permanent disability as below                                                                                                                                                                   | Percentage of capital sum specified |
| a | Loss by physical separation at or above the wrist or ankle of one or more limbs                                                                                                                 | 100                                 |
| b | Permanent and total loss of <ul style="list-style-type: none"> <li>i. Whole eye</li> <li>ii. Sight of eye</li> <li>iii. Sight of eye except perception of light</li> </ul>                      | 100<br>100<br>100                   |
| c | Permanent and total loss of hearing <ul style="list-style-type: none"> <li>i. Both ears</li> <li>ii. One ear</li> </ul>                                                                         | 100<br>25                           |
| d | Permanent and total loss of speech                                                                                                                                                              | 100                                 |
| e | Injuries resulting in permanent total disability from following usual occupation and any other equivalent occupation for which the insured person is fitted by education, knowledge or training | 100                                 |
| f | Loss of four fingers                                                                                                                                                                            | 70                                  |
| g | Loss of thumb <ul style="list-style-type: none"> <li>i. Both phalanx</li> <li>ii. One phalanx</li> </ul>                                                                                        | 30<br>15                            |
| h | Loss of index finger <ul style="list-style-type: none"> <li>i. Three phalanges</li> <li>ii. Two phalanges</li> <li>iii. One phalanx</li> </ul>                                                  | 15<br>10<br>5                       |
| i | Loss of any other finger <ul style="list-style-type: none"> <li>i. Three phalanges</li> <li>ii. Two phalanges</li> <li>iii. One phalanx</li> </ul>                                              | 10<br>8<br>4                        |

## MONEY

|   |                                                                                                                                                     |                    |
|---|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| j | Loss of metacarpals<br>i. First or second (Each metacarpal)<br>ii. Third, fourth or fifth (Each metacarpal)                                         | 3<br>2             |
| k | Loss of toes<br>i. All on one foot<br>ii. Great, both phalanges<br>iii. Great, one phalanx<br>iv. Other than great, if more than one toe lost, each | 30<br>10<br>5<br>5 |

3. In the case of total and absolute incapacity from following usual business or occupation the weekly sum specified in the schedule shall be payable.
4. The reasonable expenses incurred, up to the sum specified in the schedule, shall be payable in respect of medical, surgical, dental, nursing home or hospital treatment (including the cost of artificial aids and prostheses and the costs and expenses incurred in emergency transportation or freeing such person if trapped or bringing such person to a place of safety) incurred within 24 months of the defined event.

### Memoranda (applicable to permanent disablement benefits)

1. Where the injury is not specified the company will pay such sum as in its opinion is consistent with the above provisions
2. Permanent total loss of use of part of the body shall be considered as loss of such part
3. 100 per cent shall be the maximum percentage of compensation payable for disability resulting from an accident or series of accidents arising from one cause in respect of any such person provided that
  - a. the company shall not be liable to pay in respect of any one such person more than the capital sum plus the sums specified under items 3 and 4;
  - b. the sum specified under item 3 shall be payable only for the duration of the incapacity of such person and shall not be payable for more than 104 weeks and such payment shall cease as soon as the injury causing the incapacity has healed as far as is reasonably possible notwithstanding that permanent disability may remain;
  - c. compensation payable under item 4 shall be reduced by an amount equal to the compensation received or receivable under any workmen's compensation enactment in respect of any treatment for which compensation is payable under item 4;
  - d. this extension shall not apply to any such person under 15 or over 75 years of age;
  - e. after suffering bodily injury for which benefit may be payable under this extension, such person shall submit to medical examination and undergo any treatment specified. The company shall not be liable to make any payment unless this proviso is complied with to its satisfaction;
  - f. general exception Nuclear and general conditions 2 and 11 do not apply to this extension;
  - g. in respect of this extension only general exception War, riot and terrorism is deleted and replaced by the following:

This extension does not cover death or bodily injury directly or indirectly caused by or in consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, mutiny, insurrection, rebellion, revolution or military or usurped power.

### Extensions (applicable to the personal accident (assault) extension)

1. Bodily injury shall be deemed to include injury caused by starvation, thirst and/or exposure to the elements directly or indirectly resulting from such person being the victim of theft or any attempt thereat
2. In the event of disappearance of any such person in circumstances which satisfy the company that he has sustained injury to which this personal accident (assault) extension applies and that such injury has resulted in the death of such person, the company will, for the purpose of the insurance afforded by this extension, presume his death provided that if, after the company shall have made payment hereunder in respect of such person's presumed death, he is found to be alive, such payment shall forthwith be refunded by the insured to the company.

## MEMORANDA

1. Loss of or damage to money as insured under this section arising from dishonesty of any principal, partner, director or person in the employ of the insured (such person), as defined under this section, shall be subject to the following compulsory First Amount Payable Clause

The amount payable hereunder in respect of an event involving any such person or any number of such persons acting in collusion, shall be reduced by

- a. 2% of the applicable limit under defined events plus
- b. a further amount of 10% of the nett amount payable after deduction of the 2% specified in (a) above.

## MONEY

2. The company shall not be liable under this section of the policy in respect of loss or damage arising from any event in respect of which a claim is payable, or would be payable but for any first amount payable or co-insured clause under the fidelity section of the policy or any other fidelity insurance.

## GLASS

### DEFINED EVENTS

Loss of or damage to internal and external glass (including mirrors), signwriting and treatment thereon at the insured premises as stated in the schedule, the property of the insured or for which they are responsible.

Following loss of or damage to glass the company will also indemnify the insured for

1. the cost of such boarding up not exceeding R5,000 (five thousand rand) for each and every event;
2. damage to shop fronts, window displays (including fixtures and fittings), burglar alarms strips, wires and vibrators as a direct result of such loss or not exceeding R5,000 (five thousand rand) for each and every event.
3. the cost of removal and reinstallation of fixtures and fittings necessary for the replacement of the glass not exceeding R5,000 (five thousand rand) for each and every event.

### DEFINITION OF GLASS

Unless specifically agreed, all glass (other than mirrors) insured by this section is presumed to be plain plate/float glass not exceeding 6 mm in thickness, whether coated with a film or not, or laminated safety glass not exceeding 8mm in thickness.

#### Internal glass

1. all internal glass, sinks, wash basins and sanitary ware and mirrors (other than hand mirrors) whilst in the premises,
2. showcase frames, display cabinets and counter frames whilst in the premises.

#### External glass

1. external fixed glass forming part of the premises and any shatter-resistant or reflective film affixed to the glass,
2. ceramic tiled shop fronts.

### EXCLUSIONS

The company **shall not** be liable for

1. loss or damage which is insured by, or would, but for the existence of this section, be insured by any fire insurance, except in respect of any excess beyond the amount which would have been payable under such fire insurance had the insurance under this section not been affected, but this specific exclusion shall not apply to loss or damage for which the insured is responsible as tenant and not as owner
2. glass forming part of stock in trade e.g. glass traders and or suppliers, installers of windscreens and plate/float glass
3. glass which, at inception of this insurance, is cracked or broken unless cover has been agreed by the company
4. defacement or damage other than fracture through the entire thickness of the glass or any laminate thereof.

### SPECIFIC CONDITIONS

#### 1. Average

If the property insured is, at the commencement of any damage to such property by any peril insured against, collectively of greater value than the sum insured thereon, then the insured shall be considered as being their own insurer for the difference and shall bear a rateable share of the loss or damage accordingly. Every item if more than one shall be separately subject to this condition.

### OPTIONAL EXTENSIONS (If stated in the schedule to be included)

#### 1. Special replacement (if stated in the schedule to be included)

If, following loss or damage insured hereunder, the insured is obliged in terms of the National Building Regulations or similar legislation to replace the damaged glass with glass of a superior quality, then the company shall be liable for the increased cost of such replacement including (but not limited to) frames therefor, provided that if the cost of so replacing the whole of the insured property (inclusive of other items insured) is greater than the sum insured thereon at the time of the loss or damage, then the insured shall be considered as being his own insurer for the difference and shall bear a rateable proportion of the loss or damage accordingly.

#### 2. Riot and strike extension (if stated in the schedule to be included)

Subject otherwise to the terms, conditions, exclusions, exceptions and warranties contained therein, this section is extended to cover loss or damage directly occasioned by or through or in consequence of:

1. civil commotion, labour disturbances, riot, strike or lockout;
2. the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any occurrence referred to in (i) above;

Provided that this extension does not cover:

- a. loss or damage occurring in the Republic of South Africa or Namibia;
- b. consequential or indirect loss or damage of any kind or description whatsoever, other than loss of rent if specifically insured;
- c. loss or damage resulting from total or partial cessation of work, or the retarding or interruption or cessation of any process or operation;
- d. loss or damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority;
- e. loss or damage related to or caused by any occurrence referred to in general exception War, riot and terrorism (A) (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any such occurrence.

If the company alleges that by reason of provisos (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.

This extension shall only apply to loss or damage for which the insured is responsible as tenant and not as owner.

## FIDELITY

### DEFINED EVENTS

1. Loss of money and/or other property belonging to the insured or for which they are responsible, stolen by an insured employee during the currency of this section
2. Direct financial loss sustained by the insured as a result of fraud or dishonesty of an insured employee all of which occurs during the currency of this section which results in dishonest personal financial gain for the employee concerned

Provided that

1. a. the company is not liable for all losses which occurred more than 24 months prior to discovery;
- b. all losses are discovered not later than 12 months after the termination of:
  - i. this section, or
  - ii. this section in respect of any insured employee concerned in a loss, or
  - iii. the employment of the insured employee or the last of the insured employees concerned in a loss whichever occurs first;
2. a. **BLANKET BASIS** - the liability of the company for all losses shall not exceed the sum insured stated in the schedule whether involving any one employee or any number of employees acting in collusion or independently of each other;
- b. **NAMED OR POSITION BASIS** - the liability of the company for all losses involving any employee shall not exceed the sum insured stated opposite his name in the schedule or, if he is unnamed, the sum insured stated opposite the position held by him in the business as stated in the schedule;
3. renewal of this insurance from period to period or any extension of any period of insurance shall not have the effect of accumulating or increasing the liability of the company beyond the sum insured stated in the schedule. If the period of insurance is less than 12 months the company's liability is limited to the sum stated in the schedule during any 12-month period of insurance calculated from inception or renewal;
4. the term "dishonest personal financial gain" shall not include gain by an employee in the form of salary, salary increases, fees, commissions, bonuses, promotions or other emoluments.

### DEFINITIONS

#### Employee shall mean

- a) any person while employed under a contract of service with or apprenticeship to the insured;
  - b) any person while hired or seconded from any other party into the service of the insured;
- who the insured has the right at all times to govern, control and direct in the performance of his work in the course of the business of the insured and who, if this section is on a named and/or position basis, is described in the schedule by name and/or by the position held by him in the business.

### EXCLUSIONS

1. The company shall not be liable for
  - a. loss resulting from or contributed to by any defined event by
    - i. any partner in or of the insured to the extent that such partner would benefit by indemnity granted under this policy;
    - ii. any principal, director or member of the insured unless such director or member is also an employee;
    - iii. any employee from the time the insured shall become aware that such employee has committed any fraud or dishonesty;
  - b. any consequential losses of any kind following losses referred to under defined events.
2. This section does not cover any company or other legal entity acquired during the period of insurance.
3. The company shall not be liable for any defined event if it results from the dishonest
  - i. manipulation of
  - ii. input into
  - iii. suppression of input into
  - iv. destruction of
  - v. alteration of

any computer program, system, data or software by any insured employee who is employed in the insured's electronic data-processing department or area.

This exclusion does not apply to insured employees who are employed in the electronic data-processing department/area of any non-networked micro/personal computer.
4. The company shall only be liable to the extent of the participation/shareholding of any uninvolved partners/ principals/directors or members for an insured event in which any partner/principal/director or member of the insured is or has been directly involved.

This specific exclusion only applies to Partnerships, Proprietary Companies or Close Corporations.

## CONDITIONS

1. The insured shall institute and/or maintain and continue to employ in every material manner all such systems of check and control, accounting and clerical procedures and methods of conducting his business as has been represented to the company but the insured may:
  - a. change the remuneration and conditions of service of any employee;
  - b. in respect of any employee who is described in the schedule by name, change his duties and position;
  - c. in respect of any employee who is described in the schedule only by the position held by him, remove such employee and place in his position any other person who falls within the definition of employee;
  - d. make such other changes as are approved beforehand in writing by the insured's auditors.
2. If the insured shall sustain any loss to which this section applies which exceeds the amount payable hereunder in respect of such loss, the insured shall be entitled to all recoveries (except from suretyship, insurance, reinsurance, security or indemnity taken or effected by the company or for the amount of any first amount payable) by whomsoever made on account of such loss until fully reimbursed, less the actual cost of effecting the same, and any remainder shall be applied to the reimbursement of the company and the insured to the extent of his coinsurance in terms of item (b) the compulsory first amount payable clause.

## CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED

### 1. Accountants clause

Any particulars or details contained in the insured's books of account or other business books or documents which may be required by the company under this section for the purpose of investigating or verifying any claim hereunder may be produced and certified by the insured's auditors or professional accountants and their certificate shall be prima facie evidence of the particulars and details to which it relates.

### 2. Extended cover for past employee's extension

Any person who ceases to be an employee shall, for the purposes of this section, be considered as being an employee for a period of 30 days after he in fact ceased to be an employee.

### 3. Other insurances

It is a condition of this section that other than

1. a money policy;
2. a policy declared to the company at inception or renewal or at the time a claim is submitted;
3. a fidelity pension fund policy which is not in excess of this section;
4. this policy;

no other insurance is in force during the currency of this section to insure against the risks insured hereunder.

### 4. Compulsory first amount payable

The amount payable under this section in respect of a defined event involving one employee or any number of employees acting in collusion shall be reduced by:

1. 2% of the aggregate of the sum insured under this section and the declared insurance or R60, 000 whichever is the lesser  
plus
2. a further amount of 10% of the net amount payable after deduction of the amount specified in (1) above.

Both amounts shall be borne in full by the insured and remain uninsured.

### 5. Computer losses first amount payable

The percentage shown in (1) of the compulsory first amount payable clause is increased from 10% to 20% if the defined event results from the dishonest

1. manipulation of
2. input into
3. suppression of input into
4. destruction of
5. alteration of

any non-networked micro/personal computer program, system, data or software by any insured employee whose duties involve the managing, supervision, design, creation or alteration of computer systems or programmes.



## 6. First amount payable for losses discovered more than 12 months after they were committed

If any defined event is discovered more than 12 months after:

1. It was committed
2. the first event in a series of events committed by one person or a number of persons acting in collusion

the percentages contained in the first amount payable clause are increased as follows:

| First Amount payable | First amount payable increased to percentage shown below                                                   |                                                                                                                                                       |
|----------------------|------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
|                      | If losses are discovered more than 12 months after being committed but not more than 24 months thereafter. | If policy has been extended to cover that part of losses discovered more than 24 months after being committed but not more than 36 months thereafter. |
| Compulsory           |                                                                                                            |                                                                                                                                                       |
| Paragraph (a)        | From 2% to 4%                                                                                              | From 2% to 5%                                                                                                                                         |
| Paragraph (b)        | From 10% to 15%                                                                                            | From 10% to R20%                                                                                                                                      |
| Computer losses      | From 20% to 30%                                                                                            | From 20% to 35%                                                                                                                                       |

Notwithstanding the above, the insured may opt to claim only for that part of the loss which was discovered in a lesser period, in which case the first amount payable applicable for the corresponding lesser period will apply.

## OPTIONAL EXTENSIONS (If stated in the schedule to be included)

### 1. Retroactive cover extension - No previous insurance in force (if stated in the schedule to be included)

This section will also apply to defined events as insured herein which occurred up to 12 months prior to inception of this section but not more than 24 months prior to discovery, provided the events are discovered within the shorter period of 12 months of the termination of the employment of the employee concerned or 12 months of the expiry of this section.

### 2. Superseded insurances extension (if stated in the schedule to be included)

This section will apply to defined events insured herein which occurred during the currency of any insurance superseded by this section and specified in the schedule provided that:

1. this extension is restricted to losses which would have been payable by the superseded insurance but which are not claimable because of the expiry of the period of time allowed by the superseded insurance for the discovery of the defined events;
2. the defined events are discovered within the shorter period of 12 months of the termination of the employment of the employee concerned or 12 months of the expiry of this section;
3. the amount payable under this extension shall not exceed the amount insured by this section or the amount insured by the superseded insurance whichever is the lesser;
4. in the event of the defined events involving one employee or any number of employees occurring during both the currency of this section and that of the superseded policy, the maximum amount payable shall not exceed the amount insured by this section at the time of discovery of the defined events;
5. this extension will not apply to defined events which occurred more than the number of years stated in the schedule before inception of this section;
6. the company is not liable for any loss which occurred more than 24 months prior to discovery.

### 3. Voluntary first amount payable clause (if stated in the schedule to be included)

In addition to the amount payable by the insured under the compulsory first amount payable clause, the insured shall be responsible for the difference between such amount and the amount stated in the schedule as the voluntary first amount payable provided such voluntary amount exceeds the compulsory amount.

### 4. Reduction/Reinstatement of insured amount clause (if stated in the schedule to be included)

The payment by the company of any loss involving one employee or any number of employees shall not reduce the company's liability in respect of the remaining insured employees provided that:

1. the maximum amount payable by the company for all insured employees shall not exceed double the sum insured shown in the schedule;

2. the insured pays additional premium calculated in terms of the following formula:

$$\text{Annual premium in force at time of discovery of loss} \times \frac{\text{Amount of claim payment}}{\text{Sum insured at time of discovery of loss}}$$

The additional premium shall be payable in full and may not be reduced due to the period between the date of discovery of loss and the expiry date being less than 12 months.

**5. Costs of recovery extension (if stated in the schedule to be included)**

If the insured shall sustain any loss to which this section applies which exceeds the sum insured hereunder, the company will, in addition to the sum insured, pay to the insured costs and expenses not exceeding the amount stated in the schedule necessarily incurred with the consent of the company (which consent shall not be unreasonably withheld) for the recovery or attempted recovery from the employee in respect of whom the claim is made, of that part of the loss which exceeds the sum insured hereunder. All amounts recovered by the insured in excess of the said part of the loss shall be for the benefit of the company and the insured to the extent of his coinsurance in terms of item (b) the compulsory first amount payable clause.

**6. Computer losses extension (if stated in the schedule to be included)**

The insured having completed a satisfactory questionnaire, exclusion 3 and the Computer losses first amount payable clause are deleted.

**7. Extension for losses discovered more than 24 months after being committed but not more than 36 months thereafter (if stated in the schedule to be included)**

1. In consideration of the payment of an additional premium, proviso 1(a) of the defined events is restated to read:
  1. a. the company is not liable for all losses which occurred more than 36 months prior to discovery.
2. If this policy section includes the superseded policy clause, the period referred to in proviso 6 thereof is increased from 24 months to 36 months.

**8. Extension granted on receipt of a satisfactory systems audit in respect of losses discovered more than 24 months after being committed (if stated in the schedule to be included)**

In consideration of the accounting firm named in the schedule having conducted a satisfactory audit of the insured's systems of

- control

- fraud dishonesty and theft detection

and subject to the insured implementing and maintaining all the recommendations contained in such audit:

1. proviso 1(a) of the defined events (*which limits cover to that part of losses discovered within 24 months*) and proviso 6 of the superseded insurance extension clause (*if applicable*) are deleted
2. if any defined event is discovered more than 12 months after it was committed, the percentages contained in the undernoted first amount payable clauses are increased as follows:

| First amount payable clause | First amount payable increased to percentage shown below if losses discovered more than 12 months after being committed |
|-----------------------------|-------------------------------------------------------------------------------------------------------------------------|
| Compulsory Paragraph (a)    | From 2% to 3%                                                                                                           |
| Paragraph (b)               | From 10% to 12.5%                                                                                                       |
| Computer losses             | From 20% to 25%                                                                                                         |

Notwithstanding the above, the insured may opt to claim only for that part of the loss which was discovered within 12 months, in which case the first amount payable applicable for that period will apply.

3. The first amount payable clause for losses discovered more than 12 months after they were committed is deleted.

**MEMORANDA**

1. In the event of the discovery of any loss resulting from a defined event, the insured may, notwithstanding anything to the contrary contained in paragraph (ii) of general condition 8, refrain from reporting the matter to the police but shall do so immediately should the company require such action to be taken.
2. Non-disclosure of his own fraud or dishonesty or that of others with whom he is in collusion by the person signing any proposal form or giving renewal or other instructions shall not prejudice any claim under this section.

3. General exceptions War, riot and terrorism and Nuclear and general condition 11 do not apply to this section.
4. If the sum insured shall be increased at any time, such increased amount shall apply only to defined events committed after the date of such increase.

## GOODS IN TRANSIT

### DEFINED EVENTS

Loss of or damage to the whole or part of the property described in the schedule, owned by the insured or for which they are responsible, in the course of transit by the means of conveyance or other means incidental thereto and caused by any accident or misfortune not otherwise excluded

provided that:

1. the insured shall be responsible for the first amount payable stated in the schedule in respect of each and every defined event except a claim resulting from fire, lightning or explosion
2. the liability of the company for all loss or damage arising from any one defined event shall not exceed the limit of indemnity stated in the schedule.

### RESTRICTED COVER (If stated in the schedule to be included)

#### Fire, explosion, collision, derailment and overturning limitation

The insurance under this section is limited to loss or damage resulting from fire or explosion or collision or the overturning or derailment of the means of conveyance described in the schedule.

### EXCLUSIONS

The company shall not be liable for

1. loss or damage resulting from or caused by
  - a. theft from any unattended vehicle in the custody or control of the insured or any principal, partner, director or employee of the insured unless the property is contained in a completely closed and securely locked vehicle or the vehicle itself is housed in a securely locked building and entry to or exit from such locked vehicle or building is accompanied by forcible and violent entry to or exit from;
  - b. inherent vice or defect, vermin, insects, damp, mildew or rust;
  - c. the dishonesty of any principal, partner, director or employee of the insured whether acting alone or in collusion with others;
  - d. or arising whilst in transit by sea or inland transit incidental thereto;
  - e. breakdown of refrigeration equipment;
2. wear and tear or gradual deterioration (including the gradual action of light or climatic or atmospheric conditions) unless following an accident or misfortune not otherwise excluded;
3. mechanical, electronic or electrical breakdown, failure, breakage or derangement of the insured property unless following an accident or misfortune not otherwise excluded;
4. loss of or damage to
  - a. cash, bank and currency notes, coins, bonds, coupons, stamps, negotiable instruments, title deeds, manuscripts or securities of any kind;
  - b. property outside the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique.
  - c. property otherwise insured or which would, but for the existence of this section, be insured by any other insurance except in respect of any excess beyond the amount which would have been payable under such other insurance, had the insurance under this section not been affected;
5. consequential loss of any kind, delay, loss of market, depreciation or changes brought about by natural causes.

### CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED

#### 1. Debris removal extension

The insurance under this section includes costs necessarily incurred by the insured in respect of the clearing up and removal of debris following damage to the means of conveyance or to the property thereon, subject to a limit of R5, 000 or the limit stated in the schedule, whichever is the greater, in respect of any one defined event.

### OPTIONAL EXTENSIONS (If stated in the schedule to be included)

#### 1. Riot and strike extension (if stated in the schedule to be included)

Subject otherwise to the terms, conditions, exclusions, exceptions and warranties contained therein, this section is extended to cover loss or damage directly occasioned by or through or in consequence of:

- (i) civil commotion, labour disturbances, riot, strike or lockout;
- (ii) the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any occurrence referred to in (i) above;

Provided that this extension does not cover:

## GOODS IN TRANSIT

- (a) loss or damage occurring in the Republic of South Africa and Namibia;
- (b) consequential or indirect loss or damage of any kind or description whatsoever, other than loss of rent if specifically insured;
- (c) loss or damage resulting from total or partial cessation of work, or the retarding or interruption or cessation of any process or operation;
- (d) loss or damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority;
- (e) loss or damage related to or caused by any occurrence referred to in general exception War, riot and terrorism (A) (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any such occurrence.

If the company alleges that, by reason of provisos (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.

**2. Hijacking of conveying vehicle**

Seizure of the insured property contained in or on the conveying vehicle, where such seizure is accompanied by unlawful and forcible Removal of the conveying vehicle to a destination other than originally intended, or accomplished by means of violence or threat of violence against the person or persons who, at the time of such seizure, are in actual lawful control of such conveyancing vehicle carrying the property.

PROVIDED THAT

the insured shall be liable to pay for the first 25% (twenty five percent) of the claim or the amount stated in the schedule.

**MEMORANDA**

1. Transit shall be deemed to commence from the time of moving the property described in the schedule at the consignor's premises (including carrying to any conveyance and loading thereon), continue with transportation to the consignee (including temporary storage not exceeding 96 hours in the course of the journey) and end when off-loaded and delivered at any building or place of storage at the consignee's premises.
2. If any consignee shall refuse to accept property consigned, transit shall be deemed to continue and the insurance in respect of such property shall continue in force until the property is delivered at the premises of the consignor by any means of conveyance, provided that the insured shall take all reasonable steps to ensure that the property is returned as soon as is reasonably possible.
3. Where the means of conveyance is by specified vehicle, the insurance under this section shall apply to property on any vehicle temporarily used in place thereof while a specified vehicle is undergoing repair or servicing, which replacement vehicle is not the property of the insured or leased or hired by them under a lease or suspensive sale agreement.
4. In the event of breakdown of the means of conveyance during transit or if, for any reason beyond the insured's control, the property is endangered, nothing contained herein shall debar the utilisation of any other form of transport to assist completion of the transit and the insurance afforded shall not be affected thereby.

## BUSINESS ALL RISKS

### DEFINED EVENTS

Loss of or damage to the whole or part of the property described in the schedule while anywhere in the world by any accident or misfortune not otherwise excluded, provided that the insured shall be responsible for the first amount payable stated in the schedule in respect of each and every event except a claim resulting from fire, lightning or explosion.

### EXCLUSIONS

The company shall not be liable for:

1. loss of or damage to property resulting from or caused by
  - a) theft from any unattended vehicle in the custody or control of the insured or any principal, partner, director or employee of the insured unless the property is contained in a completely closed and securely locked vehicle or the vehicle itself is housed in a securely locked building and entry to or exit from such locked vehicle or building is accompanied by forcible and violent entry or exit;
  - b) its undergoing a process of cleaning, repair, dyeing, bleaching, alteration or restoration;
  - c) inherent vice or defect, vermin, insects, damp, mildew or rust;
  - d) the dishonesty of any principal, partner, director or employee of the insured whether acting alone or in collusion with others.
2. wear and tear or gradual deterioration (including the gradual action of light or climatic or atmospheric conditions) unless following an accident or misfortune not otherwise excluded;
3. mechanical, electronic or electrical breakdown, failure, breakage or derangement unless caused by an accident or misfortune not otherwise excluded;
4. loss of or damage to cash, bank and currency notes, coins, bonds, coupons, stamps, negotiable instruments, title deeds, manuscripts or securities of any kind;
5. loss of or damage to goods consigned under a bill of lading.

### CONDITIONS

#### 1. Average

If the total value of property insured which is not separately and individually specified is, at the time of the happening of any loss or damage to such property, of greater value than the sum insured thereon, the insured shall be considered as being his own insurer for the difference and shall bear a rateable share of the amount of the loss or damage. Each item of the schedule covering such property shall be separately subject to this condition.

#### 2. Replacement value condition (if stated in the schedule to be included)

The basis upon which the amount payable is to be calculated shall be either the replacement of the property by similar property in a condition equal to, but not better nor more extensive than, its condition when new

or

the repair of the property to a condition substantially the same as, but not better than, its condition when new provided that if, at the time of replacement or repair, the sum representing the cost which would have been incurred in replacement if the whole of the property had been lost, destroyed or damaged beyond repair exceeds the sum insured thereon at the commencement of the loss or damage, then the insured shall be considered as being their own insurer for the difference and shall bear a rateable proportion of the loss accordingly.

### OPTIONAL EXTENSIONS (If stated in the schedule to be included)

#### 1. Increase in cost of working extension (if stated in the schedule to be included)

The insurance under this item is limited to expenditure not otherwise recoverable under this section, necessarily and reasonably incurred as a result of loss of or damage to property for which payment is made or liability therefor is admitted under this section, for the purpose of maintaining the normal operation of the business.

#### 2. Riot and strike extension (if stated in the schedule to be included)

Subject otherwise to the terms, conditions, exclusions, exceptions and warranties contained therein, this section is extended to cover loss or damage directly occasioned by or through or in consequence of

- i) civil commotion, labour disturbances, riot, strike or lockout;

- ii) the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any occurrence referred to in (i) above;

Provided that this extension does not cover

- a) loss or damage occurring in the Republic of South Africa or Namibia;
- b) consequential or indirect loss or damage of any kind or description whatsoever, other than loss of rent if specifically insured;
- c) loss or damage resulting from total or partial cessation of work, or the retarding or interruption or cessation of any process or operation;
- d) loss or damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority;
- e) loss or damage related to or caused by any occurrence referred to in general exception War, riot and terrorism (A) (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any such occurrence.

If the company alleges that, by reason of provisos (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.



## ACCIDENTAL DAMAGE

### DEFINED EVENTS (i)

Accidental physical loss of or damage to the insured property at or about the premises not otherwise insured or for which insurance is available and described (whether incorporated in this policy or not) in terms of any section (other than Business All Risks) listed in the index of this policy.

The amount payable for all loss or damage arising out of one original cause or source shall not exceed the sum stated and notwithstanding general condition 2, this section shall not be called into contribution for any defined event for which more specific insurance has been arranged.

### DEFINITIONS

#### Insured property

Any tangible property belonging to the insured or held in trust or on commission for which they are responsible other than

1. current coin (including Krugerrands and similar coins), bank and currency notes, travellers and other cheques, money and postal orders, current unused postage, revenue and holiday pay stamps, credit card vouchers, and other certificates, documents or instruments of a negotiable nature
2. furs, jewellery, bullion, precious and semi-precious metals and stones, curiosities, rare books and works of art
3. property in transit by air, inland waterway or sea
4. railway locomotives, rolling stock and other railway property, aircraft, watercraft, mechanically or electrically propelled vehicles, motor cycles, mobile plant, caravans and trailers
5. standing or felled trees, crops, animals, land (including topsoil, backfill, drainage and culverts), driveways, pavements, roads, runways, dams, reservoirs, canals, pipelines (external to the premises), tunnels, cables (external to the premises), cableways, bridges, docks, jetties, wharves, piers, excavations, property below the ground or explosives
6. electronic data-processing equipment and external data media (punch cards, tape disks and the like) and the information they contain
7. property in the course of construction, erection or dismantling including materials or supplies related thereto
8. property in the possession of customers under lease, rental, credit or suspensive sale agreements
9. glass, china, earthenware, marble and other fragile or brittle objects unless stated in the schedule to be insured.

### EXCLUSIONS

The company shall not be liable for

1. any peril excluded or circumstance precluded from any other insurance available from the company at inception hereof or for any excess payable by the insured under such insurance, or for any reduction of amount payable under any claim due to the application of average
2. more than the individual value of any item forming part of a pair, set or collection without regard to any special value such item may have as part of such pair, set or collection
3. unexplained disappearance or shortage only revealed during or after an inventory or errors or omissions in receipts, payments or accounting, or misfiling or misplacing of information
4. loss of or damage to insured property caused by
  - a. any fraudulent scheme, trick, device or false pretence practised on the insured (or any person having custody of the insured property) or fraud or the dishonesty of any principal or agent of the insured
  - b. overheating, implosion, cracking, fracturing, weld failure, nipple leakage or other failure. This exclusion applies only to vessels, pipes, tubes or similar apparatus
  - c. breakdown, electrical, electronic and/or mechanical derangement
  - d. altering, bleaching, cleaning, dyeing, manufacture, repair, restoring, servicing, renovating, testing or any other work thereon
  - e. fault or defect in its design, formula, specification, drawing, plan, materials, workmanship or professional advice, normal maintenance, gradual deterioration, depreciation, corrosion, rust, oxidation or other chemical action or reaction, frost, change in temperature, expansion or humidity, fermentation or germination, dampness, dryness, wet or dry rot, shrinkage, evaporation, loss of weight, contamination, pollution, change in colour, flavour, texture or finish or its own wear and tear
  - f. denting, chipping, scratching or cracking not affecting the operation of the item
  - g. termites, moths, insects, vermin, inherent vice, fumes, flaws, latent defect, fluctuations in atmospheric or climatic conditions or the action of light
5. settlement or bedding down, ground heave or cracking of structures or the removal or weakening of support to any insured property
6.
  - a. loss of or damage to chemicals, oils, liquids, fluids, gases or fumes due to leakage or discharge from its container
  - b. loss or damage resulting from leakage or discharge of chemicals, oils, fluids, gases or fumes

7. failure of and/or the deliberate withholding and/or lack of supplies of water, steam, gas, electricity, fuel or refrigerant
8. collapse of plant and machinery, buildings and structures (other than shelving or storage platforms).

**DEFINED EVENTS (ii) (If stated in the schedule to be included)**

Accidental physical loss of or damage to the insured property caused by discharge or leakage from tanks, pipes or apparatus of chemicals, oils, liquids, fluids, gases or fumes (including loss of such chemicals, oils, liquids, fluids, gases or fumes) other than loss or damage resulting from wear and tear or other gradually operating causes of the tanks, pipes or apparatus.

**CLAUSES AND EXTENSIONS****1. Restricted cover clause**

The insurance in respect of documents, manuscripts, business books, plans, designs, patterns, models, moulds and computer system records are limited to the value of the materials and the cost of labour for recreating and excludes any expenses in connection with the production of any information contained therein or the value of such information to the insured.

**2. Additional costs clause**

In respect of buildings, plant and machinery insured, the sum insured includes

1. any costs incurred, due to the necessity to comply with building or other regulations of any public authority, in repair or reinstatement following an insured event, provided that such costs do not include
  - a. anything for which notice had been served on the insured prior to the insured event
  - b. anything connected with undamaged property or undamaged portions of property
  - c. rates, taxes, duties, development and other charges payable under the said regulations due to capital appreciation of the insured property
2. fees for the examination of municipal or other plans
3. costs incurred in the necessary demolition, removal of debris (including undamaged contents) and the erection and maintenance of hoardings during demolition and rebuilding
4. the professional fees of architects, quantity surveyors and other consultants and the sum insured on all insured property includes
5. charges levied by any authorised fire brigade for their services but the company shall not be liable under (a), (b) or (d) unless the lost or damaged property is replaced or reinstated without undue delay nor under (d) for any expenses in connection with the preparation of the insured's claim.

Further, the company shall not be liable under (c) for any costs or expenses

1. incurred in removing debris except from the site of such property destroyed or damaged and the area immediately adjacent to such site
2. arising from pollution or contamination of property not insured by this policy/section.

**3. Mortgagees clause**

From the date of notification, the company accepts the interest of a mortgagee or others with an insurable interest in the insured property and will not prejudice such interest due to the act or omission of the mortgagor without the mortgagee's knowledge, provided that the mortgagee advises the company as soon as such act or omission comes to his knowledge and agrees to be responsible for any additional premium resulting from the company assuming any increased hazard.

**4. Railway and other subrogation clause**

The insured shall not be prejudiced by signing the "Transnet Cartage (Hazardous Premises) Indemnity" or other special agreements with Transnet Administration regarding private sidings or similar agreements with other government bodies.

**5. Tenants clause**

The insured shall not be prejudiced by the act of any tenant in premises he owns or in which he is a co-tenant or of the owner of any premises of which he is a tenant, provided that the company is notified as soon as he becomes aware of such act and he pays any additional premium resulting from the company assuming any additional hazard.

**OPTIONAL EXTENSIONS (If stated in the schedule to be included)****1. Average (if stated in the schedule to be included)**

If, on the occurrence of an insured event, the value of the insured property is greater than the sum insured thereon the insured shall be considered his own insurer for the difference and shall bear a rateable proportion of the loss accordingly.  
Each item, if more than one, shall be separately subject to this memorandum.

**2. Excluded property (if stated in the schedule to be included)**

The property listed in the schedule is added to the excluded property in the definition of insured property.

**3. Reinstatement (if stated in the schedule to be included)**

The basis upon which the amount payable is to be calculated following an insured event to buildings, plant and machinery shall be the cost of replacing or reinstating on the same site property of the same kind or type but not superior to nor more extensive than such insured property when new, provided that

- (a) the work of replacement or reinstatement (which may be carried out on another site and in any manner suitable to requirements of the insured subject to the liability of the company not being thereby increased) must be commenced and carried out with reasonable despatch otherwise no payment beyond the amount that would have been payable if this memorandum had not been incorporated in this section shall be made
- (b) the company shall not be liable for any payment beyond the amount that would have been payable if this memorandum had not been incorporated in this section, until expenditure has been incurred by the insured in replacing or reinstating the lost or damaged insured property
- (c) if, at the time of replacement or reinstatement, the sum representing the cost which would have been incurred in replacement or reinstatement if the whole of the insured property had been lost or damaged exceeds the sum insured thereon on the occurrence of an insured event, the insured shall be considered his own insurer for the difference and shall bear a rateable share of loss accordingly. Each item, if more than one, to which this memorandum applies shall be separately subject to this provision
- (d) this memorandum shall not apply if
  - (i) the insured fail to intimate to the company within six months of the insured event or such further time as the company may allow in writing their intention to replace or reinstate the lost or damaged insured property
  - (ii) the insured are unable or unwilling to replace or reinstate the lost or damaged insured property on the same or another site.

**4. First loss average (if stated in the schedule to be included)**

If, at the time of any loss or damage arising, the total value of the property described by each item does not exceed the sums stated in the schedule then this insurance shall be declared free of average, but if the total value of such property shall be greater than the aforementioned sums, the insured shall be considered as being their own insurer for the difference and the company shall be liable only for such proportion of the first loss sum insured as the aforementioned sums shall bear to the total value not exceeding in all the total sum insured by each item.

## PUBLIC LIABILITY (CLAIMS MADE BASIS)

### DEFINED EVENTS

Damages which the insured shall become legally liable to pay consequent upon accidental death of or bodily injury to or illness of any person (hereinafter termed injury), or accidental loss of or physical damage to tangible property (hereinafter termed damage) which occurred in the course of or in connection with the business within the territorial limits and on or after the retroactive date shown in the schedule, and which results in a claim or claims first being made against the insured in writing during the period of insurance.

### LIMITS OF INDEMNITY

The amount payable, inclusive of any legal costs recoverable from the insured by a claimant or any number of claimants and all other costs and expenses incurred with the company's consent for any one event or series of events with one original cause or source, shall not exceed the limit of indemnity stated in the schedule.

### TERRITORIAL LIMITS

Anywhere in the world but not in connection with

1. any business carried on by the insured at or from premises outside or
2. any contract for the performance of work outside the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique.

### EXCLUSIONS

The company will not indemnify the insured in respect of

1. liability consequent upon injury to any person employed by the insured under a contract of service or apprenticeship and arising from and in the course of such employment by the insured.
  2. damage to
    - a. i. property belonging to the insured,
    - ii. property in the custody or control of the insured or any employee of the insured,
    - b. that part of any property on which the insured is or has been working if such damage results directly from such work.
  3. liability consequent upon injury or damage
    - a. caused by or through or in connection with any advice or treatment of a professional nature (other than first aid treatment) given or administered by or at the direction of the insured.
    - b. caused by or through or in connection with the ownership, possession or use by or on behalf of the insured of any mechanically propelled vehicle (other than a pedal cycle or lawnmower or any pedestrian controlled garden equipment) or trailer or of any watercraft, locomotive or rolling stock, provided that this exclusion shall not relieve the company of liability to indemnify the insured in respect of liability consequent upon injury or damage caused or arising beyond the limits of any carriage-way or thoroughfare in connection with the loading or unloading of any vehicle, insofar as such injury or damage is not insured by any other insurance policy.
    - c. caused by or through or in connection with,
      - i. the refuelling of aircraft,
      - ii. the ownership, possession, maintenance, operation or use of aircraft or an airline,
      - iii. the ownership, hire or leasing of any airport, airstrip or helicopter pad,
    - d. caused by or through or in connection with goods or products (including containers and labels) sold or supplied and happening elsewhere than on premises occupied by the insured other than food and drink supplied incidentally for consumption on the premises.
    - e. occurring after the completion and handing over of any work and caused by or through or in connection with any defect or error in or omission from such work.
  4. damage caused by vibration or by the removal or weakening of or interference with support to any land, building or other structure.
  5. liability assumed by agreement (other than under the insured's own standard conditions of contract) unless liability would have attached to the insured notwithstanding such agreement.
  6. a. liability in respect of injury, damage or loss of use of property directly or indirectly caused by seepage, pollution or contamination, provided always that this exclusion shall not apply where such seepage, pollution or contamination is caused by a sudden, unintended and unforeseen occurrence
  - b. the cost of removing, nullifying or cleaning up seeping, polluting or contaminating substances unless the seepage, pollution or contamination is caused by a sudden, unintended and unforeseen occurrence.
- This exclusion shall not extend the policy to cover any liability which would not have been insured under this policy in the absence of this exclusion.
7. fines, penalties, punitive, exemplary or vindictive damages.

8. a. damages in respect of judgements delivered or obtained in the first instance otherwise than by a court of competent jurisdiction within the Republic of South Africa, Namibia, Botswana, Lesotho and Swaziland
- b. costs and expenses of litigation recovered by any claimant from the insured which are not incurred in and recoverable in the area described in 8(a) above.
9. any claim arising from an event known to the insured
  - a. which is not reported to the company in terms of General condition 8,
  - b. prior to inception of this section.
10. any claim (in the event of cancellation or non-renewal of this section) not first made in writing against the insured within the 48-month period (or extended period in respect of minors) as specified in specific condition 2.
11. the first amount payable.  
 The insured shall be responsible for the first amount payable as stated in the schedule in respect of any one claim or number of claims arising from all events of a series consequent upon or attributable to any one source or original cause. The provisions of this clause shall apply to claims arising from damage and shall apply to costs and expenses incurred by the insured.

## CONDITIONS

1. Any claim first made in writing against the insured as a result of a defined event reported in terms of General condition 8 (hereinafter termed reported event) shall be treated as if it had first been made against the insured on the same day that the insured reported the event to the company.
2. In the event of cancellation or non-renewal of the policy,
  - a. any claim resulting from a reported event, first made in writing against the insured during the 48 months immediately following cancellation or non-renewal shall be treated as having been made against the insured on the same day that the insured reported the event. If the claimant is a minor, the period of 48 months will be extended until the expiry of 12 months after the attainment of majority by the claimant
  - b. the insured may report an event in terms of General condition 8 to the company for up to 15 days after cancellation or non-renewal,

provided

  - i. such event occurred during the period of insurance
  - ii. any subsequent claim first made in writing against the insured as a result of such event shall be treated as if it had first been made on the last day preceding cancellation or non-renewal and is subject to the 48-month period specified in 2(a) above.
3. Any series of claims made against the insured by one or more than one claimant during any period of insurance consequent upon one event or series of events with one original cause or source shall be treated as if they all had first been made against the insured
  - a. on the date that the event was reported by the insured in terms of General condition 8.  
or
  - b. if the insured was not aware of any event which could have given rise to a claim, on the date that the first claim of the series was first made in writing against the insured.

## CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED

### 1. Extended reporting option

At the option of the insured and subject to payment of an additional premium to be determined and subject to all the terms, exclusions and conditions of this section, the company agrees to extend the period during which the insured may report an event in terms of General condition 8 for a period to be agreed, but in no circumstances exceeding 36 months (hereinafter referred to as extended reporting period)

Provided that

1. this option may only be exercised in the event of the company cancelling or refusing to renew this section
2. this option must be exercised by the insured in writing within 30 days of cancellation or non-renewal
3. once exercised, the option cannot be cancelled by either the insured or the company
4. the insured has not obtained insurance equal in scope and cover to this section as expiring
5. the company shall only be liable for a defined event which occurred after the retroactive date but prior to date of cancellation or non-renewal
6. claims first made against the insured or any reported event by the insured during the extended reporting period shall be treated as if they were first made or reported on the last day preceding the cancellation or non-renewal
7. the total amount payable by the company for claims made or reported events during the extended reporting period shall not have the effect of increasing the limit of indemnity applicable as on the last day preceding the cancellation or non-renewal

## PUBLIC LIABILITY

8. any claim made, following a reported event during the extended reporting period, which is first made against the insured in writing more than 48 months after the last day preceding cancellation or non-renewal, shall not be subject to indemnification by this extension.

If the claimant is a minor, the period of 48 months is extended until the expiry of 12 months after the attainment of majority by the claimant.

### 2. Additional insured

The company will also, as though a separate policy had been issued to each, indemnify

1. in the event of the death of the insured, any personal representative of the insured in respect of liability incurred by the insured
2. any partner or director or employee of the insured (if the insured so requests) against any claim for which the insured is entitled to indemnity under this insurance
3. to the extent required by the conditions of any contract (and notwithstanding Specific exclusion 5), and in connection with any liability arising from the performance of the contract, any employer named in any contract entered into by the insured for the purposes of the business
4. in respect of the activities of any social or sports club, welfare organisation, first aid, fire or ambulance service, canteen or the like, belonging to or formed by the insured for the benefit of their employees,
  - a. any officer or member thereof
  - b. any visiting sports team or member thereof

Provided that

1. the aggregate liability of the company is not increased beyond the limits of indemnity stated in the schedule
2. any person or organisation to which this extension applies is not entitled to indemnity under any other policy
3. the indemnity under (1), (2) and (3) applies only in respect of liability for which the insured would have been entitled to indemnity if the claim had been made against the insured.

For the purposes of this extension, the company waives all rights of subrogation or action which they may have or acquire against any of the above, and each party to whom the indemnity hereunder applies shall observe, fulfil and be subject to the terms, exclusions and conditions (both general and specific) of this insurance in so far as they can apply.

### 3. Security firms

Notwithstanding exclusion 5, if in terms of a contract with a security firm engaged to protect the insured's property in the course of the business of the insured stated in the schedule or persons, the insured becomes legally liable for the acts or omissions of the employees of the security firm in the course of their employment, then this section includes such legal liability to the extent that indemnity would have been granted under this section had the said employees been under a contract of service to the insured and not the security firm, but not exceeding the limit of liability stated in the schedule.

If, at the time of an event giving rise to a claim, the security firm is entitled to indemnity under any other policy in respect of the same event, the company shall not be liable to make any payment except in respect of any amount above the amount payable under such other policy.

### 4. Cross liabilities

Where more than one insured is named in the schedule, the company will indemnify each insured separately and not jointly, and any liability arising between such insureds shall be treated as though separate policies had been issued to each, provided that the aggregate liability of the company shall not exceed the limit of indemnity stated in the schedule.

### 5. Tool of trade

Exclusion 3(b) shall not apply to the operation as a tool of any vehicle or plant forming part of such vehicle or attached thereto, provided that the company shall not be liable hereunder in respect of so much of any liability as falls within the scope of any form of motor insurance or compulsory third party insurance legislation, notwithstanding that no such insurance is in force or has been effected, nor shall the company be liable where any other form of motor insurance has been effected by the insured covering the same liability.

### 6. Employees' and visitors' property

Exclusion 2(a)(ii) shall not apply to property belonging to any partner, director or employee of the insured or any visitor to the insured's premises.

### 7. Liability by agreement

Notwithstanding the provisions of exclusion 2(a)(ii), 3(b) and 5, this section extends to indemnify the insured

1. against liability assumed by the insured under any contract entered into with or indemnity given to Transnet, government or quasi-government departments, provincial administrations, municipalities and/or similar bodies covering the use of railway sidings or in respect of cartage (hazardous premises) agreements and/or agreements of a similar nature
2. against liability arising from loss of or damage to property belonging to Transnet while in the insured's custody or control
3. in respect of liability caused by or through or in connection with any vehicle, trailer, locomotive or rolling stock belonging to Transnet while being used by or on behalf of the insured at any railway siding.

#### 8. Unattached trailers

Exclusion 3(b) shall, as far as it relates to trailers, not apply in respect of any trailer not attached to and not having become unintentionally detached from any mechanically propelled vehicle, provided that the company shall not be liable hereunder in respect of so much of any liability

1. which is insured by or would, but for the existence of this section, be insured by any other policy or policies effected by the insured
2. as falls within the scope of any compulsory third-party insurance legislation, notwithstanding that no such insurance is in force or has been effected.

#### 9. Emergency medical expenses

The company will indemnify the insured for all reasonable expenses incurred by the insured for such immediate medical treatment as may be necessary at the time of an accident causing injury to any person who may be the subject of a claim for indemnity by the insured in terms of this section.

#### 10. Car parks

Notwithstanding the provisions of exclusion 2(a)(ii), the company will indemnify the insured in respect of liability as herein provided arising from loss of or damage to vehicles and their contents and accessories, the property of tenants, customers, visitors or employees of the insured using parking facilities provided by the insured.

#### 11. Tenant's liability

Specific exclusion 2(a)(ii) and 3(b) of this section shall not apply to premises occupied by the insured as tenant (but not as the owner) thereof.

#### 12. Wrongful arrest and defamation

The defined events are extended to include damages

1. resulting from wrongful arrest (including assault in connection with such wrongful arrest)
2. in respect of defamation

provided always that the limits of indemnity as stated shall not exceed R100,000 under each of (1) and (2) and R100,000 in any one (annual) period of insurance.

### OPTIONAL EXTENSIONS (If stated in the schedule to be included)

#### 1. Products liability (if stated in the schedule to be included)

Notwithstanding anything to the contrary contained in exclusion 3(d), the company will indemnify the insured in respect of defined events happening anywhere in the territories stated in the schedule elsewhere than at premises occupied by the insured, and caused by goods or products (including containers and labels) sold or supplied (including wrongful delivery and delivery of incorrect goods) by the insured in connection with the business.

The amount payable under this extension, inclusive of any legal costs recoverable from the insured by a claimant or any number of claimants, and all other costs and expenses incurred with the company's consent, for any one event or series of events with one original cause or source or during any one (annual) period of insurance, shall not exceed in the aggregate the limit of indemnity for this extension stated in the schedule.

#### Additional specific exceptions (applicable to products liability extension)

This extension does not cover liability

1. for the cost of repair, alteration, recall or replacement of the goods or products (including containers and labels) causing injury or damage
2. for the cost of demolition, breaking out, dismantling, delivery, rebuilding, supply and installation of the goods or products (including containers and labels) and any other property essential to such repair, alteration or replacement unless physically damaged by the goods or products
3. a. arising from defective or faulty design, formula, plan or specification, but if the insured is a retailer this specific exception (3) does not apply if the insured's activities are wholly restricted to sales, distribution and/or marketing (including any marketing advisory service accompanying the products) of the product, and the insured's activities do not include final preparation which means repackaging, packing, labelling, cleaning or provision of operating instructions prior to sale to the insured's original customers, nor include any enhancement, amendment or alteration to the product
  - b. arising from inefficacy or failure to conform to specification, unless such inefficacy or failure is due to negligence in the following of such specification
4. arising from goods or products intended to be installed and installed in, or intended to form part of and forming part of, an aircraft
5. in respect of injury or damage happening in the United States of America or Canada caused by or through or in connection with any goods or products sold or supplied by or to the order of the insured, if such goods or products have, to the insured's knowledge, been exported to the United States of America or Canada by or on behalf of the insured.



## 2. Defective workmanship liability (if stated in the schedule to be included)

Exclusion 2(b) and 3(e) are deleted.

The amount payable under this extension, inclusive of any legal costs recoverable from the insured by a claimant or any number of claimants and all other costs and expenses incurred with the company's consent, for any one event or series of events with one original cause or source or during any one (annual) period of insurance, shall not exceed in the aggregate the limit of indemnity for this extension stated in the schedule.

### Additional specific exceptions (applicable to defective workmanship liability)

This extension does not cover liability

1. for the cost of **rectifying or recalling defective work**
2. arising from inefficacy of such work or because the work did not produce the result anticipated or claimed
3. arising **prior** to the handing over of such work
4. arising from **defective design**
5. arising from any work on **any aircraft or part thereof**.

## 3. Legal defence costs (if stated in the schedule to be included)

If the insured so requests, the company will indemnify any employee, partner or director of the insured against costs and expenses not exceeding the amount stated in the schedule incurred by or on behalf of such person with the consent of the company in the defence of any criminal action brought against such person in the course of his occupation with the insured arising from an alleged contravention of the statutes as herein defined during the period of insurance

Provided that

1. in the case of an appeal, the company shall not indemnify such person unless a senior counsel approved by the company shall advise that such appeal should, in his opinion, succeed
2. the company shall not indemnify such person in respect of any fine or penalty imposed by any magistrate or judge or any loss consequent thereon
3. such person shall, as though he were the insured, observe, fulfil and be subject to the terms, exceptions and conditions of this policy and this section thereof in so far as they can apply.

### The Statutes

The Occupational Health and Safety Act No. 85 of 1993 (as amended),  
 The Mines and Works Act No. 27 of 1956 (as amended),  
 The Electricity Act No. 41 of 1987 (as amended),  
 and/or any other Act or Ordinance pertaining to the supply of Electricity  
 all as read in conjunction with the Criminal Procedure Act No. 51 of 1977 (as amended).

## 4. EU Liability (if stated in the schedule to be included)

Subject otherwise to the terms and conditions and limitations, the following changes are made to this section of the policy in respect of "injury" or "damage" (as insured by the products liability extension) which results from goods or products exported to any European Union (EU) country or any European Free Trade Association (EFTA) country.

1. Exclusion 8(a) and 8(b) shall not apply to damages or costs and expenses of litigation recovered by any claimant in respect of judgements delivered in the first instance in courts of the EU or EFTA
2. In respect of these goods or products (other than raw materials), the insured shall
  - a. implement and maintain a system in terms of which these goods or products can be clearly identified by batch number or serial number or date stamp or other similar manner
  - b. note and maintain a record of the date on which the actual goods or products were first put into circulation.  
 This record shall be maintained so as to provide the required detail for a minimum period of 10 years after the goods or products were first put into circulation.
3. The information mentioned in 2, together with all supporting documentation, shall be made available to the company or their nominee at any time on request.
4. In respect of this indemnity, the insured shall be responsible for the first amount payable shown in the schedule for this extension.  
 The amount payable under this extension, inclusive of any legal costs recoverable from the insured by a claimant or any number of claimants and all other costs and expenses incurred with the company's consent, for any one event or series of events with one original cause or source or during any one (annual) period of insurance, shall not exceed in the aggregate the limit of indemnity for this extension stated in the schedule.

## MEMORANDA

In respect of this section only, General exception War, riot and terrorism is deleted and replaced by the following:

This section does not cover injury, damage or liability directly or indirectly caused by, related to, or in consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, mutiny, insurrection, rebellion, revolution, military or usurped power.



## EMPLOYERS LIABILITY

### DEFINED EVENTS

Damages which the insured shall become legally liable to pay consequent upon death of or bodily injury to or illness of any person employed under a contract of service or apprenticeship with the insured, which occurred in the course of and in connection with such person's employment by the insured within the territorial limits and on or after the retroactive date shown in the schedule, and which results in a claim or claims first being made against the insured in writing during the period of insurance.

### THE LIMIT OF INDEMNITY

The amount payable, inclusive of any legal costs recoverable from the insured by a claimant or any number of claimants, and all other costs and expenses incurred with the company's consent for any one event or series of events with one original cause or source, shall not exceed the limit of indemnity stated in the schedule.

### TERRITORIAL LIMITS

Anywhere in the world but not in connection with

1. any business carried on by the insured at or from premises outside or
2. any contract for the performance of work outside the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique.

### EXCLUSIONS

This section does not cover:

1. liability assumed by the insured under any contract, undertaking or agreement where such liability would not have attached to the insured in the absence of such contract, undertaking or agreement
2. liability for disease or impairment attributable to a gradually operating cause which does not arise from a sudden and identifiable accident or event
3. fines, penalties, punitive, exemplary or vindictive damages
4.
  1. damages in respect of judgements delivered or obtained in the first instance otherwise than by a court of competent jurisdiction within the Republic of South Africa, Namibia, Botswana, Lesotho and Swaziland
  2. costs and expenses of litigation recovered by any claimant from the insured which are not incurred in and recoverable in the area described in (4)(1) above
5. any claim arising from an event known to the insured
6. which is not reported to the company in terms of General condition 8 prior to inception of this section
7. any claim (in the event of cancellation or non-renewal of this section) not first made in writing against the insured within the 48-month period (or extended period in respect of minors) as specified in Specific condition 2.

### CONDITIONS

1. Any claim first made in writing against the insured as a result of a defined event reported in terms of General condition 8 (hereinafter termed reported event) shall be treated as if it had first been made against the insured on the same day that the insured reported the event to the company.
2. In the event of cancellation or non-renewal of the policy
  - a. any claim resulting from a reported event, first made in writing against the insured during the 48 months immediately following cancellation or non-renewal shall be treated as having been made against the insured on the same day that the insured reported the event. If the claimant is a minor, the period of 48 months will be extended until the expiry of 12 months after the attainment of majority by the claimant.
  - b. the insured may report an event in terms of General condition 8 to the company for up to 15 days after cancellation or non-renewal,

provided that

  - a. such event occurred during the period of insurance
  - b. any subsequent claim first made in writing against the insured as a result of such event shall be treated as if it had first been made on the last day preceding cancellation or non-renewal and is subject to the 48-month period specified in 2(a) above.

3. Any series of claims made against the insured by one or more than one claimant during any period of insurance consequent upon one event or series of events with one original cause or source shall be treated as if they all had first been made against the insured.
  - a. on the date that the event was reported by the insured in terms of General condition 8  
or
  - b. if the insured was not aware of any event which could have given rise to a claim, on the date that the first claim of the series was first made in writing against the insured.

## CLAUSES AND EXTENSIONS

### Extended reporting option

At the option of the insured and subject to payment of an additional premium to be determined and subject to all the terms, exceptions and conditions of this section, the company agrees to extend the period during which the insured may report an event in terms of General condition 8 for a period to be agreed, but in no circumstances exceeding 36 months (hereinafter referred to as extended reporting period) provided that;

1. this option may only be exercised in the event of the company cancelling or refusing to renew this section
2. this option must be exercised by the insured in writing within 30 days of cancellation or non-renewal
3. once exercised, the option cannot be cancelled by either the insured or the company
4. the insured has not obtained insurance equal in scope and cover to this section as expiring
5. the company shall only be liable for a defined event which occurred after the retroactive date but prior to date of cancellation or non-renewal
6. claims first made against the insured or any reported events by the insured during the extended reporting period shall be treated as if they were first made or reported on the last day preceding the cancellation or non-renewal
7. the total amount payable by the company for claims made or reported events during the extended reporting period shall not have the effect of increasing the limit of indemnity applicable as on the last day preceding the cancellation or non-renewal
8. any claim made, following a reported event during the extended reporting period, which is first made against the insured in writing more than 48 months after the last day preceding cancellation or non-renewal, shall not be subject to indemnification by this extension. If the claimant is a minor, the period of 48 months is extended until the expiry of 12 months after the attainment of majority by the claimant.

### Principals

Where a principal and the insured are liable for the same damages and where any contract or agreement between a principal and the insured so requires, the company will, notwithstanding the aforementioned exclusion (1) above, indemnify the principal in like manner to the insured but only so far as concerns the liability of the principal to an employee as aforementioned for death or bodily injury to or illness of such person resulting from the negligence of the insured or the insured's employees provided that;

1. in the event of a claim in terms of this extension, the insured shall endeavour to arrange with the principal for the conduct and control of all claims to be vested in the company
2. the principal shall, as though he were the insured fulfil and be subject to the terms, exclusions, exceptions and conditions (both general and specific) of this policy in so far as they can apply
3. the liability of the company is not hereby increased.

## MEMORANDA

In respect of this section only, General exception War, riot and terrorism is deleted and replaced by the following:

This section does not cover death, injury, illness or liability directly or indirectly caused by, related to, or in consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, mutiny, insurrection, rebellion, revolution, military or usurped power.

## UMBRELLA LIABILITY

### 1. OPERATIVE CLAUSE

The Insurers will indemnify the Insured subject to the terms, exclusions, conditions and Limit of Indemnity as more particularly described under Policy Intention (Clauses 4, 5, 6 & 7) against the Insured's legal liability to pay damages and associated claimants' costs in consequence of causing Injury or Damage, and the giving of Negligent Advice arising out of the performance of the Business within the Territorial Limits and in accordance with the law and procedure applicable anywhere in the world but not in respect of any judgement, award or settlement made within countries which operate under the laws of North America (or to any order made anywhere in the world to enforce such judgement, award or settlement either in whole or in part).

### 2. DEFINITIONS

For the purpose of this Policy, wherever they appear, the words or terms below shall be interpreted as follows: -

**Injury** is death, injury, illness (mental or physical), disease, assault, defamation, false imprisonment or arrest of/or to any person.

**Damage** is loss of or damage to tangible property, conversion, trespass, nuisance, infringement of copyright, title, slogan, idea or wrongful interference with the enjoyment of rights over tangible property.

**Negligent Advice** is incorrect or inadequate advice given in the promotion of the Insured's Products, but without expectation of any other reward.

The "**Business**" is defined in the Schedule, but also includes all organisations or functions operated for the benefit of the Insured's employees or visitors or for the protection or promotion of the Insured's activities.

**"Product"** shall mean any tangible property including labels and/or containers (other than a vehicle) after it has left the custody or control of the Insured which has been designed, specified, formulated, manufactured, constructed, installed, sold, supplied, distributed, treated, serviced, altered or repaired by or on behalf of the Insured but not food and drink provided mainly to the Insured's Employees as a staff benefit.

**North America** is the United States of America (being the 50 States of the Union plus the district of Columbia), Canada and any territory operating under the laws of or subject to the jurisdiction of courts of the aforementioned territories.

**Occurrence/Claim** is in the absence of a definition of similar effect in an applicable underlying policy

1. an accident or event (including continuous or repeated injurious exposure to substantially the same general conditions) which happens during the Period of Insurance, neither expected nor intended from the standpoint of the Insured and which results in Personal Injury or Property Damage.  
A series of accidents or events following as a consequence of one original cause or happening at an identifiable point in time or happening as a result of an identifiable source in respect of Products shall be deemed to be one Occurrence and as having occurred during the Period of Insurance when the first accident or event happened irrespective of the period over which such accidents or events occur.
2. (in either the singular or plural) a written demand or a series of demands arising from one source or original cause made against the Insured for damages insured in terms of this Policy.

For the purposes of this Policy the date of such demand shall represent the date the Claim is first made against the Insured.

### 3. LIMIT OF INDEMNITY

The Insurers shall only be liable to pay damages and costs as detailed in Clause 1, the excess of either:

1. the limits of any Scheduled Underlying Insurances which may apply in respect of each Occurrence/Claim indemnified by Excess Layer Protection, or
2. the amount stated in the Schedule as the Deductible, in respect of each Occurrence/Claim indemnified by Difference in Conditions Protection and Additional Risks Protection,

and then limited to a further sum as stated in the Schedule in all in respect of each Occurrence/Claim but in the aggregate during the Period of Insurance when an aggregate limit in the Scheduled Underlying Insurances applies.

In the event of any one originating cause giving rise to a claim or series of claims which form the subject of indemnity by more than one insuring section of, or more than one of, any Scheduled Underlying Insurances, the total amount of the Insurers' liability in terms of this Policy shall be limited to the Limit of Indemnity stated in the Schedule.

To the extent that the Insured is accountable to the tax authorities for Value Added Tax in respect of any payment in terms of this Policy the Insurers will include the amount of such tax in the final settlement of any claim under this Policy in addition to the Limits of Indemnity.

### 4. POLICY INTENTION

Within the limits of the Operative Clause, this Policy provides indemnity in the following alternative circumstances: -

**a. Excess layer protection**

where the claim is prima facie covered by the terms of any of the policies listed as Scheduled Underlying Insurances, then this Policy operates only to the extent that the claim is not met by such Scheduled Underlying Insurances solely because of the inadequacy of the Underlying Limit of Indemnity.

**b. Difference in conditions protection**

where the claim is within the scope of the operative clause of any Scheduled Underlying Insurance, then this Policy operates only when such claim is rejected by the Underlying Insurers because of a policy term, condition or exclusion.

**c. Additional risks protection**

where the claim is outside the scope of the operative clause of any Scheduled Underlying Insurance, then this Policy operates within the limitations of its own Operative Clause.

This Clause 4 establishes the intention of this Policy, but does not modify, alter or extend the specific terms, Conditions and Exclusions of this Policy, which remain paramount.

## 5. EXCESS LAYER PROTECTION

- a. This Clause provides indemnity in respect of claims which are indemnified, during the period of this Policy, by a Scheduled Underlying Insurance: -
  1. in excess of the Limit of Indemnity stated to apply to the Scheduled Underlying Insurance, except where such limit has been reduced or exhausted by reason of claims, in which case this Policy pays in excess of the residual limit (if any).
  2. for claimants' costs provided these are not recoverable from the Scheduled Underlying Insurance. In the event of the wording of the Scheduled Underlying Insurance contradicting and thereby legally amending this provision, the Insurers' maximum liability under this sub- clause shall be the same proportion of incurred costs as the settled claim bears to the respective Limit of Indemnity.
- b. In respect of any claim which forms the subject of indemnity of any Scheduled Underlying Insurance, this Policy is declared to be subject to the same terms, conditions and exclusions as such Scheduled Underlying Insurance and the Insurers agree to follow the decision of the Underlying Insurers in interpreting such terms, conditions and exclusions.
- c. Any decision of the Underlying Insurers to accept a claim on an "ex gratia" or "without prejudice" basis shall not be binding on the Insurers of this Policy.
- d. No action or decision of the Underlying Insurers which prejudices the rights of the Insurers in the conduct or settlement of any claim under this Policy shall be binding on the Insurers.
- e. Where the Limit of Indemnity of the Scheduled Underlying Insurance is exhausted by reason of a claim which is also indemnified by this Policy, the Insurers will continue to follow the original decision of the Underlying Insurers in respect of that claim in accordance with Clause 5.1.
- f. Where the Limit of Indemnity of the Scheduled Underlying Insurance is exhausted by previous claims and as a consequence this Policy operates as a primary policy, in respect of any claims which would otherwise have been indemnified by the Scheduled Underlying Insurance, the Insurers will interpret this Policy as if the Underlying Insurance had still been in force.
- g. Where the Scheduled Underlying Insurance states that generally or in respect of specified claims the Limit of Indemnity is the aggregate of all indemnifiable claims occurring or made during the underlying period of insurance, then the Limit of Indemnity under this Policy is declared to be on an identical basis as the Scheduled Underlying Insurance.
- h. Where the Insurers of a Scheduled Underlying Insurance decline to grant indemnity in respect of a claim on the grounds that either: -  
the loss did not occur  
or the event did not occur  
or the claim was not made  
during the period of insurance (as the case may be) and as a consequence such claim fails to be indemnified by a policy effected prior to the relevant Scheduled Underlying Insurance, then such prior policy shall be treated as if it was a Scheduled Underlying Insurance. For the purpose of this Clause 5.8, the limit of indemnity of the prior policy shall be deemed to be not less than the Limit of Indemnity as stated in respect of the relevant Scheduled Underlying Insurance without allowance for reduction or exhaustion of such limit. In all other respects, the provisions of this Clause 5 will apply.
- i. Where the Insured is indemnified against a claim by a policy not listed as a Scheduled Underlying Insurance (other than in circumstances described in 1.8 above) then the Insurers may at their sole option (which must be exercised within a reasonable time) deem such policy to be an Underlying Insurance, in which event the provisions of this Clause 5 will apply as far as possible.

## 6. DIFFERENCE IN CONDITIONS PROTECTION

- a. Where a claim is indemnifiable by the operative clause of a Scheduled Underlying Insurance, but is then declared by the Underlying Insurers to be excluded by reason of a policy term, exclusion or condition, then this Policy will indemnify the Insured in accordance with this Policy's Operative Clause.
- b. Where a claim is not excluded by the operative clause of a Scheduled Underlying Insurance which has however been exhausted by reason of other claims and where, in the opinion of the Insurers of this Policy such claim would have been excluded by the Underlying Insurance by reason of a term, exclusion or condition, then the provisions of this Clause 6 will apply.
- c. The Insurers will follow the provisions of the operative clause of the appropriate Scheduled Underlying Insurance in determining the basis on which the Insured is indemnified by this Clause of the Policy, being either: -
  - 1. in respect of Injury or Damage occurring or Negligent Advice given during the Period of this Policy (losses occurring), or
  - 2. in respect of claims made against the Insured during the Period of this Policy following Injury, Damage or Negligent Advice (claims made).
- d. Whilst the basis of cover will follow the provisions of the operative clause of the Scheduled Underlying Insurance as detailed in Clause 6.3, the interpretation of these provisions will be the decision of the Insurers and not the Underlying Insurers. If the Scheduled Underlying Insurance is on a claim made basis, then the Insurers of this Policy will deal with any claim arising out of an event or circumstance first notified by the Insured to the Insurers during the Period of this Policy as if the claim had been made during the Period of this Policy even if the Scheduled Underlying Insurance contains no similar provision.
- e. If the Underlying Insurers repudiates a claim on the basis of an exclusion relating to the failure of a product to perform as specified, warranted or guaranteed, or to fulfil its intended purpose and such Underlying Insurance is on a losses occurring basis and the circumstances of the claim are such that the Insured or the Insurers cannot mutually agree when the loss occurred, then the Insurers of this Policy will deal with the claim on the basis that the loss occurred when the claimant first notified the Insured of a circumstance or an event which subsequently gave rise to an indemnifiable claim.
- f. Generally, this Clause 6 does not provide indemnity where a claim is excluded by the wording of the operative clause of the Scheduled Underlying Insurance. There are, however, two specific exceptions to this rule, being where a claim is excluded by the Scheduled Underlying Insurance: -
  - 1. solely on the grounds that the Injury or Damage was not accidental by nature, or did not arise out of an accident;
  - 2. solely on the grounds that temporary loss of use of property or reduction in value of property did not constitute "damage" within the terms of the operative clause of the Scheduled Underlying Insurance.

Subject always to the provisions of Exclusions 11.5 and 11.9

## 7. ADDITIONAL RISKS PROTECTION

- a. This Clause will indemnify the Insured in respect of any claim which is not the subject of indemnity by any other policy of insurance, is not indemnified (either in whole or in part) by Clauses 5 or 6 of this Policy and which forms the subject of indemnity by the Operative Clause.
- b. The indemnity granted by this Clause 7 is limited to claims made against the Insured during the Period of this Policy, or events or circumstances notified by the Insured to the Insurers during such Period which subsequently give rise to claims being made.
- c. The Limit of Indemnity of this Policy in respect of cover granted by this Clause 7 is limited to the aggregate of all claims made during the Period of this Policy, or events or circumstances notified by the Insured to the Insurers during such Period which subsequently give rise to claims being made.
- d. No indemnity is provided by this Clause where the Insurers of a Scheduled Underlying Insurance declines to grant indemnity in respect of a claim on the grounds that the Injury, Damage, Negligent Advice or event did not occur or the claim was not made, during the policy period (as the case may be).

## 8. INDEMNITY TO OTHERS

The indemnity granted shall extend at the Insured's option and subject to the Insurer's consent which consent shall not be unreasonably withheld, to:

- a. directors, partners or employees of the Insured in that capacity or in their private capacity arising out of any temporary engagement (undertaken with the Insured's consent) of the Insured's employees;
  - b. any person or party to the extent that any contract entered into by the Insured requires that such indemnity is given;
  - c. the personal representatives of any person or party indemnified;
- provided always that all such persons or parties shall observe, fulfil and be subject to the terms, Exclusions and Conditions of this Policy.

## 9. CROSS LIABILITIES

The Insured and persons or parties indemnified by Clause 8 are separately indemnified in respect of claims made by one against the other, subject to the Insurer's total liability not exceeding the Limit of Indemnity.

## 10. CLAUSE 6 & 7 EXCLUSIONS

No indemnity is granted by Clauses 6 and 7 in respect of liability for or arising out of:

- a. Aircraft or watercraft**  
the ownership, hire purchase or leasing of any aircraft, watercraft or hovercraft (other than watercraft not exceeding 15,25 metres in length and then only whilst on inland waterways) by or on behalf of the Insured.
- b. Ship and aviation repairing**  
the repair, maintenance, refuelling or defueling of any aircraft, watercraft or hovercraft undertaken by or on behalf of the Insured as a revenue producing activity.
- c. Environmental impairment**  
seepage, pollution or contamination being the natural consequence of the operation or existence of the business.
- d. Property**  
damage to property owned, leased or hired by or under hire purchase or on loan to the Insured or otherwise in the Insured's care, custody or control other than premises (or the contents thereof) temporarily occupied by the Insured for work therein, or other property temporarily in the Insured's possession for work thereon (but no indemnity is granted for damage to the property on which the Insured is working and which arises out of such work).

Exclusions 10.1 and 10.2 do not apply to liability for death, injury, illness or disease of or to employees of the Insured arising out of such employment, subject to Policy Exclusion 11.12

## 11. POLICY EXCLUSIONS

No indemnity is granted by this Policy against liability: -

- a. Fines and penalties**  
for fines, penalties, punitive or exemplary damages.
- b. Pollution**  
arising out of: -
  - 1. seepage, pollution or contamination provided always that this Exclusion shall not apply where such seepage pollution or contamination is caused by a sudden, unintended and unexpected happening;
  - 2. the cost of removing, nullifying or cleaning-up seeping, polluting or contaminating substances unless the seepage,
- c. Retroactive date (applicable only when underlying insurance is on claims made basis)**  
pollution or contamination is caused by a sudden, unintended and unexpected happening.  
Nothing herein shall be construed as extending this Insurance to indemnify the Insured for any liability which would not have been covered under this Insurance in the absence of this Exclusion 11.2. for any Injury, Damage or Malice, or for the provision of Negligent Advice which occurs prior to the Retroactive Date which is applicable to the Underlying Insurances or as stated in the Schedule, whichever is the later.  
  
For purposes of this Exclusion, where any Injury or Damage resulting from continuous or continual inhalation, ingestion, absorption or application of any substance or condition and where the Insured and the Insurers cannot mutually agree when the Injury or Damage occurred, then: -
  - 1. Injury shall be deemed to have occurred when the claimant first obtained medical advice or treatment for the Injury, whether or not the Injury was correctly diagnosed at the time;
  - 2. Damage shall be deemed to have occurred when the claimant first became aware of the existence of the Damage.
- d. Known events**  
Arising out of any circumstance, matter or thing which the Insured may reasonably be expected to suppose may give rise to a claim against the Insured and known by the Insured to have occurred prior to the inception of this Policy.
- e. Deliberate acts**  
arising out of any deliberate or intentional failure of the Insured's management to take reasonable precautions to prevent Injury, Damage or Malice occurring or Negligent Advice being given.
- f. Employee benefits**  
for any benefits for which the Insured is liable under any relevant workmen's compensation, unemployment compensation, disability benefits or similar law scheme.

- g. Product replacement**  
for the costs necessary to repair, replace, recondition or modify any Product or part thereof and/or for the loss of use of any Product or part thereof.
- h. Product recall**  
arising out of the recall of any Product or part thereof.
- i. Performance guarantees**  
arising out of performance warranties or guarantees, or clauses stipulating pre-estimated liquidated damages or penalties.
- j. Gradually operating causes**  
unless contrary to statutory requirements within the relevant territory occupational related diseases caused or contributed to by prolonged exposure to substances, factors or circumstances peculiar to any particular employment or occupation.
- k. Asbestos**  
whether actual or alleged for any claim or claims in respect of loss or losses directly or indirectly caused by, arising out of, resulting from, in consequence of, in any way involving, or to the extent contributed to by the hazardous nature of asbestos in whatever form or quantity.  
This exclusion does not apply to any Personal or Motor Liability Sections, if included in the Underlying Policy.
- l. Motor third party liability**  
for Motor Balance of Third-Party liability unless such liability is in excess of the limit as Scheduled in the Underlying Insurance and is indemnifiable thereby.
- m. Carriage of fare paying passengers**  
arising out of the carriage of passengers for hire or reward or the carriage of fare paying passengers.
- n. Cyber liability**  
Loss of or damage to any Electronic Data howsoever caused including detrimental change thereto and any consequence arising therefrom provided that in respect of:  
1. transmission of Viruses; and  
2. inaccessibility of the Insured's Computer Network by persons otherwise authorised to access such; and  
3. loss of Electronic Data  
this exclusion shall apply at all times.  
Electronic Data means any information, facts or programmes stored as or on, create or used, or transmitted to or from computer software including systems and application software, disks in whatever form, tapes, cells, data processing devices or any other media which form part of or are used in connection with any electronic equipment.
- o. Unfair labour practice**  
arising out of any actual or any alleged unfair labour practice as contemplated by the Labour Relations Act 66 of 1995 (as amended) or any Act passed in substitution thereof.
- p. Radioactive contamination**  
1. for loss or destruction of or damage to any property whatsoever or any loss or expense whatsoever resulting or arising therefrom or any consequential loss  
2. of whatsoever nature  
directly or indirectly caused by or contributed to by or arising from ionising radiations or contamination by radio-activity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel.  
  
For the purposes of the Exclusion only combustion shall include any self- sustaining process of nuclear fission.  
  
The indemnity provided by this Policy shall not apply to nor include any loss destruction damage or legal liability directly or indirectly caused by or contributed to by or arising from nuclear weapons material.
- q. North American exports**  
Arising out of any Product (including any marketing advisory service in connection with any Product) within North America where such Product was to the knowledge of the Insured intended for sale or resale in North America or such sale or resale could reasonably have been contemplated by the Insured.
- r. Directors and officers liability and professional indemnity**  
for acts, errors or omissions of the directors or officers of the Insured when acting in their capacity as such, or in the provision by the Insured of professional services which shall include advice given, any action taken or work done by the Insured when carrying on their functions in any capacity involving special skill or knowledge in their calling, or the failure to discharge any obligations pursuant thereto.  
This exclusion does not apply to the provision of Negligent Advice (as defined).



**s. Unfair competition**

for any claim or claims whether actual or alleged howsoever arising in connection with or based upon or arising from or in any way involving actual or alleged unlawful competition, unfair practices, abuse of monopoly power, cartel activities or as may otherwise arise from or be based upon or related to any breach of a provision of the Competition Act No. 89 of 1998 as amended or any similar provision, act or regulation as may be in force in any jurisdiction or country in which the Insured's liability arose.

**t. War and terrorism**

for loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any of the following regardless of any other cause or event contributing concurrently or in any other sequence to the loss

1. war, invasion, acts of foreign enemies, hostilities or warlike operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power, or
2. any act of terrorism  
for the purpose of this exclusion an act of terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political religious, ideological or similar purposes including the intention to influence any government and/or to put the public, or any section of the public, in fear.
3. loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken by any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any occurrence referred to (1) and (2) above.

If the Insurers allege that by reason of this exclusion, any loss, damage, cost or expense is not covered by this insurance the burden of proving the contrary shall be upon the Insured.

In the event of any portion of this Exclusion is found to be invalid or unenforceable, the remainder shall remain in full force and effect.

**u. Hazardous goods**

for the transport of hazardous substances not in compliance with chapter VIII of the Road Traffic Act 1996 (Act 93 of 1996).

**v. Compulsory motor insurance**

except for so much of any compensation payable in respect of liability for death of or bodily injury to persons being carried in or upon or getting into or alighting from a vehicle, for injury which –

1. is the subject of legislation enacted for the purpose of providing compensation for loss or damage wrongfully caused by the driving of a motor vehicle, or
2. is the subject of legislation controlling the use of motor vehicles or trailers and in respect of which liability –
  - a. the insured is compelled to effect insurance or otherwise furnish security, or
  - b. the State or other governmental authority has accepted responsibility, or
3. is suffered as a result of an emotional shock by a person other than an injured party on witnessing, observing or being informed of the injury of another person as a result of the driving of a motor vehicle.

This exclusion shall apply notwithstanding that no insurance under such legislation is in force or has been affected, or that compensation is not paid for any reason whatsoever.

**w. Sanctions**

Insurers will not provide an indemnity nor pay for any legal liability or costs and expenses which would result in Insurers breaching any sanction, prohibition or restriction under United Nations or the trade or economic sanctions, laws or regulations of the European Union, Federal Republic of Germany, United Kingdom or United States of America.

**12. POLICY CONDITIONS****a. Law and jurisdiction**

Any dispute between the Insured and the Insurers in connection with or arising out of the Policy shall be decided exclusively in accordance with the law of the Republic of South Africa and exclusively by a court of South Africa.

The Insured undertakes that they will not institute action against the Insurers nor bring joinder proceedings against the Insurers in the Court of any country other than the Republic of South Africa.

**b. Premium**

Unless otherwise stated, the Premium shown in the Schedule is a provisional premium based on estimates made and provided by the Insured. The Insured undertakes to keep an accurate and proper record of matters relevant to the calculation of premium and shall, within a reasonable time following the expiry of each Period of Insurance, provide the Insurers with a proper and correct statement so that the premium for that period shall be calculated and the difference paid by or allowed to the Insured as the case may be (subject to any minimum premium that may have been agreed).

**c. Inspection and audit**

The Insurers shall be permitted but not obliged to inspect the Insured's property and operations at any time. Neither the Insurer's rights to make inspections nor the making thereof nor any report thereon shall constitute an undertaking, on behalf of or for the benefit of the Insured or others, to determine or warrant that such property or operations are safe, or healthy, or are in compliance with any law, rule or regulation.

The Insurers may examine and audit the Insured's books and records at any time as far as they are relevant to this Policy or any Underlying Policy.

**d. Insured's obligation to report to insurers**

The Insured shall, immediately they become aware of any of the following, give notice thereof in writing to the Insurers:

1. any and all claims made against the Insured;
2. any circumstance or any other matter or thing which might give rise to a claim by the Insured under this Policy.

The Insurers shall upon receipt of written notice from the Insured in terms of either of the foregoing provisions be entitled to investigate all and any matters which in the absolute discretion of the Insurers are relevant to the foregoing, and the Insured shall do all things necessary and comply with Condition 12.3 to enable the Insurers to investigate as aforesaid.

Inadvertent failure to comply with this Condition because the Insured could not reasonably have anticipated that the event would give rise to a claim under this Policy will not be construed as a breach of this Condition.

**e. Assistance and co-operation of the insured**

The Insurers shall be entitled but not obliged to assume control of the settlement or defence of any claim made or suit brought or proceeding instituted against the Insured.

The Insurers shall have the right and shall be given the opportunity to associate with the Insured or their Underlying Insurers, or both, in the defence or control of any claim, suit or proceeding which involves the Insurers or within the Underlying Limit of Indemnity, in which event the Insured, such Underlying Insurers and the Insurers shall co-operate in all things in the defence of such claim, suit or proceeding and the Insured shall make available to the Insurers such information and afford access to such records as the Insurers may require.

The Insured shall enforce all rights of contribution and indemnity against any person or organisation who may be liable to the Insured in respect of any occurrence which has given rise to liability of the Insured and which is the subject of a claim for indemnity in terms of this Policy.

**f. Appeals**

In the event that the Insured or their Underlying Insurers elects not to appeal against a judgement in excess of the Underlying Limit, the Insurers may elect to make such appeal at their own cost and expense, and shall be liable for the taxable costs and disbursements and interests on judgement incidental thereto, as are incurred as a result of such election, but in no event, shall the liability of the Insurers exceed the amount applicable to any one occurrence. If the Insurers shall make such an appeal the Insured shall themselves, and shall procure that their Underlying Insurers, make available to the Insurers all such evidence and material as the Insurers may require.

The Insured shall do all things necessary to enable the Insurers to act in accordance with this Condition.

**g. Claims payable**

Indemnity will not be provided under Clause 5 until the relevant Underlying Insurers has agreed to pay the underlying indemnity limit as defined in 4.1.

**h. Bankruptcy or insolvency**

In the event of bankruptcy, insolvency or sequestration of the estate of the Insured, whether voluntary or involuntary, or upon takeover of the Insured's business by any Court Official, Trustee or Liquidator, acting or appointed for this purpose, this Policy shall thereupon terminate without the necessity of the Insurers giving notice of such cancellation. In the event of such termination the Insurers will refund such Court Official, Trustee or Liquidator the unearned premium or pro-rata thereon whichever is the lesser.

**i. Underlying insurances**

The indemnity granted by this Policy is conditional upon the Underlying Insurances remaining in force throughout the Period of Insurance for the Indemnity Limits stated on the Schedule of Underlying Insurances attached to this Policy (other than where reduced or exhausted by claims).

**j. Other insurance**

If the Insured has affected insurance for the purpose of providing indemnity, other than a policy specifically to provide indemnity in excess of this Policy, the insurance afforded by this Policy shall not contribute with such other insurance. The provisions of this Condition shall apply notwithstanding that the aforesaid policy be voidable or that the Insurers be entitled to avoid liability for an occurrence, which has given rise to a claim under such other policy.

**k. Subrogation**

No admission, offer or payment which results in a claim under this Policy may be made or given by or on behalf of the Insured or the Insurers of any Scheduled Underlying Insurance Policy without the written consent of the Insurers. The Insured will take all reasonable steps to ensure that the Underlying Insurers will co-operate with the Insurers in the defence and settlement of any claim, which is indemnifiable both by a Scheduled Underlying Insurance Policy and this Policy, and in the exercise of any subrogation rights. The costs incurred in exercising such rights and any amounts recovered shall be apportioned to each party according to the sums paid or payable under the respective policies.

**l. Changes**

Notice to or knowledge possessed by any agent or by any other person shall not affect a waiver or a change in any part of this Policy nor stop the Insurers from asserting any rights under the terms of this Policy; nor shall the terms of this Policy be waived or changed, except by endorsement issued to form a part of this Policy, signed by an authorised representative of the Insurers.

**m. Assignment**

Assignment of interest under this Policy shall not bind the Insurers until their consent is endorsed hereon.

**n. Cancellation**

This Policy may be cancelled by the Insurers or by the Insured by the giving of 30 days written notice of such cancellation and provided that the Insurers have not been notified of any claim under the Policy or any circumstance, matter or thing which may give rise to such a claim there shall be a pro-rata refund premium subject to the terms of Condition 12.2.

**o. Currency**

Payments under this Policy shall be payable in South Africa in the currency of South Africa.

**p. Declarations**

By acceptance of this Policy the Insured agrees that the statements in the Schedule and in any subsequent notice relating to the Underlying Limits, are their agreements and representations, and this Policy is issued and continued in reliance upon the truth of such representations and this Policy embodies all agreements existing between the Insured and the Insurers relating to this Insurance.

**q. Due observance**

The due observance and fulfilment of all provisions in this Policy that require anything to be done or complied with by the Insured is precedent to any liability of the Insurers in respect of any occurrence for which the Insured makes a claim under this Policy.

**r. Payment of premium**

Premium is payable before the inception date or renewal date as the case may be. The Insurers shall not be obliged to accept premium tendered to it after such date but may do so upon such terms as they, in their sole discretion, may determine.

**s. Fraudulent claims**

If any claim under this Policy is in any respect fraudulent, the benefit afforded under this Policy in respect of such claim shall be forfeited.

## STATED BENEFITS

### DEFINED EVENTS

Bodily injury caused by accidental, violent, external and visible means to any principal, partner, director or employee of the insured (hereinafter in this section referred to as such person) specified in the schedule.

The company will pay to the insured, on behalf of such person or his estate, the compensation stated in the schedule in the event of accidental bodily injury to any such person directly and independently of all other causes resulting within 24 calendar months in death or disability as specified in the schedule under the heading circumstances.

### DEFINITIONS

|   | Permanent disability as below                                                                                                                                                                                        | Percentage of capital sum specified |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| a | Loss by physical separation at or above the wrist or ankle of one or more limbs                                                                                                                                      | 100                                 |
| b | Permanent and total loss of <ul style="list-style-type: none"> <li>i. Whole eye</li> <li>ii. Sight of eye</li> <li>iii. Sight of eye except perception of light</li> </ul>                                           | 100<br>100<br>75                    |
| c | Permanent and total loss of hearing <ul style="list-style-type: none"> <li>i. Both ears</li> <li>ii. One ear</li> </ul>                                                                                              | 100<br>25                           |
| d | Permanent and total loss of speech                                                                                                                                                                                   | 100                                 |
| e | Injuries resulting in permanent total disability from following usual occupation and any other equivalent occupation for which the insured person is fitted by education, knowledge or training                      | 100                                 |
| f | Loss of four fingers                                                                                                                                                                                                 | 70                                  |
| g | Loss of thumb <ul style="list-style-type: none"> <li>i. Both phalanx</li> <li>ii. One phalanx</li> </ul>                                                                                                             | 25<br>10                            |
| h | Loss of index finger <ul style="list-style-type: none"> <li>i. Three phalanges</li> <li>ii. Two phalanges</li> <li>iii. One phalanx</li> </ul>                                                                       | 10<br>8<br>4                        |
| i | Loss of any other finger <ul style="list-style-type: none"> <li>i. Three phalanges</li> <li>ii. Two phalanges</li> <li>iii. One phalanx</li> </ul>                                                                   | 6<br>4<br>2                         |
| j | Loss of metacarpals <ul style="list-style-type: none"> <li>i. First or second (Each metacarpal)</li> <li>ii. Third, fourth or fifth (Each metacarpal)</li> </ul>                                                     | 3<br>2                              |
| k | Loss of toes <ul style="list-style-type: none"> <li>i. All on one foot</li> <li>ii. Great, both phalanges</li> <li>iii. Great, one phalanx</li> <li>iv. Other than great, if more than one toe lost, each</li> </ul> | 30<br>5<br>2<br>2                   |

#### Memoranda:

- Where the injury is not specified, the company will pay such sum as, in their opinion, is consistent with the above provisions.
- Permanent total loss of use of part of the body shall be treated as loss of such part.
- 100 per cent shall be the maximum percentage of compensation payable for permanent disability resulting from an accident or series of accidents arising from one cause in respect of any one such person.

**Temporary total disability** shall mean total and absolute incapacity from following usual business or occupation.

**Medical expenses** shall mean all costs and expenses necessarily incurred for artificial aids, prostheses, medical, surgical, dental, nursing home or hospital treatment (including costs and expenses incurred in emergency transportation or freeing such person if trapped or bringing such person to a place of safety) as a result of bodily injury and incurred within 24 months of the defined event.

#### Business limitation (if stated in the schedule to be applicable)

This section applies only in respect of accidental bodily injury to such person arising from and in the course of his employment in the business.

## EXCLUSIONS

The company shall not be liable to pay compensation for death, disability or medical expenses in respect of such person

1. while he is travelling by air other than as a passenger and not as a member of the crew or for the purpose of any trade or technical operation therein or thereon;
2. by his suicide or intentional self-injury;
3. caused solely by an existing physical defect or other infirmity of such person;
4. as a result of the influence of alcohol, drugs or narcotics upon such person unless administered by a member of the medical profession (other than himself) or unless prescribed by and taken in accordance with the instructions of a member of the medical profession (other than himself);
5. as a result of his participation in any riot, civil commotion or terrorism;
6. in the case of females, directly or indirectly resulting from or prolonged or accelerated by or attributable to pregnancy, childbirth, abortion, miscarriage, obstetrical procedures or any sequelae thereof;
7. while he is, or as a result of his, engaging in
  - a. motor cycling, motor quadricycle or motor tricycling (whether as a driver or passenger) other than on the business of the insured
  - b.. racing of any kind involving the use of any power-driven
    - i. vehicle
    - ii. vessel
    - iii. craft
  - c. mountaineering necessitating the use of ropes, winter sports involving snow or ice, polo on horseback, steeplechasing, professional football or hang-gliding.

## PROVISOS

It is declared and agreed that

1. the company shall not be liable to pay, for death or disability resulting from an accident or series of accidents arising from one cause in respect of any one such person, more than the compensation payable for death or permanent disability (whichever is the higher) plus any compensation payable for temporary total disability and medical expenses;
2. the compensation specified for temporary total disability shall be payable for not more than the number of weeks stated in the schedule and such payment shall cease as soon as the injury causing the incapacity has healed as far as is reasonably possible, notwithstanding that permanent disability may remain;
3. unless otherwise provided herein, this section shall not apply to any such person under 15 or over 70 years of age;
4. any compensation payable by the company for any period of temporary total disability or for medical expenses shall be reduced by an amount equal to the compensation received or receivable by or on behalf of such person under any workmen's compensation enactment for temporary disability for the same or a lesser period or in respect of medical expenses;
5. after suffering accidental bodily injury for which compensation may be payable under this section, such person shall, when reasonably required by the company so to do, submit to medical examination and undergo any treatment specified. The company shall not be liable to make any payment unless this proviso is complied with to its satisfaction;
6. in respect of this section only, General exception War, riot and terrorism is deleted and replaced by the following:

This section does not cover death or injury directly or indirectly caused by, related to or in consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, mutiny, insurrection, rebellion, revolution, military or usurped power.

## EXTENSIONS

### 1. Exposure

Bodily injury shall be deemed to include injury caused by starvation, thirst and/or exposure to the elements, directly or indirectly resulting from mishap.

### 2. Disappearance

In the event of the disappearance of any such person in circumstances which satisfy the company that he has sustained injury to which this section applies, and that such injury has resulted in the death of such person, the company will, for the purposes of the insurance afforded by this section, presume his death provided that if, after the company shall have made payment hereunder in respect of such person's presumed death, he is found to be alive, such payment shall forthwith be refunded by the insured to the company.

### 3. Burns disfigurement (if stated in the schedule to be included)

Subject to the exclusion shown below, the following item is added to the definition of permanent disability:

| Disability                                                                                           | Percentage of compensation                                                                             |
|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Permanent disfigurement resulting from accidental external burns to the combined surface area of the |                                                                                                        |
| (i) face and neck                                                                                    |                                                                                                        |
| 100% surface area disfigurement                                                                      | 50%                                                                                                    |
| less than 100% surface area disfigurement                                                            | The proportion of 50% which the actual surface area disfigurement bears to surface area disfigurement. |
| (ii) remaining parts of the body other than the face and neck                                        |                                                                                                        |
| 100% surface area disfigurement                                                                      | 25%                                                                                                    |
| Less than 100% surface area disfigurement                                                            | The proportion of 25% which the actual surface area disfigurement bears to surface area disfigurement. |

The company shall not pay under any sub-item of this extension unless the disfigurement exceeds per cent for the sub-item under which a claim is lodged.

### 4. Life support machinery

Notwithstanding anything contained in the defined events, the 24-month period stated therein shall not include any period or periods where the death of such person is delayed solely by the use, for periods of not less than three consecutive days, of life support machinery, equipment or apparatus.

## GROUP PERSONAL ACCIDENT

### DEFINED EVENTS

Bodily injury caused by accidental, violent, external and visible means to any principal, partner, director or employee of the insured (hereinafter in this section referred to as such person) specified in the schedule.

The company will pay to the insured, on behalf of such person or his estate, the compensation stated in the schedule in the event of accidental bodily injury to any such person directly and independently of all other causes resulting within 24 calendar months in death or disability as specified in the schedule under the heading circumstances.

### DEFINITIONS

|   | Permanent disability as below                                                                                                                                                                                        | Percentage of capital sum specified |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| a | Loss by physical separation at or above the wrist or ankle of one or more limbs                                                                                                                                      | 100                                 |
| b | Permanent and total loss of <ul style="list-style-type: none"> <li>i. Whole eye</li> <li>ii. Sight of eye</li> <li>iii. Sight of eye except perception of light</li> </ul>                                           | 100<br>100<br>75                    |
| c | Permanent and total loss of hearing <ul style="list-style-type: none"> <li>i. Both ears</li> <li>ii. One ear</li> </ul>                                                                                              | 100<br>25                           |
| d | Permanent and total loss of speech                                                                                                                                                                                   | 100                                 |
| e | Injuries resulting in permanent total disability from following usual occupation and any other equivalent occupation for which the insured person is fitted by education, knowledge or training                      | 100                                 |
| f | Loss of four fingers                                                                                                                                                                                                 | 70                                  |
| g | Loss of thumb <ul style="list-style-type: none"> <li>i. Both phalanx</li> <li>ii. One phalanx</li> </ul>                                                                                                             | 25<br>10                            |
| h | Loss of index finger <ul style="list-style-type: none"> <li>i. Three phalanges</li> <li>ii. Two phalanges</li> <li>iii. One phalanx</li> </ul>                                                                       | 10<br>8<br>4                        |
| i | Loss of any other finger <ul style="list-style-type: none"> <li>i. Three phalanges</li> <li>ii. Two phalanges</li> <li>iii. One phalanx</li> </ul>                                                                   | 6<br>4<br>2                         |
| j | Loss of metacarpals <ul style="list-style-type: none"> <li>i. First or second (Each metacarpal)</li> <li>ii. Third, fourth or fifth (Each metacarpal)</li> </ul>                                                     | 3<br>2                              |
| k | Loss of toes <ul style="list-style-type: none"> <li>i. All on one foot</li> <li>ii. Great, both phalanges</li> <li>iii. Great, one phalanx</li> <li>iv. Other than great, if more than one toe lost, each</li> </ul> | 30<br>5<br>2<br>2                   |

#### Memoranda:

- Where the injury is not specified, the company will pay such sum as, in their opinion, is consistent with the above provisions.
- Permanent total loss of use of part of the body shall be treated as loss of such part.
- 100 per cent shall be the maximum percentage of compensation payable for permanent disability resulting from an accident or series of accidents arising from one cause in respect of any one such person.

**Temporary total disability** shall mean total and absolute incapacity from following usual business or occupation.

**Medical expenses** shall mean all costs and expenses necessarily incurred for artificial aids, prostheses, medical, surgical, dental, nursing home or hospital treatment (including costs and expenses incurred in emergency transportation or freeing such person if trapped or bringing such person to a place of safety) as a result of bodily injury and incurred within 24 months of the defined event.

**Annual earnings** shall mean the annual rate of wage, salary and cost of living allowance being paid or allowed by the insured to such person at the time of accidental bodily injury, plus overtime, house rents, food allowances, commissions and other considerations of a constant character paid or allowed by the insured to such person during the 12 months immediately preceding the date of accidental bodily injury.

**Average weekly earnings** shall mean one fifty-second part of annual earnings.



**Business limitation (if stated in the schedule to be applicable)**

This section applies only in respect of accidental bodily injury to such person arising from and in the course of his employment in the business.

**EXCLUSIONS**

The company shall not be liable to pay compensation for death, disability or medical expenses in respect of such person

1. while he is travelling by air other than as a passenger and not as a member of the crew or for the purpose of any trade or technical operation therein or thereon;
2. by his suicide or intentional self-injury;
3. caused solely by an existing physical defect or other infirmity of such person;
4. as a result of the influence of alcohol, drugs or narcotics upon such person unless administered by a member of the medical profession (other than himself) or unless prescribed by and taken in accordance with the instructions of a member of the medical profession (other than himself);
5. as a result of his participation in any riot, civil commotion or terrorism;
6. in the case of females, directly or indirectly resulting from or prolonged or accelerated by or attributable to pregnancy, childbirth, abortion, miscarriage, obstetrical procedures or any sequelae thereof;
7. while he is, or as a result of his, engaging in
  - a. motor cycling, motor quadricycle or motor tricycling (whether as a driver or passenger) other than on the business of the insured
  - b. racing of any kind involving the use of any power-driven
    - i. vehicle
    - ii. vessel
    - iii. craft
  - c. mountaineering necessitating the use of ropes, winter sports involving snow or ice, polo on horseback, steeplechasing, professional football or hang-gliding.

**CONDITIONS**

It is declared and agreed that

1. the company shall not be liable to pay, for death or disability resulting from an accident or series of accidents arising from one cause in respect of any one such person, more than the compensation payable for death or permanent disability (whichever is the higher) plus any compensation payable for temporary total disability and medical expenses;
2. the compensation specified for temporary total disability shall be payable for not more than the number of weeks stated in the schedule and such payment shall cease as soon as the injury causing the incapacity has healed as far as is reasonably possible, notwithstanding that permanent disability may remain;
3. unless otherwise provided herein, this section shall not apply to any such person under 15 or over 70 years of age;
4. after suffering accidental bodily injury for which compensation may be payable under this section, such person shall, when reasonably required by the company so to do, submit to medical examination and undergo any treatment specified. The company shall not be liable to make any payment unless this proviso is complied with to its satisfaction;
5. in respect of this section only, General exception War, riot and terrorism is deleted and replaced by the following:

This section does not cover death or injury directly or indirectly caused by, related to or in consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, mutiny, insurrection, rebellion, revolution, military or usurped power.

**EXTENSIONS**
**1. Exposure**

Bodily injury shall be deemed to include injury caused by starvation, thirst and/or exposure to the elements, directly or indirectly resulting from mishap.

**2. Disappearance**

In the event of the disappearance of any such person in circumstances which satisfy the company that he has sustained injury to which this section applies, and that such injury has resulted in the death of such person, the company will, for the purposes of the insurance afforded by this section, presume his death provided that if, after the company shall have made payment hereunder in respect of such person's presumed death, he is found to be alive, such payment shall forthwith be refunded by the insured to the company.

### 3. Burns disfigurement (if stated in the schedule to be included)

Subject to the exclusion shown below, the following item is added to the definition of permanent disability:

| Disability                                                                                           | Percentage of compensation                                                                             |
|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Permanent disfigurement resulting from accidental external burns to the combined surface area of the |                                                                                                        |
| (i) face and neck                                                                                    |                                                                                                        |
| 100% surface area disfigurement                                                                      | 50%                                                                                                    |
| less than 100% surface area disfigurement                                                            | The proportion of 50% which the actual surface area disfigurement bears to surface area disfigurement. |
| (ii) remaining parts of the body other than the face and neck                                        |                                                                                                        |
| 100% surface area disfigurement                                                                      | 25%                                                                                                    |
| Less than 100% surface area disfigurement                                                            | The proportion of 25% which the actual surface area disfigurement bears to surface area disfigurement. |

The company shall not pay under any sub-item of this extension unless the disfigurement exceeds per cent for the sub-item under which a claim is lodged.

### 4. Life support machinery

Notwithstanding anything contained in the defined events, the 24-month period stated therein shall not include any period or periods where the death of such person is delayed solely by the use, for periods of not less than three consecutive days, of life support machinery, equipment or apparatus.

## MOTOR

### SUB-SECTION A: LOSS OR DAMAGE

#### Defined events

Loss of or damage to any vehicle described in the schedule and its accessories and spare parts whilst thereon. In addition, if such vehicle is disabled by reasons of any loss or damage insured hereby, the company will pay the reasonable cost of protection and removal to the nearest repairers and the insured may give instructions for emergency repairs to be executed without the prior consent of the company to the extent of but not exceeding R10,000, provided that a detailed estimate is first obtained and immediately forwarded to the company. The company will also pay the reasonable cost of delivery to the insured, after repair of such loss or damage, not exceeding the reasonable cost of transport to the permanent address of the insured in the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi or Mozambique.

Provided that;

1. the limit of indemnity for each type of vehicle is as stated in the schedule and shall be the maximum amount payable by the company in respect of such loss or damage, but shall not exceed the reasonable retail value (if retail value cannot be established, the reasonable market value) of the vehicle and its accessories and spare parts at the time of such loss or damage.
2. the company may, at its own option, repair, reinstate or replace such vehicle or any part thereof and/or its accessories and spare parts or may pay in cash the amount of the loss or damage not exceeding the reasonable retail value (if retail value cannot be established, the reasonable market value) of such vehicle and/or its accessories and/or spare parts at the time of such loss or damage
3. if, to the knowledge of the company, the vehicle is the subject of a suspensive sale or similar agreement, such payment shall be made to the owner described therein whose receipt shall be a full and final discharge to the company in respect of such loss or damage
4. in respect of each and every occurrence giving rise to a claim (except a claim resulting from fire, lightning or explosion) under this sub-section, the insured shall be responsible for the first amounts payable stated in the schedule (according to the type of vehicle) of any expenditure (or any less expenditure which may be incurred) for which provision is made under this sub-section (including any payment in respect of costs, expenses and fees), and of any expenditure by the company in the exercise of any discretion it may have under this insurance. If the expenditure incurred by the company shall include any first amount payable for which the insured is responsible, such amount shall be paid by the insured to the company forthwith
5. the company shall not be liable for more than the amount stated in the schedule (after deduction of the first amounts payable) in respect of the theft or attempted theft of radios, CD players and similar equipment or telephones not supplied by the manufacturers of the vehicle when new.

#### Exceptions to sub-section A

The company shall not be liable to pay for

1. consequential loss as a result of any cause whatsoever, depreciation in value whether arising from repairs following a defined event or otherwise, wear and tear, mechanical, electronic or electrical breakdowns, failures or breakages
2. Damage to tyres by application of brakes or by road punctures, cuts or bursts
3. Damage to springs/shock absorbers due to inequalities of the road or other surface or to impact with such inequalities.

### SUB-SECTION B: LIABILITY TO THIRD PARTIES

#### Defined events

Any accident caused by or through or in connection with any vehicle described in the schedule or in connection with the loading and/or unloading of such vehicle in respect of which the insured and/or any passenger becomes legally liable to pay all sums including claimant's costs and expenses in respect of

1. death of or bodily injury to any person, but excluding death of or bodily injury to the insured or to any person in the employ of the insured arising from and in the course of such employment or being a member of the same household as the insured
2. Damage to property other than property belonging to the insured or held in trust by or in the custody or control of the insured or being conveyed by, loaded onto or unloaded from such vehicle.

The company will also, in terms of and subject to the limitations of and for the purposes of this sub-section,

1. pay all costs and expenses incurred with their written consent, and shall be entitled at their discretion to arrange for representation at any inquest or inquiry in respect of any death which may be the subject of indemnity under this sub-section, or for defending in any magistrate's court any criminal proceedings in respect of any act causing or relating to any event which may be the subject of indemnity under this sub-section, provided that the total of the company's liability under both this extension and sub-section B shall not exceed the limit of indemnity stated to apply to sub-section B
2. indemnify any person who is driving or using such vehicle on the insured's order or with the insured's permission provided that
  - a. such person shall, as though he were the insured, observe, fulfil and be subject to the terms, exceptions and conditions of this insurance in so far as they can apply
  - b. such person driving such vehicle has not been refused any motor insurance or continuance thereof by any insurer
  - c. indemnity shall not apply in respect of claims made by any member of the same household as such person
  - d. such person is not entitled to indemnity under any other policy except in respect of any amount not recoverable thereunder

## MOTOR

3. indemnify the insured while personally driving or using any private type motor car not belonging to him and not leased or hired to him under a lease or suspensive sale agreement, provided the insured is an individual and has insured hereunder a vehicle described under definition (2.1) or (2.2) and provided the company shall not be liable for damage to the vehicle being driven or used.
4. Indemnify the insured in respect of liability arising from the towing by a vehicle (other than for reward) of any other vehicle or trailer (including liability in connection with the towed vehicle or trailer), provided the company shall not be liable for damage to the towed vehicle or trailer or to property therein or thereon.

### Exceptions to sub-section B

The company shall not be liable under this sub-section in respect of

1. so much of any compensation or claim as falls within the scope of any compulsory motor vehicle insurance enactment. This exception shall apply notwithstanding that no insurance under such enactment is in force or has been affected
2. death of or injury to any person being carried in or upon or entering or getting onto or alighting from a vehicle described in definition (2.2), (2.3), (2.4) or (2.5) at the time of the occurrence of the event from which any claim arises (except any person being carried in or upon or entering or getting onto or alighting from a permanently enclosed passenger carrying compartment of a commercial vehicle with a carrying capacity not exceeding 3 500kg)
3. liability arising from the operation, demonstration or use (for purposes other than maintenance or repair of the vehicle) of any tool or plant forming part of or attached to or used in connection with a vehicle or anything manufactured by or contained in any such tool or plant. This exclusion shall not apply to forklift trucks.

### Limits of indemnity

Unless otherwise stated, the liability of the company under this sub-section in respect of any one occurrence shall not exceed the limits of indemnity as stated in the schedule.

## SUB-SECTION C: MEDICAL EXPENSES AND TRAUMA COSTS

### Defined events

#### 1. Medical expenses

If an occupant in the specified part of a vehicle described below, in direct connection with such vehicle, sustains bodily injury by violent, accidental, external and visible means, the company will pay to the insured the medical expenses incurred as a result of such injury up to R7, 500 per injured occupant but not exceeding R30, 000 in total for all occupants injured as a result of an occurrence or series of occurrences arising out of one event.

The amount payable under this sub-section shall be reduced by any amount recoverable under any workmen's compensation enactment or similar legislation.

The term medical expenses include any costs incurred to free such injured occupant from such vehicle or to bring such injured occupant to a place where medical treatment can be given.

| Defined vehicle but only if it is insured under sub-section A of this section. | Specified part of vehicle in which the injury must occur. |
|--------------------------------------------------------------------------------|-----------------------------------------------------------|
| 1. Any private type motor car or motorised caravan                             | Anywhere inside the vehicle                               |
| 2. Any other type of insured vehicle other than a bus or taxi                  | The permanently enclosed passenger-carrying compartment   |

#### 2. Trauma costs

If an occupant of a vehicle undergoes treatment by a registered psychologist as a result of their having been psychologically traumatised as a direct result of violence or threat of violence during theft, attempted theft or hijack of such vehicle, the company will pay to the insured the cost of such treatment up to R7,500 in respect of an occurrence or series of occurrences from one event.

## DEFINITIONS

#### 1. Occurrence

The term occurrence shall mean an occurrence or series of occurrences arising from one cause in connection with any one vehicle in respect of which indemnity is provided by this insurance.

#### 2. Vehicle

The term vehicle shall mean

1. private type motor cars (including station wagons, safari vans, estate cars and the like or similar vehicles designed to seat not more than 12 persons including the driver)
2. commercial vehicles and special type vehicles as described in the schedule
3. motorcycles (including motor scooters and 3-wheeled vehicles)
4. buses (including any vehicle used for business purposes and designed to seat more than 12 persons, including the driver)
5. trailers, i.e. any vehicle without means of self-propulsion designed to be drawn by a self-propelled vehicle, but excluding any parts or accessories not permanently fitted thereto

any such vehicle being owned by or hired or leased to the insured, including any such vehicle temporarily operated by the insured as replacement for any vehicle out of use for the purpose of overhaul, upkeep and/or repair provided that the insurer's maximum liability shall not exceed the lesser of the retail value (if retail value cannot be established, the reasonable market value) of the replacement vehicle or the limit of indemnity of the replaced vehicle as stated in the schedule.

## OPTIONAL LIMITATIONS

### 1. Third party only limitation (if stated in the schedule to be applicable)

Sub-sections A and C and the No-Claim Rebate provisions are cancelled.

### 2. Third party, fire and theft only limitation (if stated in the schedule to be applicable)

The liability of the company under sub-section A is restricted solely to loss or damage resulting from fire, self-ignition, lightning or explosion or by theft or any attempt thereat. Further, sub-section C and the No-Claim Rebate provisions are cancelled.

## EXCLUSIONS

The company shall not be liable for any accident, injury, loss, damage or liability

1. whilst the vehicle is being used with the general knowledge and consent of the insured otherwise than in accordance with the description of use clause
2. incurred outside the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Malawi and Mozambique, but the insurers will indemnify the insured against loss of or damage to any vehicle while in transit by sea or air between ports or places in these territories including loading and unloading incidental to such transit
3. incurred while any vehicle is being driven by
  - a. the insured while under the influence of intoxicating liquor or drugs (unless administered by or prescribed by and taken in accordance with the instructions of a member of the medical profession other than himself) or while not licensed to drive such vehicle
  - b. any other person with the general consent of the insured who, to the insured's knowledge, is under the influence of intoxicating liquor or drugs (unless administered by or prescribed by and taken in accordance with the instructions of a member of the medical profession other than himself) or who is not licensed to drive vehicle.
  - c. or is under the control for the purpose of being driven by a person who does not hold a current valid Professional Driving Permit (PrDP) to drive such a vehicle as required in terms of the National Road Traffic Amendment Act of 1998 as amended) – [Regulation 251 (1)].

This exception applies if the said person has held a PrDP but has not renewed it and is applicable to all drivers of

1. goods vehicles with a GVM exceeding 3,500 kg
2. breakdown vehicles
3. buses
4. mini-buses with a GVM exceeding 3,500 kg or with 12 or more seats (including the driver)
5. motor vehicles conveying persons for reward
6. motor vehicles conveying more than 12 persons

but this shall not apply if the insured was unaware that the driver was unlicensed and the insured can prove to the satisfaction of the company that, in the normal course of his business, procedures are in operation to ensure that only licensed drivers are permitted to drive insured vehicles provided that any driver shall be deemed to be licensed to drive the vehicle if he is complying with the licensing laws relating to any of the territories referred to under Exclusion (2) or if a licence is not required by law, or while such driver is learning to drive and is complying with the laws relating to learner drivers

4. The company shall not be liable for any claim arising from contractual liability, unless such liability would have attached to the insured notwithstanding such contractual agreement.

## CONDITIONS

If, during the currency of this section, any driver's licence in favour of the insured or his authorised driver is endorsed, suspended or cancelled, or if he or they shall be charged or convicted of negligent, reckless or improper driving, notification shall be sent in writing to the company immediately the insured has knowledge of such fact.

## CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED

### 1. Windscreen extension

The provisions of this section relating to first amount payable and No Claim Rebate shall not apply to any payment for damage to windscreen glass, side or rear glass forming part of any vehicle

provided that

## MOTOR

1. no other damage has been caused to the vehicle giving rise to a claim under the policy
2. the insured shall be responsible for the first amount payable (applicable to glass) stated in the schedule of each and every loss.

### 2. Waiver of subrogation rights

For the purposes of this section, the company waives all rights of subrogation or action which they may have or acquire against any other person to whom the indemnity hereunder applies, and each such person shall observe, fulfil and be subject to the terms, exceptions and conditions (both general and specific) of this insurance in so far as they can apply.

### 3. Principals

Notwithstanding exclusion 2 of this section, the indemnity under sub-section B extends to indemnify, to the extent required by the conditions of any contract of the Building Industries Federation of South Africa, and in connection with any liability arising from the performance of such contract, any principal named in such contract entered into by the insured for the purposes of the business, provided that the liability of the company shall not exceed the limit of indemnity stated in the schedule.

### 4. Cross liabilities

Where more than one insured is named in the schedule, the company will indemnify each insured separately and not jointly, and any liability arising between such insureds shall be treated as though separate policies had been issued to each, provided that the aggregate liability of the company shall not exceed the limit of indemnity stated in the schedule.

### 5. Locks and keys extension

The company will indemnify the insured in respect of the cost of replacing locks and keys, including the remote alarm controller and, if necessary, the reprogramming of any coded alarm system of any insured vehicle, following upon the disappearance of any key or alarm controller of such vehicle or following upon the insured having reason to believe that any unauthorised person may be in possession of a duplicate of such key or alarm controller, provided that

1. the company's liability shall not exceed, in respect of any one event, R10,000 (ten thousand rand) or the amount stated in the schedule
2. such amount shall be reduced by the first amount payable of R250.00 or the amount stated in the schedule

The provisions of this section relating to first amount payable and No Claim Rebate shall not apply to this extension.

### 6. Wreckage removal extension

The cover provided under sub-section A of this section is extended to include costs and expenses incurred by the insured in respect of the clearing up and removal of debris and wreckage of any insured vehicle following damage to such vehicle by a defined event, provided that, in addition to the limit of indemnity under sub-section A of this section, the limit of the company's liability under this extension shall not exceed, in respect of any one occurrence, the limit of R10,000 (ten thousand rand) or the amount stated in the schedule to apply to this extension.

### 7. Repatriation of vehicles used outside the territorial scope (only applicable to private type cars and light commercial vehicles up to a GVM of 3 500kg)

If an insured vehicle is lost or damaged within the territorial scope of this policy but outside the Republic of South Africa, the following conditions shall apply without exception.

If the vehicle is lost or damaged the Company will pay for costs incurred:

1. Occupants
  - a. in repatriating up to 4 (four) occupants back to their place of residence within the Republic of South Africa,
  - b. subject to a maximum amount of R10,000 (ten thousand rand) per event.
2. Vehicle transport cost
  - a. for the costs and expenses of transporting the vehicle to the nearest border post in the Republic of South Africa, or as agreed with the Company
  - b. subject to a maximum amount of R5,000 (five thousand rand) per event.
3. Temporary repairs
  - a. the costs of any temporary repairs undertaken by a repairer situated outside the Republic of South Africa,
  - b. subject to a maximum of R5,000 (five thousand rand) per event.

Provided that:

The Insured shall provide the Company with all relevant and supporting documentation relevant to the costs incurred on request.

### 8. Emergency Accommodation (only applicable to private type vehicles and Light commercial vehicles up to GVM of 3 500kg)

Accommodation for the Insured and/or spouse as well as any passenger travelling with the Insured in respect of an emergency as a result of:

1. loss or damage to the vehicle, or

## MOTOR

2. mechanical, electrical or electrical breakdown of the vehicle.

The Company's liability will not exceed R500 (five hundred rand) per person or R2,500 (two thousand five hundred rand) at any one occurrence, or R5,000 (five thousand rand) during any insurance period.

**9. Replacement of tracking device**

If the tracking device fitted to the vehicle is unrecoverable or damaged beyond repair, the Company will pay the reasonable replacement value of such device up to R1,500 (one thousand five hundred rand) at any one occurrence.

**10. Loss of fuel**

The Company will pay for loss of fuel from the fuel tank of the comprehensively insured vehicle stated in the schedule as a result of:

1. a collision involving the vehicle, or
2. theft/hijacking of the vehicle or any attempt thereat accompanied by violence or threat thereat.

Provided that:

1. the Insured shall provide proof of the quantity of fuel contained in the vehicle's fuel tank at the time of loss,
2. the Company's liability shall not exceed R1,000 (one thousand rand) at any one occurrence,
3. the Insured shall bear the first amount payable of R250 for each and every claim.

**OPTIONAL EXTENSIONS (If stated in the schedule to be included)****1. Contingent liability extension (if stated in the schedule to be included)**

The indemnity under sub-section B includes claims made against

1. the insured in the event of an accident arising in the course of the business and caused by or through or in connection with any motor vehicle not the property of or provided by the insured, while being used by any partner or director or employee of the insured (hereinafter in this extension referred to as such person)
2. any such person in the event of an accident arising in the course of the business and caused by or through or in connection with any motor vehicle not belonging to him or to the insured or leased or hired by either of them, but only in so far as such person has not been refused any motor insurance or continuance thereof by any insurer

Provided that;

- a. all the words in (2) of the exceptions to sub-section B are deleted
- b. the company shall not be liable for loss of or damage to any motor vehicle being used for the purposes and in the manner described in (1) and (2) above
- c. the payment by the insured of subsidies or travelling allowances to such person for the use of his own vehicle for official purposes of the insured, including the carriage of persons for such purposes, is allowed without prejudice to the insurance by this extension
- d. if, at the time of the occurrence of any accident giving rise to a claim under this extension, the insured or such person is entitled to indemnity under any other policy in respect of the same occurrence, the company shall not be liable to make any payment hereunder except in respect of any excess beyond the amount payable under such other policy
- e. the terms, exceptions and conditions of the policy shall otherwise apply.

**2. Passenger liability extension (if stated in the schedule to be included)**

Exception (2) to sub-section B shall not apply to vehicles described in definition (2.2), other than special types, or in definitions (2.3), (2.4) or (2.5).

The limit of indemnity for any one occurrence shall not exceed the amount stated in the schedule.

**3. Unauthorised passenger liability extension (if stated in the schedule to be included)**

The indemnity under sub-section B, notwithstanding exception (2) thereto, extends to cover the insured's legal liability for death of or bodily injury to persons while being carried in or upon or entering or getting onto or alighting from any vehicle in contravention of the insured's instructions to their driver not to carry passengers. The limit of indemnity for any one occurrence shall not exceed the amount stated in the schedule.

**4. Parking facilities and movement of third-party vehicles extension (if stated in the schedule to be included)**

This section extends to indemnify the insured in respect of accidents caused by or through or in connection with the moving of any vehicle (not owned or borrowed by or hired or leased to the insured) by any person in the employ of the insured or acting on the insured's behalf, provided always that such vehicle was being moved

1. with the authority of any tenant, customer or visitor of the insured or
2. in connection with the insured's parking arrangements or
3. to facilitate the carrying out of the insured's business,

and provided further that this extension shall not apply in respect of damage to vehicles which are parked for reward.

For the purpose of this extension, such vehicle (and its contents) shall not be deemed to be held in trust by, or in the custody or control of, the insured.



**5. Riot and strike extension (if stated in the schedule to be included)**

Subject otherwise to the terms, conditions, exclusions, exceptions and warranties contained therein, this section is extended to cover loss or damage directly occasioned by or through or in consequence of:

1. civil commotion, labour disturbances, riot, strike or lockout;
2. the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any occurrence referred to in (1) above;

Provided that this extension does not cover:

1. loss or damage occurring in the Republic of South Africa and Namibia;
2. consequential or indirect loss or damage of any kind or description whatsoever, other than loss of rent if specifically insured;
3. loss or damage resulting from total or partial cessation of work, or the retarding or interruption or cessation of any process or operation;
4. loss or damage occasioned by permanent or temporary dispossession resulting from confiscation commandeering or requisition by any lawfully constituted authority;
5. loss or damage related to or caused by any occurrence referred to in General exception War, riot and terrorism (A) (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any such occurrence.

If the company alleges that, by reason of provisos (a), (b), (c), (d) or (e), loss or damage is not covered by this section, the burden of proving the contrary shall rest on the insured.

**6. Credit shortfall extension (if stated in the schedule to be included)**

If any total loss settlement under sub-section A is less than the amount owing to the financier under a current instalment sale or lease agreement, the company will pay to the insured an additional amount equal to the shortfall less:

1. any arrears instalments or rentals including interest payable on such arrears
2. all refunds of premium for cancellation of any insurance cover relating to the motor vehicle
3. the increased instalments or rentals that would have been paid had there been no residual capital value at the end of the finance period, calculated to the month in which the claim is settled
4. the first amount payable under sub-section A

Provided always that

1. the amounts payable shall not exceed the maximum indemnity less the first amount payable under sub-section A
2. this endorsement shall not apply to an agreement whereby the amount of any single instalment other than the final residual amount after the initial payment differs by more than 10% from any other instalment
3. if such shortfall is as a result of a re-advance under an instalment sale or refinancing in terms of a lease the insurance by this extension shall be void.

**MEMORANDA****1. Premium adjustment clause**

If this section is issued on a non-specified vehicle basis, the insured shall submit to the company at the end of each period of insurance a declaration of the total number of vehicles owned, hired or leased at such expiry date. The company shall, upon receipt of this declaration, make a premium adjustment of 50 per cent of the annual rate per vehicle applied to the difference in the number of vehicles at inception or renewal and the number declared.

**2. War clause**

In respect of sub-sections B and C only, General exception War, riot and terrorism is deleted and replaced by the following:

This section does not cover war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, mutiny, insurrection, rebellion, revolution, military or usurped power.

**3. Description of use clause**

Use for social, domestic and pleasure purposes and use for the business or occupation of the insured

Excluding

hiring, carriage of passengers for hire or carriage of fare-paying passengers, racing, speed or other contests, rallies, trials, carriage of explosives or carriage of any load or passengers exceeding the capacity for which it is constructed or licensed to carry or use for any purpose in connection with the motor trade. The indemnity to the insured in connection with any vehicle shall operate while such vehicle is in the custody or control of a member of the motor trade for the purpose of its overhaul, upkeep or repair.

## MOTOR TRADERS INTERNAL RISKS

### DEFINED EVENTS

#### ARTICLE I – DAMAGE TO THE INSURED VEHICLE

The company will indemnify the insured against damage to any insured vehicle the property of the Insured occurring in or on the premises.

Provided always that

1. the company may at its own option repair, reinstate or replace such insured vehicle or any part thereof or may pay in cash the amount of the damage;
2. the liability of the company under Article 1 of this Section is limited to the reasonable market value of such insured vehicle but not in any Case exceeding the amount stated in respect of Article 1 under the heading "LIMITS OF LIABILITY" in the schedule, in respect of any one accident or series of accidents due to or arising out of any one event or occurrence;
3. in the event of any part (which shall include any spare wheel, tool, accessory and spare part) needed to repair or replace damage (insured against under Article 1 of this Section) to such insured vehicle being unobtainable in the Republic of South Africa as a standard (ready manufactured) article the liability of the company shall be discharged by the payment of a sum equal to the value of such part (including the reasonable cost of freight other than by air) at the time of the accident but not in any case exceeding such part's price as stated in the manufacturer's last issued catalogue or price list.

#### EXCEPTIONS APPLICABLE TO ARTICLE I

The company shall not be liable under Article 1 of this Section to pay for

1. loss of use, depreciation, wear and tear, mechanical or electrical breakdowns, failures or breakages;
2. damage to tyres unless caused by an accident involving damage to the insured vehicle itself for which indemnity is provided under Article 1 of this Section.

#### ARTICLE II – LIABILITY TO THIRD PARTIES

The company will indemnify the insured against all sums, including claimant's costs and expenses, which the Insured shall become legally liable to pay in respect of

1. accidental death of or bodily injury to any person;
2. accidental damage to any insured vehicle held in trust by or in the custody or control of the Insured;
3. accidental damage to any other property (that is, any property other than a vehicle);

arising in or on the premises, the situation of which is stated in the schedule, out of the activities of the Insured's business.

Provided always that

- a. the company will indemnify the Insured against all costs and expenses (which be connected with the indemnity provided under Article II of this Section) incurred with the company's written consent;
- b. the liability of the company under Article II of this Section in respect of death, injury, damage, costs and/or expenses shall be limited to the sum specified in respect of Article II under the heading "LIMITS OF LIABILITY" in the schedule of this Section, in respect of any one accident or series of accidents due to or arising out of any one event or occurrence and in respect of all accidents (whether single accidents or otherwise) occurring during any one term of insurance; **except** that in respect of death, injury, damage, costs and/or expenses directly or indirectly due to or in consequence of **fire or explosion**, the liability of the company under Article II of this Section shall be limited to the sum specified in respect of Article II under the heading "LIMITS OF LIABILITY" in the schedule, or the sum of R300 000 (Three hundred thousand Rand), whichever is the lesser, in respect of any one accident or series of accidents due to or arising out of any one event or occurrence and in respect of all accidents (whether single accidents or otherwise) occurring during any one term of insurance.

#### EXCEPTIONS APPLICABLE TO ARTICLE II

The company shall not be liable under Article II of this Section in respect of:-

1. death of or injury to any person in the employment of the Insured arising out of and in the course of such employment;
2. death of or injury to any person being a member of the same household as the Insured;
3. damage to property belonging to, held in trust by or in the custody or control of the Insured or belonging to a member of the same household as the Insured or belonging to an employee of the Insured;
4. damage to any insured vehicle the property of the Insured or a member of the same household as the Insured or an employee of the Insured.

### DEFINITIONS

For the purposes of this Section the expression

"**schedule**" used in this Section shall mean - the schedule of this Section.

"**premises**" used in this Section shall mean - the premises, the situation of which is stated in the schedule

**“Insured’s business”** used in this Section shall mean - the Insured’s business as stated in the schedule.

**“insured vehicle”** used in this Section shall mean - any motor vehicle and/or trailer including the spare wheel(s) and standard issued tools, accessories and spare parts of such motor vehicle and/or trailer whilst thereon as well as other accessories and spare parts of such motor vehicle and/or trailer whilst attached thereto.

#### **APPLICATION OF LIMITS OF INDEMNITY**

In the event of any accident involving indemnity to more than one person any limitation by the terms of this Section and/or of any endorsement thereon of the amount of any indemnity shall apply to the aggregate amount of indemnity to all persons indemnified and such indemnity shall apply in priority to the Insured.

#### **FIRST PORTION FOR WHICH THE INSURED IS RESPONSIBLE**

In respect of each and every occurrence regarding Articles I and II of this Section and notwithstanding anything to the contrary contained in such Articles the Insured shall be responsible for the first portion, as stated under the heading “First Portion Payable” in the schedule, of any expenditure (or any less expenditure which may be insured) for which provision is made under the aforesaid Articles (including any payment in respect of costs, expenses and fees) and of any expenditure by the company in the exercise of the company’s discretion under Article I of this Section and General Provision 3 of this policy. If the expenditure incurred by the company shall include the amount for which the Insured is responsible in terms of this Clause, such amount shall be paid by the Insured to the company forthwith.

For the purpose of this Clause the expression “occurrence” used in this Clause shall mean an occurrence or series of occurrences due to or arising out of one cause in connection with any one vehicle in respect of which indemnity is provided by this Section.

#### **EXCLUSIONS (APPLICABLE TO ALL ARTICLES OF THIS SECTION)**

The company shall not be liable under this Section in respect of:-

1. so much of any compensation or claim as falls within the scope of any compulsory motor vehicle insurance enactment. This exclusion shall apply notwithstanding that no insurance under the said enactments is in force or has been affected;
2. death, injury or damage directly or indirectly caused by fire or explosion or lightning, provided that this exclusion shall not apply to any claim under Article II (1) and II (2) of this Section arising from death, injury or damage caused by fire or explosion resulting directly from the possession of any motor vehicle;
3. any consequence of theft or housebreaking or any attempt thereat;
4. damage to any vehicle or any other property sustained while it is being worked upon and directly resulting from such work;
5. any defective workmanship or any consequence thereof;
6. death, injury or damage caused by or through any demolition of or structural alteration or addition to the premises or by or through the installation of any equipment;
7. death, injury or damage caused by or through or in connection with the use by or on behalf of the Insured or animals, power-driven cranes, elevators, lifts or hoists other than cranes or elevators forming part of any insured vehicle;
8. death, injury or damage resulting from the driving of the insured vehicle elsewhere than in or on the premises;
9. damage caused by weather conditions to the insured vehicle;
10. any claim arising out of any contractual liability.

#### **EXTENSIONS AND MODIFICATIONS**

It is expressly declared and agreed that the following Extensions/Modifications (each individually) shall otherwise be subject to all the terms, exclusions, exceptions and conditions of this Section and all the terms, exceptions and conditions (in so far as they can apply) of this policy, as if they had been incorporated in such Extensions/Modifications.

##### **1. Extension regarding work away from premises (Only applicable if stated in the schedule as being included)**

In consideration of the payment of an additional premium which is included in the premium of this Section it is hereby declared and agreed that the expression “premises” as defined in the Definitions of this Section shall be deemed to include any premises at which the Insured is performing work provided that such premises are not under the control of the Insured.

**2. Extension regarding car hoists (Only applicable if stated in the schedule as being included)**

In consideration of the payment of an additional premium which is included in the premium on this Section it is hereby declared and agreed that the words “and car hoists having a lift not exceeding two metres” are added at the end of Exclusion (7) of the Specific Exceptions applicable to all Articles of this Section.

**3. Modification regarding third party only cover (Only applicable if stated in the schedule as being included)**

It is hereby declared and agreed that Article I and Article II(2) are cancelled.

## MOTOR TRADERS EXTERNAL RISKS

### DEFINED EVENTS

The company will in accordance with the terms, exceptions and conditions of Sub-sections I and II indemnify the Insured in respect of any accident, loss or damage occurring whilst any insured vehicle is elsewhere than in or on any business premises owned by or in the occupation of the Insured and such insured vehicle is being used in accordance with the terms of the Basis of insurance which is mentioned under the heading "BASIS OF INSURANCE" in the schedule.

### SUB-SECTION I: LOSS OF OR DAMAGE TO THE INSURED VEHICLE

The company will indemnify the Insured against loss of or damage to any insured vehicle including the spare wheels and standard issued tools, accessories and spare parts of such insured vehicle whilst thereon as well as other accessories and spare parts of such insured vehicle whilst attached thereto.

Provided always that

1. the company may at its own option repair, reinstate or replace such insured vehicle or any part thereof and/or the spare wheels, tools, accessories and spare parts as mentioned above thereof or may pay in cash the amount of the loss or damage;
2. the liability of the company under Sub-section I of this Section is limited to the reasonable market value of the insured vehicle (including the spare wheels, tools, accessories and spare parts as mentioned above) but not in any case exceeding the amount stated in respect of Sub-section I under the heading "LIMITS OF LIABILITY" in the schedule, in respect of any one accident or series of accidents due to or arising out of any one event or occurrence;
3. in the event of any part (which shall include any spare wheel, tool, accessory and spare part) needed to repair or replace damage (insured against under Sub-section I of this Section) to such insured vehicle being unobtainable in the Republic of South Africa as a standard (ready manufactured) article the liability of the company shall be discharged by the payment of a sum equal to the value of such part (including the reasonable cost of freight other than by air) at the time of the accident but not in any case exceeding such part's price as stated in the manufacturer's last issued catalogue or price list;
4. if such insured vehicle is disabled by reason of any loss or damage insured against under Sub-section I of this Section the company will pay the reasonable cost of protection and removal to the nearest repairers and the Insured may give instructions for repairs to be executed without the previous consent of the company to the extent of but not exceeding R2 000 on the understanding that a detailed estimate is first obtained and immediately forwarded to the company. The company will also pay the reasonable cost of delivery to the Insured after repair of the aforesaid loss or damage but not exceeding the reasonable cost of transport to the address of the Insured anywhere in the Republic of South Africa, Namibia, Lesotho, Botswana and Swaziland on condition, however, that the company's liability for the aforesaid cost in respect of protection, removal and delivery shall in any case be limited to R1 000 in total.

### SPECIFIC EXCEPTIONS APPLICABLE TO SUB-SECTION I

The company shall not be liable under Sub-section I of this Section to pay for

1. consequential loss arising in any way whatever, depreciation, wear and tear, mechanical, electrical or electronic breakdowns, failures or breakages;
2. damage to tyres by application of brakes or by road punctures, cuts or bursts;
3. damage to springs due to inequalities of the road or other surface or to impact with such inequalities;
4. loss or damage to accessories or spare parts by theft unless the vehicle is stolen at the same time.

### SUB-SECTION II: LIABILITY TO THIRD PARTIES

The company will

1. indemnify the Insured in the event of an accident caused by or through or in connection with any insured vehicle, including the loading and/or unloading of such insured vehicle, against all sums, including claimant's costs and expenses, which the Insured shall become legally liable to pay in respect of:-
  - a. death of or bodily injury to any person
  - b. damage to property
2. pay all costs and expenses (which be connected with the indemnity provided under Sub-section II of this Section) incurred with the company's written consent
3. indemnify, in terms of and subject to the limitations of and for the purposes of Sub-section II of this Section, any person who is driving any insured vehicle on the Insured's order or with the Insured's permission, on the understanding that:-
  - a. such person is not entitled to indemnity under any other policy or any other section of this policy;
  - b. such person shall as though he were the Insured observe, fulfil and be subject to the terms, limitations, exceptions and conditions of this Section and of this policy in so far as they can apply;
  - c. such person has not been refused any motor vehicle insurance or continuance thereof by any insurance company or underwriter.

Provided always that the liability of the company under Sub-section II of this Section in respect of death, injury, damage, costs and/or expenses shall be limited to the sum specified in respect of Sub-section II under the heading "LIMITS OF LIABILITY" in the schedule, in respect of any one accident or series of accidents due to or arising out of any one event or occurrence; **except**

that in respect of death, injury, damage, costs and/or expenses directly or indirectly due to or in consequence of fire or explosion, the liability of the company under Sub-section II of this Section shall be limited to the sum specified in respect of Sub-section II under the heading "LIMITS OF LIABILITY"

in the schedule or the sum of R300 000 (Three hundred thousand Rand), whichever is the lesser, in respect of any one accident or series of accidents due to or arising out of any one event or occurrence.

#### **SPECIFIC EXCEPTIONS APPLICABLE TO SUB-SECTION II**

The company shall not be liable under Sub-section II of this Section in respect of:-

1. death, injury or damage caused by or arising out of the operation, demonstration or use for purposes other than maintenance or repair of any insured vehicle (unless it be a fork lift truck) of any tool or plant forming part of or attached to or used in connection with any insured vehicle or anything manufactured by or contained in any such tool or plant;
2. death, injury or damage caused or arising beyond the limits of any carriageway or thoroughfare in connection with the bringing of a load to any insured vehicle for loading thereon or the taking away of a load from any insured vehicle after unloading therefrom;
3. death of or injury to any person in the employment of the Insured arising out of and in the course of such employment
4. death of or injury to any person being carried in or upon or entering or getting on to or alighting from any motor scooter, motorcycle or side-car attached thereto at the time of the occurrence of the event out of which any claim arises;
5. death of or injury to any person being a member of the same household as the Insured;
6. damage to property belonging to, held in trust by or in the custody or control of the Insured or being conveyed by, loaded onto or unloaded from any insured vehicle;
7. damage to any viaduct bridge or weighbridge or to any road and/or anything beneath by vibration or by the weight of any insured vehicle or load carried by such insured vehicle.

#### **DEFINITIONS**

For the purposes of this Section the expression

“**schedule**” used in this Section shall mean - the schedule of this Section.

“**insured vehicle**” used in this Section shall mean - any motor vehicle or trailer the property of or in the custody or control of the Insured (excluding any vehicle the property of the Insured and hired or sold under a hire purchase or suspensive sale or other deferred ownership agreement unless such vehicle is in the custody or control of the Insured at the time of the occurrence of the event out of which any claim.

#### **APPLICATION OF LIMIT OF INDEMNITY**

In the event of any accident involving indemnity to more than one person, any limitation by the terms of this Section and/or of any endorsement thereon of the amount of any indemnity shall apply to the aggregate amount of indemnity to all persons indemnified and such indemnity shall apply in priority to the Insured.

#### **FIRST PORTION FOR WHICH THE INSURED IS RESPONSIBLE**

In respect of each and every occurrence regarding Sub-sections I and II of this Section and notwithstanding anything to the contrary contained in such Sub-sections the Insured shall be responsible for the first portion, as stated under the heading “First Portion Payable” in the schedule, of any expenditure (or any less expenditure which may be incurred) for which provision is made under the aforesaid Sub-sections (including any payment in respect of costs, expenses and fees) and of any expenditure by the company in the exercise of the company’s discretion under Sub-section I of this Section and General Provision 3 of this policy. If the expenditure incurred by the company shall include the amount for which the Insured is responsible in terms of this Clause, such amount shall be paid by the Insured to the company forthwith.

For the purpose of this Clause the expression “occurrence” used in this Clause shall mean an occurrence or series of occurrences due to or arising out of one cause in connection with any one vehicle in respect of which indemnity is provided by this Section.

#### **DISCRIPTION OF USE**

Use for the Insured’s business or occupation as stated in the schedule.

#### **EXCLUDING**

Hiring; carriage of passengers for hire or carriage of fare paying passengers; driving instruction, for reward; racing; speed or other contests, rallies or trials; carriage of explosives; carriage of passengers in excess of the number for which the vehicle is licensed or authorised by law to carry; or carriage of any load in excess of that for which the vehicle is licensed to carry.

#### **EXCLUSIONS (APPLICABLE TO ALL ARTICLES OF THIS SECTION)**

1. so much of any compensation or claim as falls within the scope of any compulsory motor vehicle insurance enactment. This exclusion shall apply notwithstanding that no insurance under the aforementioned enactment is in force or has been affected;
2. any accident, injury, loss, damage, liability, costs and/or expenses caused, sustained or incurred outside the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique provided, however, that the company will indemnify the Insured in terms of Sub-section I of this Section against loss of or damage to any insured vehicle whilst in transit by sea between any ports in the aforementioned area including loading and unloading incidental to such transit;

3. any accident, injury, loss, damage, liability, costs and/or expenses caused, sustained or incurred while any insured vehicle in respect of or in connection with which insurance is granted under this Section
  - a. is being used otherwise than in accordance with the terms of the DESCRIPTION OF USE CLAUSE of this Section and the BASIS OF INSURANCE which is mentioned in the schedule;
  - b. is being driven by the Insured or by any other person with the general knowledge and consent of the Insured unless duly and fully licensed to drive such vehicle in terms of the legislation applying to the area referred to in Exclusion (2) of the Specific Exceptions and exclusions applicable to this Section provided, however, that if such a licence be subject to renewal he has held and is not disqualified from holding or obtaining such a licence and provided further that this exclusion shall not apply whilst the Insured or any such other person is driving such vehicle whilst leaning to drive it at such time, he is complying with the laws and regulations in force relating to learners;
  - c. is being driven by the Insured, a member or a director of the Insured whilst under the influence of any drug or intoxicating liquor;
  - d. is being driven with the general consent of the Insured or of his representative by any person who to the knowledge of the Insured or of such representative is under the influence of any drug or intoxicating liquor;
  - e. is being used for any unauthorised purpose by an employee of the Insured or by any other person with whom such employee is or was in collusion;
4. any claim arising out of any contractual liability.

## CONDITIONS

1. If during the currency of this Section any driver's licence in favour of the Insured or in favour of any authorized driver of the Insured be endorsed, suspended or cancelled or if he be charged or convicted of negligent, reckless or improper driving, notification shall be sent in writing to the company immediately the Insured has knowledge of such fact.
2. In addition to complying with General Condition 7 of this policy
  - a. the Insured shall take all reasonable steps to maintain any insured vehicle in efficient and roadworthy condition;
  - b. all reasonable steps shall in the event of any accident or breakdown be taken to prevent further damage or loss and if the insured vehicle which is involved be driven or used before the necessary repairs are affected, any extension of the damage or any further damage to such insured vehicle shall be entirely at the Insured's own risk.
3. Only the Basis which is mentioned under the heading "BASIS OF INSURANCE" in the schedule is applicable and such Basis is subject to all the terms, exceptions, exclusions and conditions of this Section and all the terms, exceptions and conditions (in so far as they can apply) of this policy.

### 1. Wages basis

1. The cover under this Section shall only be operative whilst the insured vehicle is being used
  - a. for business purposes of the Insured by the Insured or a member, director or employee of the Insured excluding transit, delivery or conveying for or on behalf of the Insured by casual drivers or persons not wholly and regularly engaged in the employ of the Insured;
  - b. for purposes of tuition provided that the person being taught to drive is complying with the law in force relating to learner-drivers and is accompanied by a fully licensed driver who shall be either the Insured or a member, director or employee of the Insured;
  - c. for purposes of demonstration which shall include driving by the person to whom the insured vehicle is being demonstrated provided that such person is accompanied by a fully licensed driver who shall be either the Insured or a member, director or employee of the Insured;
  - d. for social, domestic and pleasure purposes (whether such use is incidental to the business of the Insured or not) by any person other than the Insured or a member, director or employee of the Insured.
2. It is a condition precedent to any liability of the company under this Section that the Insured shall regularly record in a proper wage register the name of every employee together with the wages, salary, commission and other consideration paid or allowed to such employee and shall immediately record in such wage register the date of engagement and of discharge of each employee.

### 2. Named driver basis

- The cover under this Section shall only be operative whilst the insured vehicle is being driven by or is for the purpose of being driven by him/her in the charge of any person whose name is mentioned under the heading "NAMED DRIVERS" in the schedule provided that such person is the Insured or a member, director or employee of the Insured and the insured vehicle is being used
1. for business purposes of the Insured;
  2. for purposes of tuition provided that the person being taught to drive is complying with the law in force relating to learner-drivers and is accompanied by any person whose name is mentioned under the heading "NAMED DRIVERS" in the schedule;
  3. for purposes of demonstration which shall include driving by the person to whom the insured vehicle is being demonstrated provided that such person is accompanied by any person whose name is mentioned under the heading "NAMED DRIVERS" in the schedule;
  4. for social, domestic and pleasure purposes (whether such use is incidental to the business of the Insured or not) by any person whose name is mentioned under the heading "NAMED DRIVERS" in the schedule.



### 3. Trade plate basis

The cover under this Section shall only be operative whilst the insured vehicle carrying in the manner and for purposes prescribed by law a trade plate bearing any trade registration number which is mentioned under the heading "TRADE REGISTRATION NUMBERS" in the schedule and is being used

1. for business purposes of the Insured by the Insured or a member, director or employee of the Insured, excluding transit, delivery or conveying for or on behalf of the Insured by casual drivers or persons not wholly and regularly engaged in the employ of the Insured;
2. for purposes of tuition, provided that the person being taught to drive is complying with the law in force relating to learner-drivers and is accompanied by a fully licensed driver who shall be either the Insured or a member, director or employee of the Insured;
3. for purposes of demonstration which shall include driving by the person to whom the insured vehicle is being demonstrated provided that such person is accompanied by a fully licensed driver who shall be either the Insured or a member, director or employee of the Insured;
4. for social, domestic and pleasure purposes (whether such use is incidental to the business of the Insured or not) by any person other than the Insured or a member, director or employee of the Insured.

### OPTIONAL EXTENSIONS (If stated in the schedule to be included)

It is declared and agreed that

1. only those Extensions which are specifically stated in the schedule as being included, shall apply to this Section;
2. the following Extensions (each individually) shall otherwise be subject to all the terms, exceptions, exclusions and conditions of this Section and all the terms, exceptions, exclusions and conditions (in so far as they can apply) of this policy, as if they had been incorporated in such Extensions.

#### 1. Use for social, domestic and pleasure purposes

In consideration of the payment of an additional premium which is included in the premium on this Section and notwithstanding anything contained to the contrary in this Section, the indemnity provided by this Section applies whilst any insured vehicle is being used for social, domestic and pleasure purposes by any person whose name is mentioned in respect of this Extension in the schedule.

#### 2. Loss of use of customers' vehicles

In consideration of the payment of an additional premium which is included in the premium on this Section in the event of the company being liable to indemnify the Insured under Sub-section I of this Section in respect of loss of or damage to any insured vehicle the property of a customer whilst in the custody or control of the Insured the company will also indemnify the Insured notwithstanding anything contained to the contrary in Specific Exception (1) of the Specific Exceptions applicable to Sub-section I of this Section against all sums which the Insured shall become legally liable to pay as compensation for loss of use of such vehicle. Provided that the liability of the company in respect of any one occurrence, shall not exceed the amount stated in the schedule in respect of this Extension.

#### 3. Unauthorised use of vehicles by employees

In consideration of the payment of an additional premium, which is included in the premium on this Section Exclusion (3)(e) of the Exclusions to this Section is cancelled.

#### 4. Legal liability of passengers for acts of negligence

In consideration of the payment of an additional premium which is included in the premium on this Section the company will at the request of the Insured indemnify in terms of Sub-section II of this Section any person using the insured vehicle.

Provided always that such person

1. is not personally driving or in control of the insured vehicle;
2. is not entitled to indemnity under any other policy;
3. is not under the influence of intoxicating liquor or drugs;
4. shall as though he were the Insured observe, fulfil and be subject to the terms, exceptions, exclusions and conditions of this Section and of this policy in so far as they can apply.

#### 5. Legal liability in respect of passengers (applicable to motorcycles and motor scooters only)

In consideration of the payment of an additional premium which is included in the premium on this Section Specific Exclusion (4) of the Exclusions applicable to Sub-section II of this Section is cancelled.

Provided always that the liability of the company in respect of any one occurrence shall not exceed the amount stated in the schedule in respect of this Extension.

#### 6. Driving of motorcycles

In consideration of the payment of an additional premium which is included in the premium on this Section and notwithstanding anything to the contrary contained in this Section the indemnity provided by this Section is extended to apply whilst any insured motorcycle or insured motor scooter is being driven by any person for the purpose of tuition or demonstration without being accompanied by the Insured or a member, director or employee of the Insured.

## MODIFICATIONS

It is declared and agreed that

1. only those Modifications which are specifically stated in the schedule as being included, shall apply to this Section;
2. the following Modifications (each individually) shall otherwise be subject to all the terms, exceptions, exclusions and conditions of this Section and all the terms, exceptions and conditions (in so far as they can apply) of this policy, as if they had been incorporated in such Modifications.

### 1. Cover for motorcycles and motor scooters only

The expression "insured vehicle" used in this Section shall bear the following meaning and not as stated in the Definitions of this Section:

any two-wheeled motorcycle or motor scooter (including any side car attached thereto) the property of or in the custody or control of the Insured, excluding any motorcycle or motor scooter the property of the Insured and hired or sold under a hire purchase or suspensive sale or other deferred ownership agreement unless such motorcycle or motor scooter is in the custody or control of the Insured at the time of the occurrence of the event out of which any claim arises.

### 2. Cover for special type vehicles only

The expression "insured vehicle" used in this Section shall bear the following meaning and not as stated in the Definitions of this Section:

Any tractor, agricultural, horticultural or forestry vehicle of load and earth moving equipment, lift truck or mobile crane (hereafter termed "Special Type Vehicle") the property of or in the custody or control of the Insured (excluding any "Special Type Vehicle", the property of the Insured and hired or sold under a hire purchase or suspensive sale or other deferred ownership agreement unless such "Special Type Vehicle" is in the custody or control of the Insured at the time of the occurrence of the event out of which any claim arises) and any vehicle (mechanically-propelled or otherwise) attached to any aforementioned "Special Type Vehicle" for the purpose of being towed or salvaged.

### 3. Exclusion of own vehicles

The expression "insured vehicle" used in this Section is deemed not to include any vehicle the property of the Insured.

### 4. Exclusion of demonstration risk

The company shall be under no liability whilst any insured vehicle is being used for the purpose of demonstration.

### 5. Exclusion of legal liability in respect of passengers

The company shall not be liable under Sub-section II of this Section in respect of death of or injury to any person being carried in or upon or getting onto or entering or alighting from any insured vehicle at the time of the occurrence of the event out of which any claim arises.

### 6. Restricted cover (third party, fire and theft)

The policy is amended:

The liability of the company under Sub-section I of this Section shall be restricted solely to loss or damage resulting from fire, self-ignition, lightning or explosion and to loss or damage by theft or any attempt thereof;

### 7. Third party only cover

Sub-section I this Section is cancelled.

## ELECTRONIC EQUIPMENT

### SUB-SECTION A: MATERIAL DAMAGE

#### DEFINED EVENTS

Physical loss of or damage to the property insured described in the schedule from any cause not hereinafter excluded whilst

1. at work or at rest anywhere within that part of the building occupied by the insured at the insured premises described in the schedule
2. in transit including loading and unloading or whilst temporarily stored at any premises en route
3. temporarily removed from that part of the building occupied by the insured at the insured premises described in the schedule to any other building.

#### EXCLUSIONS TO SUB-SECTION A

The company will not be liable to indemnify the insured irrespective of the original cause in respect of

1. the first amount payable as stated in the schedule in respect of sub-section A, of each and every event giving rise to a claim. Where more than one item of property insured suffers physical loss or damage in any one event, the first amount payable shall be the highest single amount applicable to such property insured
2. derangement unless accompanied by physical damage otherwise covered by this section
3. loss or damage recoverable in terms of any maintenance and/or leasing agreement effected by or on behalf of the insured covering the insured equipment
4. faults or defects known to the insured (or their responsible employees) at the time this insurance was arranged or during the currency of the insurance and not disclosed to the company or any consequences thereof
5. wastage of material or the like or wearing out of any part of the property insured caused by or naturally resulting from ordinary usage or working or other gradual deterioration, development of poor contacts or scratching of painted or polished surfaces of a cosmetic nature
6. parts having a short life such as (but not limited to) bulbs, valves, contacts, X-ray tubes, cathode ray tubes, thermionic emission tubes, fuses and sacrificial buffer circuits. If such parts are damaged as a result of physical loss or damage as provided for by this sub-section to other parts of the property insured, the company shall indemnify the insured for the residual value prior to the loss of such exchangeable parts
7. the cost of reproducing data and/or programmes whether recorded on cards, tapes, disks or otherwise unless specifically provided for in sub-section B hereof
8. loss of use of the property or other consequential loss, damage or liability of whatsoever nature other than losses specifically provided for herein
9.
  - a. loss by theft or by disappearance of the property insured unless accompanied by forcible and violent entry into or exit (or any attempt thereat) from that part of the building occupied by the insured at the insured premises described in the schedule or as a result of theft or any attempt thereat, following violence or threat of violence
  - b. loss of the property insured by theft during transit or whilst temporarily removed from the insured premises unless identifiable by the insured with a specific incident which has been immediately reported to the police and the company.

The company shall not indemnify the insured for the theft of the property insured from any motor vehicle where the property insured has been

- a. left in the motor vehicle overnight unless the vehicle is housed in a securely locked building and entry to such vehicle or building is accompanied by forcible and violent entry or exit
- b. contained in a compartment of the motor vehicle and is visible to passers-by

provided that

(a) and b) above shall not apply to theft of the property insured where the transport vehicle

- i. has been hijacked or
- ii. has been involved in a road accident or sustains a breakdown and, due to circumstances beyond the control of the vehicle crew/driver, the property insured is of necessity left unprotected.

## **BASIS OF INDEMNIFICATION**

The indemnity by this sub-section subject always to the sums insured contained in the schedule or any specific limit of liability contained in this sub-section, shall be as hereinafter provided and as appropriate including dismantling, re-erection, transportation, removal of damaged property insured (but less the value of the remains) and, where applicable, importation duties and value added tax.

### **1. Partial loss**

If the property insured suffers damage that can be repaired, the basis of indemnification shall be the restoration expenses reasonably and necessarily incurred to restore the damaged property to working order provided that:

- a. the value of damaged parts which can be used will be deducted,
- b. the costs of any alteration, addition, improvement or overhaul carried out at the time of repair are not recoverable under this sub-section,
- c. if, without the consent of the company, temporary repairs are carried out by the insured in the interests of safety or to minimize further loss or damage to the property insured, the cost of such temporary repairs will be borne by the company. In the event that the temporary repairs aggravate the loss or cause additional loss or damage to the property insured, any additional costs so incurred or consequence arising therefrom will be for the account of the insured.
- d. where the damage is restricted to a part or parts of an insured item, the company shall not be liable for an amount greater than the value of such part or parts which are lost or damaged allowed for within the sum insured.

### **2. Total loss**

- A In cases where the new property insured is totally lost or destroyed, the basis of indemnification shall be the cost of replacing or reinstating on the same site new property of equal performance and/or capacity or, if such be impossible, its replacement by new property having the nearest equivalent performance and/or capacity to the property lost or damaged

provided always that

1. the work of replacement or reinstatement (which may be carried out upon another site and in any manner suitable to the requirements of the insured, subject to the liability of the company not being thereby increased) must be commenced and carried out with reasonable dispatch otherwise no payment exceeding the market value of the property insured immediately before the damage shall be made.
2. until expenditure has been incurred by the insured in replacing or reinstating the property insured, the company shall not be liable for any payment in excess of the amount which would have been payable if these conditions had not been incorporated herein.
3. these conditions shall be without force or effect if
  - a. the insured fails to intimate to the company within six (6) months of the date upon which the damage occurred (or such further time as the company may in writing allow) his intention to replace or reinstate the property insured
  - b. the insured is unable or unwilling to replace or reinstate the property insured on the same or another site
4. at the sole option of the company, following commercial and technical appraisal by a representative of the company, the period referred to in the definition of new property may be extended (on an annual basis from renewal date) subject always to such extension of period being admitted by memorandum to this section.

#### **Definition of new property insured**

New property shall mean property purchased no more than seven (7) years (or such extended period as may be approved by the company in writing) prior to the defined event, it being expressly agreed that in applying this definition upgrades and enhancements will be taken into account in arriving at an indemnifiable amount and the age of the property insured.

- B In respect of property insured not provided for in (A) above, the basis of indemnification shall be the market value of the property insured immediately before the loss or damage. At the option of the company, the property insured shall be regarded as totally destroyed if the repair costs as defined in (1) above equal or exceed its market value immediately before the damage.

#### **Definition of market value**

The current day purchase price of second-hand/used property of equal performance and/or capacity to the property lost or damaged and of substantially similar condition. Where no similar property is available, market value shall be calculated by deducting from the current new replacement value of the nearest equivalent property, an amount representing

1. 20% (twenty per cent) for the first year after the date of purchase  
and
2. 10% (ten per cent) per year for each succeeding year

subject always to a minimum indemnity of 40% (forty per cent) of the current new replacement value of the nearest equivalent property.

**3. Average**

In respect of (1) and (2) above, if at the time of repair, replacement or reinstatement, the sum representing the cost which would have been incurred in repair, replacement or reinstatement if the whole of the property insured had been lost or damaged exceeds the sum insured thereon at the time of any loss of or damage to such property, then the insured shall be considered as being their own insurer for the difference and shall bear a rateable proportion of the loss or damage accordingly. Each item of this section (if more than one) to which these conditions apply shall be separately subject to this provision.

**4. Limit of liability**

The amount of liability shall not exceed, in respect of any of the items specified in the schedule, the sums insured set opposite thereto respectively and, in addition thereto, the following:

**1. Architects' and other professional fees**

Professional fees necessarily and reasonably incurred in the repair or reinstatement of property following indemnifiable loss or damage, provided that the amount payable in respect of such fees does not exceed 20% of the total amount of the claim, but shall not include expenses incurred in connection with the preparation of the insured's claim.

**2. Clearance costs**

Costs necessarily and reasonably incurred by the insured in respect of demolition or dismantling of property and/ or removal of debris and in providing, erecting and maintaining hoardings and other similar structures required during demolition, dismantling, debris removal and reconstruction following indemnifiable loss of or damage to such property, provided that the total amount recoverable does not exceed 20% of the total amount of the claim.

**3. Express delivery and overtime**

Extra charges for express delivery, airfreight, overtime, Sunday and holiday rates of wages payable in respect of the necessary and reasonable additional costs incurred by the insured for effecting repairs or replacement approved by the company, limited to 50% of the amount which the repair or replacement would have cost had these additional costs not been incurred.

**CLAUSES AND EXTENSIONS APPLICABLE TO SUB-SECTION A****1. Power surge or lightning strikes**

All loss or damage to the property insured by power surges or lightning strikes will be subject to an additional first amount payable of 10% of the net amount payable for the items so damaged subject to a minimum of R1,000. However, should the property insured be appropriately and adequately protected by suitable safeguards against electrical supply fluctuations, then this additional first amount payable will be waived.

**2. Fire brigade charges**

If any public authority empowered to do so shall charge the insured with any costs arising from their activities in dealing with the consequences of an insured peril having operated, such costs will be deemed to be damage to the property insured and will be payable in addition to any other payment for which the company may be liable in terms of this insurance.

**3. Tenants**

This insurance will not be invalidated by any act or neglect on the part of a tenant of the insured (where the insured owns the building) or another tenant or the owner of the building (where the insured is a tenant) provided that the insured notifies the company as soon as such act or neglect comes to their knowledge and pays on demand the appropriate additional premium.

**4. Hire purchase/finance agreements**

Where the company has knowledge of the property insured or any individual item thereof being the subject of a suspensive sale or similar agreement, payment hereunder shall be made to the owner described therein whose receipt shall be a full and final discharge to the company in respect of loss or damage indemnifiable by this subsection of the section.

**SUB-SECTION B: CONSEQUENTIAL LOSS****DEFINED EVENTS**

The insurance provided by this sub-section (if stated in the schedule) shall be subject to the limits of indemnity stated in the schedule and shall include

**1. Increased cost of working**

The insurance under this item is limited to the additional expenditure necessarily and reasonably incurred by the insured during the indemnity period in consequence of the accident for the sole purpose of avoiding or diminishing the interruption of or interference with the normal business of the insured less any sum saved during the indemnity period in respect of such of the charges and expenses of the business as may cease or be reduced in consequence of the accident.

The indemnity by this item shall not apply directly or indirectly to

1. the cover provided for in item (2) of this sub-section
2. the intrinsic value (including reinstatement value) of the property insured by sub-section A of this section.

## **2. Reinstatement of data/programmes**

Costs and expenses necessarily and reasonably incurred by the insured for the reconstitution or recompilation of data and/or programmes recorded on or stored in data-carrying media which are lost as a result of accidental erasure (which shall include the events defined in the indemnity clause to sub-section A of this section) or by theft or by the deliberate, wilful or wanton intention of causing the cancellation or corruption of data or programmes as provided for in sub-section A of this section

Provided that

1. the indemnity shall not extend to nor include such costs incurred due to program errors, incorrect entry or the inadvertent cancellation or corruption of data and/or programmes
2. in respect of each and every event or series of events arising out of or in connection with one original cause or source indemnifiable by this item, the insured shall bear the amount stated in the schedule as the first amount payable
3. where the insured elects to insure programmes (software), a schedule of such programmes shall be lodged with the company at the commencement of each period of insurance.

## **DEFINITIONS APPLICABLE TO SUB-SECTION B**

### **Indemnity period**

The period during which the results of the business shall be affected in consequence of the accident beginning with the number of hours/days detailed in the schedule as the time excess after the occurrence of the accident and ending not later than the expiry of the period detailed in the schedule as the indemnity period after such occurrence.

The time excess shall not apply to loss or damage directly caused by fire, storm (excluding lightning), subsidence, wind or the collapse of buildings.

### **Accident**

1. (Applicable to increased cost of working only) physical loss of or damage to the property insured described in the schedule from any cause as provided for under sub-section A of this section, liability under which sub-section shall, except for the provisions relating to the first amount payable or the maintenance/lease agreements, be a condition precedent to liability hereunder.
2. Failure of the public supply of electricity at the terminal ends of the service feeders in the premises from any accidental cause other than
  - a. the deliberate act of the insured or any supply authority
  - b. drought or shortage of fuel at any electricity utility.

Special conditions applicable to failure of the public supply of electricity

- a. The liability of the company shall not exceed the sum insured by this sub-section.
- b. The indemnity period shall commence 12 hours after the failure and end not later than 30 days after such failure.

### **The limit of liability**

The liability of the company shall not exceed the amounts specified in the schedule (relating to sub-section B) in respect of any one accident or series of accidents arising out of or in connection with any one event. In the event of the payment by the company of any sum or sums in discharge of the company's liability in terms of this sub-section, the sum(s) insured shall automatically be reinstated for the remainder of the current period of insurance.

The insured shall pay to the company the additional premium required by the company calculated pro rata from the day of the accident to the end of the period of insurance.

## **EXCLUSIONS TO SUB-SECTION B**

Unless specifically provided for

### **1. Fines and penalties**

the company shall not be liable to indemnify the insured in respect of fines or penalties for breach of contract for late or non-completion of orders or any penalties of whatsoever nature.

### **2. Loss of profit**

the company shall not be liable to indemnify the insured in respect of loss of profit or consequential loss of whatsoever nature unless specifically provided for herein.

**CLAUSES AND EXTENSIONS APPLICABLE TO SUB-SECTION B****1. Reinstatement**

Notwithstanding anything to the contrary contained in this sub-section, it is hereby declared and agreed that, in the event of any interruption, following loss or damage, being aggravated by:

1. the insured being unable or unwilling to replace or reinstate property destroyed or damaged, or failing to carry out such replacement or reinstatement within a reasonable time, or
2. additions, alterations or improvements being affected to the property insured on the occasion of its repair,

the company's liability under this section shall be related solely to the business interruption which would have arisen in the absence of (1) and (2).

**2. Telkom access lines (if stated in the schedule to be included)**

Subject to the limits specified in the schedule, consequential loss as provided for under defined events (i) and (ii) of sub-section B arising from accidental failure of the Telkom access lines is included, provided always that the insurance under this extension shall be subject to the special conditions below.

Special conditions applicable to Telkom access lines

- a. The liability of the company shall not exceed the sum insured by this sub-section.
- b. The indemnity period shall commence 12 hours after the failure and end not later than 30 days after such failure.
- c. The insurance provided does not cover loss occasioned by the deliberate act of any Telkom authority or by the exercise of such Telkom authority of its power to withhold or restrict access to its lines.

**GENERAL EXCLUSIONS TO ALL SUB-SECTIONS****1. Viruses, Trojans and worms**

The company shall not indemnify the insured for loss or damage of whatsoever nature arising directly or indirectly out of or in connection with the action of any computer virus, Trojan or worm(s) or other similar destructive media.

**CONDITIONS****1. Burglar alarm warranty**

If the condition is stated in the schedule or it is a requirement of the Company that a burglar alarm system be installed at the premises, it is warranted that:

1. the burglar alarm installed in the premises shall be fully activated whenever the premises is not open for normal business unless Any principal, partner, director or employee is in the premises,
2. the insurance shall not cover loss of or damage to property following the use of keys, the keypad code or remote control of the burglar alarm or any duplicate thereof belonging to the insured unless such keys, keypad code or remote control were obtained by theft.

And it is further warranted that:

1. the contract for any burglar alarm services shall include services of a 24 hour armed response unit,
2. the control panel shall have an event log and the arming and disarming of the alarm shall be logged and after the occurrence of a claim the Company will be entitled to request full information of the relevant log,
3. such alarm will be in proper working order but the insured shall be deemed to have discharged their liability if they have maintained their obligations under a maintenance contract with the installation/service company of the alarm system.

Provided that:

Cover will continue to be applicable whilst the alarm system is not operative due to a failure of the public supply of electricity at the terminal ends of the supply authority's service feeders and that such failure is not due to any act or omission of the insured.

**OPTIONAL EXTENSIONS****1. Incompatibility cover (if stated in the schedule to be included)**

Notwithstanding anything to the contrary contained in the policy, the indemnity by sub-sections A and B of this section shall indemnify the insured for costs incurred in respect of

1. modifications or alterations to the property insured directly consequent upon indemnifiable loss or damage to ensure the operating integrity of the electronic system



2. replacement or upgrading of legal programmes to achieve compatibility with the modified or altered electronic system
3. the restoration of previously captured data which has become inaccessible due to the modifications to or alterations of the electronic system or in consequence of the replacement or upgrading of legal programmes;

Provided always that

- a. the costs provided for in (1), (2) and (3) above shall be necessarily and reasonably incurred to maintain normal working conditions
- b. such additional costs shall be incurred as a direct consequence of indemnifiable loss or damage in terms of sub-sections A or B (item ii) of this section
- c. the cover afforded hereunder shall be restricted to
  - i. parts or components of the electronic system which are not indemnifiable under sub-section A hereof
  - ii. programmes or data reinstated not indemnifiable under item (2) of sub-section B hereof;
4. the indemnity by this extension shall, in respect of any one event, be limited in the aggregate to 20% of the applicable total sum insured under sub-section A (the limit of indemnity) and sub-section B (item (2) or R25, 000 whichever is the lesser.

## MEMORANDA APPLICABLE TO ALL SUB-SECTIONS

### 1. Capital additions and currency fluctuations

The indemnity by this section shall include

1. additional equipment or programmes purchased by the insured of a similar nature to that specified in the schedule, provided that, in respect of loss or damage due to electrical, mechanical or electronic breakdown or explosion, the insurance shall only commence after satisfactory completion of installation or commissioning/testing and put into use at the insured's premises
2. provision for devaluation or revaluation of the currency of the Republic of South Africa against that of the country of origin of the property insured and other inflationary trends, which may result in the escalation of the sum insured (representing the installed new replacement value) of the property insured

Provided that

the increase shall not exceed, by more than 25%, the total sum insured for sub-section A specified in the schedule, it being agreed that the insured will advise the company of such alterations after the expiry of each period of insurance and pay the appropriate premium thereon but not exceeding 50% of the difference.

### 2. Prevention of access

If, during the indemnity period, the business at the premises is interrupted or interfered with in consequence of the insured being prevented from having access to the property insured situated at the premises caused by damage to property within a 20km radius of the insured premises as described in the schedule by fire, lightning, explosion, storm, tempest, flood, water inundation, earthquake or impact by vehicles, the company shall indemnify the insured for loss resulting from such interruption or interference in accordance with the provisions contained herein

Provided that

1. the insured is not entitled to indemnity as provided for in this extension under any other policy or section of this policy
2. this section shall not be brought into contribution with any other policy or section of this policy bearing a like extension.

### 3. Territorial Limits

The Territorial Limits in respect of laptops, note books/palm top computers as well as all other portable computer equipment temporarily located outside of the premises specified in this policy shall be deemed to be worldwide.

## MACHINERY BREAKDOWN

### DEFINED EVENTS

Unforeseen and sudden fortuitous physical damage to the insured property (or any part thereof) whilst on the premises from any cause not specifically excluded whilst at work or at rest or being dismantled for the purpose of cleaning, inspection, repair, overhaul or removal to another position within the premises or in the course of these operations and subsequent re-erection by, but not restricted to,

defects in casting, defects in material, faulty design, faults at workshop or in erection, bad workmanship, lack of skill, carelessness, shortage of water in boilers, physical explosion, tearing apart on account of centrifugal force, short circuit or from any other cause not specifically excluded in terms of any exception and/or exclusions that is applicable to this policy as a whole or this section in particular that necessitates repair or replacement of the insured property.

Provided always that this insurance shall only apply to the insured property after successful completion of their performance acceptance tests whether they are at work or rest, or being dismantled for the purpose of cleaning or overhauling, or in the course of the aforesaid operations themselves, or when being shifted within the premises, or during subsequent re-erection.

### DEFINITIONS

For the purposes of this section the following expressions mean:

**“Insured property”** - the property described in the schedule of this section under the heading “Description of insured property”

**“premises”** - the premises, the situation of which is stated in the schedule of this section.

### EXCLUSIONS

The company shall not be liable for:

1. the first amount payable to be borne by the insured in any one occurrence stated in the schedule. If more than one item is lost or damaged in one occurrence the insured shall not be called upon to bear more than the highest single first amount payable applicable to such items;
2. loss of or damage to exchangeable tools (for example but not restricted to dies, moulds, engraved cylinders), parts that by their use and/or nature suffer a high rate of wear and depreciation (for example, but not restricted to, refractory linings, crushing hammers), objects made of glass, belts, ropes, wires, rubber tyres, and operating media (for example but not restricted to lubricants, fuels, catalysts);
3. loss or damage due to fire, direct lightning, chemical explosion (except flue gas explosions in boilers), extinguishing of a fire or subsequent demolition, aircraft or other aerial devices or articles dropped therefrom, theft or attempts thereat, collapse of buildings, wind, storm, water, flood, inundation, earthquake, subsidence, landslide, avalanche, hurricane, cyclone, volcanic eruption or similar natural catastrophes;
4. loss or damage for which a supplier, contractor or repairer is responsible either by law or under contract;
5. loss or damage caused by any faults or defects within the knowledge of the insured or his representatives existing at the time of commencement of this section, whether such faults or defects were known to the company or not;
6. loss or damage as a direct consequence of the continual influence of operation (for example but not restricted to wear and tear, cavitation, erosion, corrosion, rust, boiler scale);
7. consequential loss or liability of any kind or description;
8. damage resulting from the misapplication of tools or from experiment, overhauls or tests requiring the imposition of abnormal conditions.

### BASIS OF INDEMNITY

#### 1. Partial loss

Where damage to the insured property can be repaired the company will pay the expenses necessarily incurred to restore the damaged insured property to its former state of serviceability plus the cost of dismantling and re-erection incurred for the purpose of effecting the repairs as well as ordinary freight to and from a repair shop, customs duties and dues, if any, to the extent that such expenses have been included in the sum insured. If the repairs are executed at a workshop owned by the insured the company shall pay the costs of materials and wages incurred for the purposes of the repairs plus a reasonable percentage to cover overhead charges.

No deduction shall be made for depreciation in respect of the parts replaced, but the value of any salvage shall be taken into account if the cost of repairs equals or exceeds the actual value of the insured property immediately before the occurrence of the damage, the property shall be regarded as destroyed and settlement shall be made on the basis provided for in (2) below.

## 2. Total loss

- a. If equipment not exceeding 3 years from date of manufacture is totally damaged the basis of calculating the amount payable shall be the cost of replacing or reinstating the equipment with equipment of the same kind or type but not superior to or more extensive than the insured equipment when new including freight and erection costs customs duties and the cost of removing the destroyed equipment less the value of the remains subject to provisos (a), (b) and (c).
- b. If equipment exceeding 3 years from date of manufacture is totally damaged the basis of calculating the amount payable shall be the cost of replacement at market value and the cost of removing the destroyed equipment less the value of any salvage subject to provisos (a), (b), (c), (d) and (e).

The insured item shall be regarded as totally damaged if the repair costs (as defined under partial loss) equal or exceed the value as defined in 2 (b) above immediately before the insured event

Provided that:

- a. the cost of any alterations, additions, improvements or overhauls carried out at the time of repair shall not be recoverable;
- b. the cost of any provisional repairs shall be borne by the company if such repairs constitute part of the final repairs and do not increase the total cost of repairs;
- c. the company shall make payments only after being satisfied by production of the necessary bills and documents that the repairs have been effected or replacement has taken place, as the case may be;
- d. the work of replacement or reinstatement (which may be carried out at other premises and in any manner suitable to the requirements of the Insured subject to the liability of the company not being thereby increased) must be commenced and carried out with reasonable dispatch otherwise no payment beyond the amount which would have been payable if these reinstatement value conditions had not been incorporated herein shall be made
- e. In either event (1) or (2) the amount claimable shall not exceed the amount specified in the Machinery Insurance Schedule.

## SUM INSURED AND AVERAGE

It is a requirement of this section that the sum insured is equal to the cost of replacement of the insured property by new property of the same kind and capacity, which means its cost of replacement including freight, dues and customs duties, if any, and cost of erection. If the sum insured is less than the amount required to be insured, the company shall pay only in such proportion as the sum insured bears to the amount required to be insured. Every item (if more than one) shall be separately subject to the foregoing stipulation.

## CONDITIONS

1. The due observance and fulfilment of the terms of this section and of this policy in so far as they relate to anything to be done or complied with by the insured shall be a condition precedent to any liability of the company.
2. In the event of any material alteration in the risk undertaken by the insured, the insured shall as soon as possible give notice in writing to the company. The premium, terms and conditions shall thereupon be subject to adjustment accordingly. Any claim in respect of loss or damage that may arise before such notice is given shall be handled in accordance with the company's normal conditions, exceptions, exclusions and first amount payable for risks of a similar nature, provided the insured agrees to pay the increased premium that may be required in respect of the altered risk.
3.
  - a. On the happening of any damage the insured shall in addition to complying with general condition 8 of this policy
    - i. take all reasonable steps to minimize the extent of such damage,
    - ii. preserve any damaged or defective parts for inspection by the company.
  - b. On notification being given to the company in terms of general condition 8 of this policy the insured may carry out the repairs or replacement of any minor damage; in all other cases, a representative of the company shall have the opportunity of inspecting the loss or damage before any repairs or replacements or alterations are effected. If a representative of the company does not carry out the inspection within a period of time that could be considered adequate under the circumstances, the insured is entitled to proceed with the repairs or replacement.
  - c. The liability of the company under this section in respect of the insured property shall cease if such insured property is kept in operation after a claim without being repaired to the satisfaction of the company, or if temporary repairs (other than in terms of 3(b) above) are carried out without the company's consent.

4. The insured shall, in addition to complying with general condition 7 of this policy
  - a. take all reasonable steps to maintain the insured property in efficient working order and to ensure that no part of the insured property is habitually or intentionally overloaded;
  - b. fully observe the manufacturer's/agent's instructions for the operation, inspection and maintenance of the insured property and fully observe government regulations, statutory regulations, municipal regulations and all other binding regulations in force concerning the operation and maintenance of the insured property.

## CLAUSES AND EXTENSIONS

### 1. Overtime, night work, work on public holidays and express freight

The insurance under this section covers extra charges for overtime, night work, work on public holidays and express freight (excluding airfreight).

Provided that such extra charges are incurred in connection with damage to the insured property recoverable under this section.

Provided further that the amount payable in respect of this extensions shall not exceed the sum insured set opposite the applicable item and not exceeding in all the total sum insured stated in the schedule of this section.

### 2. Capital additions

This section covers alterations, additions and improvements (but not appreciation in value in excess of the sum insured) to the insured property for an amount not exceeding 20% of the sum insured under the applicable item, it being understood that the insured undertakes to advise the company each quarter of such alterations, additions and improvements and pay or agree to pay the additional premium thereon.

## MACHINERY BREAKDOWN LOSS OF PROFITS

### DEFINED EVENTS

If during the period of insurance any of the machinery and plant used by the insured at the premises for the purpose of the business be affected by an accident and the business carried on by the insured at the premises be in consequence thereof interrupted or interfered with, the company will (subject to the exceptions, exclusions and conditions of this section and of this policy) pay to the insured as indemnity in respect of item 1 mentioned under the heading "Subject matter insured" in the schedule of this section, the amount of the loss resulting from the aforesaid interruption or interference in accordance with the provisions contained in Appendix 1 of this section, provided that:

1. the machinery and plant shall during the currency of this section be insured against machinery breakdown;
2. the liability of the company in respect of the aforementioned item 1, shall in no case exceed the sum insured stated in respect of such item 1 in the schedule of this section.

### DEFINITIONS

For the purposes of this section the following mean:

**"Premises"** – the premises, the situation of which is stated in the schedule of this section

**"Business"** – the insured's business as stated in the schedule of this section

**"Machinery and plant"** – machinery and plant described in the list under the heading "List of machinery and plant" in the schedule of this section.

**"Accident"** – any unforeseen and sudden fortuitous physical damage to the machinery and plant necessitating its immediate repair or replacement due to causes such as but not restricted to defects in casting and material, faulty design, faults at workshop or in erection, bad workmanship, lack of skill, carelessness, malice, shortage of water in boilers, physical explosion, tearing apart on account of centrifugal force, short circuit, storm, or any other cause not specifically excluded whilst such machinery and plant are:

1. working or at rest;
2. being dismantled, moved, or re-erected for the purpose of cleaning, inspection, repair or installation at another location within the premises, provided such machinery and plant have successfully completed its acceptance tests.

**"gross profit"** - used in this section shall mean: the amount by which

1. the sum of the value of the turnover and the value of the closing stock shall exceed
2. the sum of the value of the opening stock and the amount of the specified working expenses.

**"Stock"** - The values of the opening and closing stocks shall be arrived at in accordance with the insured's normal accountancy methods, due provision being made for depreciation.

**"Specified working expenses"** - those variable expenses of the business that are specified under the heading

**"Specified working expenses"** - in the schedule of this section.

**"Turnover"** - the money (less discounts allowed) paid or payable to the insured for goods sold and delivered and for services rendered in the course of the business at the premises.

**"Indemnity period"** - the period, not exceeding the indemnity period stated in the column under the heading

**"Indemnity period limit"** - of the list under the heading "List of machinery and plant" in the schedule of this section, commencing with the occurrence of the accident during which the results of the business shall be affected in consequence of such accident, provided always that the company shall not be liable for the amount of the loss arising during the time excess, such time excess to commence as from the beginning of the interruption of or interference with the business resulting in a claim under this section.

**"Time excess"** - the period stated in the column under the heading "Time excess" of the list under the heading "List of machinery and plant" in the schedule of this section.

**"Rate of gross profit"** - the rate of gross profit earned on the turnover during the financial year immediately before the date of the accident, to which such adjustments shall be made as may be necessary to provide for the trend of the business and of variations in or special circumstances affecting the business either before or after the accident or that would have affected the business had the accident not occurred, so that the figures thus adjusted shall represent as nearly as may be reasonably practicable the results that would but for the accident have been obtained during the relative period after the accident.

**“Standard turnover”** - the turnover during that period in the twelve months immediately before the date of the accident that corresponds to the indemnity period to which such adjustments shall be made as may be necessary to provide for the trend of the business and for variations in or special circumstances affecting the business either before or after the accident or that would have affected the business had the accident not occurred so that the figures thus adjusted shall represent as nearly as may be reasonably practicable the result that but for the accident would have been obtained during the relative period after the accident.

**“Annual turnover”** - the turnover that but for the accident the insured would have been able to obtain during the 12-month period immediately before either the date when the business is no longer affected or when the indemnity period ends, whichever occurs first.

## EXCLUSIONS

This section does not cover any loss or claim resulting from interruption of or interference with the business directly or indirectly attributable to any of the following causes:

1. Loss or damage to:
  - a. foundations and masonry, unless specifically included and described in the list under the heading “List of machinery and plant” in the schedule of this section;
  - b. exchangeable and replaceable parts such as, but not restricted to, bits, drills, knives, saw blades;
  - c. dies, moulds, patterns, blocks, stamps, punches coatings or engravings on cylinders and rolls;
  - d. parts which by their use and/or nature suffer a high rate of wear or depreciation such as, but not restricted to, crushing surfaces, balls, hammers, screens and sieves, engraved soft metal cylinders, wear plates, elevator and conveyor belts or bands, chains, flexible pipes, jointing and packing materials, filter cloths, parts made of glass, rubber, textile or synthetic, grinding wheels, ropes, belts, straps, cables other than electrical conductors, brushes, batteries, tyres, refractory materials, grate bars, burner jets;
  - e. operating media such as, but not restricted to, fuels, chemicals, catalysts, filter substances, heat transfer media, cleansing agents, lubricants.
2. Loss or damage due to fire, direct lightning, chemical explosion (except flue gas explosions in boilers), extinguishing of a fire or subsequent demolition, aircraft or other aerial devices or articles dropped therefrom, burglary or theft or attempts thereat, collapse of buildings, wind, storm, water, flood, inundation, earthquake, subsidence, landslide, avalanche, hurricane, cyclone, volcanic eruption or similar natural catastrophes.
3. Loss or damage for which a supplier, contractor or repairer is responsible either by law or under contract.
4. Loss or damage due to any faults or defects within the knowledge of the insured or his representatives existing at the time of commencement of this section, whether such faults or defects were known to the company or not.
5. Repair or replacement necessitated by direct damage due to wear and tear, corrosion, erosion, deposits of scale sludge or other sediment, rust, or by scratching of painted or polished surfaces, or by any other direct consequences or progressive or continuous influences from working or atmospheric or chemical action; but the company shall be liable for any loss resulting from interruption or interference caused by damage arising from such causes and otherwise insured by this section.
6. Loss or damage due to the imposition of abnormal conditions directly or indirectly resulting from testing, intentional overloading or experiments.
7. Shortage, destruction, deterioration of or damage to raw materials, semi-finished or finished products or other materials required for proper operation, even if the consequence of material damage to an item described in the list under the heading “List of machinery and plant” in the schedule of this section is involved.
8. Any restrictions on reconstruction or operation imposed by any public authority.
9. The insured not having at his disposal in good time sufficient capital for repairing or replacing destroyed or damaged machinery.
10. Loss of or damage to machinery, mechanical installations and their additional installations or other items which are not described in the list under the heading “List of machinery and plant” in the schedule of this section, even if the consequence of material damage to an item described in the aforesaid list is involved.
11. Loss of business due to causes such as suspension, lapse or cancellation of a lease, license or order et cetera that occurs after the date when the machinery and plant affected by an accident is again in operating condition and the business could have been resumed if the aforesaid lease, license or order et cetera had not been suspended, lapsed or cancelled.

12. The company shall not be liable under this section in respect of the prolongation of any period of interruption of or interference with the business resulting directly or indirectly from the operation of:
- any gazetted law of the Republic of South Africa, including any exchange control regulation, directed against any other country;
  - any law of a foreign country or international law directed against the Republic of South Africa;
  - any economic sanctions, conventions, trade embargoes, boycotts, strikes or actions directed against the Republic of South Africa, other than occurring within the borders of the Republic of South Africa.

If the company alleges that this clause is applicable by reason of any or all of stipulations (a), (b) or (c) above the burden of proving the contrary shall rest on the insured.

If the company alleges that by reason of any of the provisions of Exclusion (3) and (4) above, any loss or claim is not covered by this section the burden of proving the contrary shall rest on the insured.

## CONDITIONS

- The due observance and fulfilment of the terms of this section and of this policy insofar as they relate to anything to be done or complied with by the insured shall be a condition precedent to any liability of the company.
- Representatives of the company shall at any reasonable time have the right to inspect and examine the risk and the insured shall provide the representatives of the company with all details and information necessary for the assessment of the risk
  - The insured shall as soon as possible notify the company in writing of any material change in the risk and cause at his own expense such additional precautions to be taken as circumstances may require, and the scope of cover and/or premium shall, if necessary, be adjusted accordingly.
- Should at any time after the commencement of this section
  - the business be wound up or carried on by a liquidator, receiver, trustee or judicial manager or be permanently discontinued;
  - the insured's interest ceases other than by death,
  - any alteration be made or admitted by the insured whereby the risk of accident is increased,
  - the retention of standby or spare machinery or any other loss-minimising factors in existence when the insurance under this section was affected, be reduced or discontinued or such stand-by or spare machinery be not maintained in an efficient working condition and available for immediate use,

then the insurance under this section shall, notwithstanding anything contained to the contrary in general condition 1 of this policy, cease unless and until the continuance of the insurance under this section is confirmed in writing by the company.

- The insured shall exercise all reasonable care in the selection of employment and supervision of all employees and in the prevention of any loss or damage and in compliance with any statutory regulations and manufacturer's recommendations. The stipulations of this specific condition 4 are applicable in addition to the stipulations of general condition 7 of this policy.
- The insured shall be obliged to keep complete records. All records (for example, but not limited to, inventories, production and balance sheets) for the three preceding years shall be held in safe-keeping or (as a precaution against their being simultaneously destroyed) the insured shall keep separate sets of such records.
- On the happening of any occurrence that may result in a claim under this section the insured shall, notwithstanding general condition 6:
  - Immediately notify the company by telephone or telegram of the aforesaid occurrence and send the company written confirmation thereof within 48 hours after the aforesaid occurrence;
  - do and concur in doing and permit to be done all such things as may be reasonably practicable to minimize or establish the extent of any interruption of or interference with the business or to avoid or diminish the loss resulting therefrom;
  - as far as may be reasonable practicable without causing any increase in the period of interruption or interference with the business takes precautions to preserve any things that might prove necessary or useful by way of evidence in connection with any claim;
  - discontinue the use of any damaged machinery and plant unless the company authorised otherwise, and the company shall not be liable in respect of any further interruption or interference with the business arising out of the continued use of any damaged machinery and plant without the company having given its consent in writing to such use until the aforesaid machinery and plant have been repaired to the satisfaction of the company.



7. In the event of a claim being made under this section the insured shall, notwithstanding general condition 8, at the insured's own expense within 30 days after the expiry of the indemnity period (or within such further time as the company may in writing allow) submit to the company a written statement setting forth full particulars of the insured's claim together with details of all other insurances covering the accident or any part of it or consequential loss (of any kind whatsoever) resulting therefrom. The insured shall at his own expense also produce and furnish to the company such books of account and other business books, documents, proofs, information, explanation and other evidence as may be reasonably required by the company for the purpose of investigating or verifying the claim, together with (if required) a statutory declaration regarding the truth of the claim and of any matters connected with the claim.
8. If at the time of any accident resulting in a loss insured against under this section there be any other insurance effected by or on behalf of the insured covering the same loss or any part thereof the company shall not be liable to pay or contribute more than its rateable proportion of any sum payable in respect of the whole of such loss. Provided that the company shall not be liable to pay for or contribute to any loss that is insured by or would but for the existence of this section be insured by any business interruption or loss of profits or consequential loss policy or policies covering marine risks or fire and/or explosion risks.
9. The total amount of the indemnity that is provided under this section shall be payable two weeks after the final determination of such amount. If after the expiry of one month since the beginning of an interruption of or interference with the business and after the expiry of each further month it is possible to determine the minimum amount that the company is liable to pay in respect of the then elapsed period of the aforesaid interruption or interference the insured shall be entitled to demand that the aforesaid minimum amount be paid to the insured as an instalment in respect of the total amount of the indemnity that is provided under this section.  
 Provided that
  - a. the company shall be entitled to postpone any payment
    - i. if there is any doubt as to the insured's right to receive payment until the necessary proof is furnished;
    - ii. if, as a result of any physical damage or any interruption of or interference with the business any police or penal investigation have been initiated against the insured, until the completion of such investigations.
  - b. the company shall not be liable to pay interest other than interest for default.
10. In the event of an accident to any machinery and plant that may result in a claim under this section the company shall have the right to take over and control all necessary repairs or replacements.
11. On the happening of any occurrence in respect of which a claim is or may be made under this section the company and every person authorised by the company (without thereby incurring any liability and without diminishing the right of the company to rely upon any other conditions of this policy) enter any building where the loss has happened and may take possession of or require that any of the machinery and plant be surrendered to them and may keep possession of and deal with such machinery and plant for all reasonable purposes and in any reasonable manner. This condition shall be evidence of the leave and license of the insured to the company so to do. If the insured or anyone acting on his behalf does not comply with the requirements of the company or hinders or obstructs the company during the aforementioned acts, then all benefit under this section shall be forfeited.

## EXTENSIONS AND CLAUSES

### 1. Gross Profit

The insurance under item 1 of this section is limited to loss of gross profit due to (a) reduction in turnover and (b) Increase in cost of working and the amount payable as indemnity thereunder shall be

- a. in respect of reduction in turnover: The sum produced by applying the rate of gross profit to the amount by which the turnover during the indemnity period shall in consequence of the accident fall short of the standard turnover;
- b. in respect of increase in cost of working: The additional expenditure necessarily and reasonable incurred for the sole purpose of avoiding or diminishing the reduction in turnover that but for that expenditure would have taken place during the indemnity period in consequence of the accident, but not exceeding the sum produced by applying the rate of gross profit to the amount of the reduction thereby avoided,

less any sum saved during the indemnity period in respect of such of the charges and expenses of the business payable out of gross profit as may cease or be reduced in consequence of the accident, provided that the amount payable shall be proportionately reduced if the sum insured in respect of item 1 of this section be less than the sum produced by applying the rate of gross profit to the annual turnover.

For the purposes of the insurance under item 1 of this section the expression

### 2. Overhauls

In determining the amount payable as indemnity under this section due allowance shall be made for the time spent on any overhauls, inspections or modifications carried out during any period of interruption of or interference with the business.

**3. Benefits after recommissioning**

If during a period of 6 months immediately following the recommissioning of the machinery and plant after an accident the insured derives benefit from deferred sales or from increased production and/or profits as a consequence of an interruption of or interference with the business, such benefits shall be taken into account in determining the amount payable as indemnity under this section.

**4. Reinstatement of sum insured**

For the period following the occurrence of an accident up to the last day of any (annual) period of insurance the sum insured under this section shall be reinstated by payment of an additional premium on a pro rata basis, such additional premium to be calculated on that part of the aforesaid sum insured that corresponds to the amount paid as indemnity under this section. The sum insured shall, however, remain unaltered.

**5. Return of premium**

If the insured declares at the latest six months after the expiry of any (annual) period of insurance that the gross profit earned during the accounting period of 12 months most nearly concurrent with the aforesaid (annual) period of insurance, as certified by the insured's auditors, was less than the sum insured thereon, a pro rata return of premium, not exceeding one third of the premium paid on such sum insured for such (annual) period of insurance, shall be made in respect of the difference. If any accident has occurred giving rise to a claim under this section the aforesaid return shall be made in respect only of so much of the aforesaid difference as is not due to such accident

**6. Other premises**

If during the indemnity period goods shall be sold or services shall be rendered elsewhere than at the premises for the benefit of the business either by the insured or by others on his behalf the money paid or payable in respect of such sales or services shall be brought into account in arriving at the turnover during the indemnity period.

## DETERIORATION OF STOCK FOLLOWING MACHINERY BREAKDOWN

### DEFINED EVENTS

This Insurance is in respect of:

1. **FORTUITOUS DAMAGE TO THE PRODUCTS AND/OR COLDROOM(S) INSURED**
2. **INCREASE IN THE COST OF WORKING**

and the amount payable as Indemnity thereunder shall be:

- i. **in respect of fortuitous damage to the products and/or coldroom(s) insured:**  
 The value of the Insured Products and/or Cold-room(s) affected as a direct consequence of the Accident but not exceeding the Limit of Indemnity stated in the Schedule.
- ii. **IN RESPECT OF INCREASE IN THE COST OF WORKING:**  
 The additional expenditure necessarily and reasonably incurred as a direct consequence of the Accident (including costs incurred in obtaining alternative storage facilities for the Insured Products) wholly and exclusively incurred for the purpose of preventing or minimizing damage to the Insured Products but not exceeding the Amount that would otherwise have been indemnifiable under Clause (i) above.

PROVIDED ALWAYS THAT:

- a. other than in the case of the accidental escape of refrigerant Accident shall cause a fluctuation in temperature in the Cold-room(s).
- b. the Company shall have the benefit of any saving in expenditure as a result of the Accident.

### DEFINITIONS

#### 1. Accident

- A. **UNFORSEEN AND SUDDEN PHYSICAL DAMAGE** to the Machinery described in the Schedule of this Section from any cause provided for under Machinery Breakdown Section issued by the Company's liability under which Section shall except for the Provision of the Exclusion relating to the Deductible Amount be a condition precedent to liability hereunder
- B. **FAILURE OF THE PUBLIC SUPPLY OF ELECTRICITY** at the terminal ends of the Supply Authority's service feeders in the Insured's Premises from any accidental cause other than:
  - i) the deliberate act of the Insured or any Supply Authority
  - ii) drought or shortage of fuel at any Power Station
- C. If stated in the Schedule to be covered **DAMAGE TO THE INSURED PRODUCTS** (contained in the Cold-rooms and/or the Insured Cold-room(s)) caused as a direct result of the accidental escape of refrigerant following unforeseen and sudden physical damage to the Refrigeration Machinery described in the Schedule of this Section.

#### 2. Cold room

The term "Cold-room" shall be deemed to include "Refrigeration Chamber".

#### 3. Damage

Except in Clause "A" of the Definition of Accident the word "Damage" wherever it appears in this Section shall mean:

- a. in respect of the Insured Products  
 "Destruction or impairment in value of the Insured Products by deterioration or contamination or putrefaction or spoilage"
- b. in respect of the Insured Cold-room(s)  
 "Contamination by Refrigerant necessitating the evacuation of the Cold-room (s)"

**4. Value**

The word "Value" wherever used in this Section shall mean:  
In respect of the Insured Products

- a. "The actual purchase price paid by the Insured to his Supplier for the Insured Products or that part thereof affected by Accident"
- or
- b. "The actual purchase price paid by the Insured to his Supplier for the Insured Products or that part thereof affected by Accident to which is added the processing costs of such Insured Products prior to being placed in the Cold-room(s)"
- or
- c. "The selling price of the Insured Products or that part thereof affected by Accident"  
In respect of Insured Cold-room(s)  
"The current day replacement cost of the Cold-room(s)"

**EXCLUSIONS**

The Company shall not indemnify the Insured in respect of:

1. The amount of the Deductible stated in the Schedule.
2. Damage to Insured Products other than wine and related products not contained in Insured Cold-room(s) at the time of such damage.
3. Consequential loss Damage or liability arising out of the Damage to the Insured Products and/or Cold-room(s).
4. Damage to the Insured Products and/or Cold-room(s) caused by bruising rodents pests or natural deterioration disease or vice.

**MEMORANDA****Memo 1:**

In the event of damage to the Insured Products:

1. where such damage necessitates destruction of the Insured Products a Certificate of Condemnation must be obtained by the Insured from the appropriate Local Authority for such goods to be destroyed
2. in cases where damage is alleged to have impaired the value of the Insured Products reasonable proof of impairment of value must be submitted by the Insured in respect of such Insured Products
3. where the Insured has incurred an increase in the cost of working so as to prevent or minimize damage to the Insured Products reasonable proof of the necessity for incurring such costs must be furnished by the Insured.

**Memo 2:**

The Machinery described in the Schedule of this Section shall be subject to regular and adequate maintenance processes undertaken by suitably Qualified Members of the Insured's own staff or in terms of a Maintenance Contract with Specialist Maintenance Engineers.

**Memo 3:**

The controlling switchgear of the Refrigeration Machinery described in the Schedule of this Section shall incorporate apparatus for automatic restarting following a failure of the Public Supply of Electricity.

**Memo 4: (products contained in cold rooms)**

The premium charged under this Section shall be provisional and adjusted on the expiry of each Period of Insurance in accordance with the Provisions of Memorandum 5 hereunder.

**Memo 5: (products contained in cold rooms)**

On the expiry of each Period of Insurance the Insured shall make the following declaration to the Company:

1. the average monthly value of the Insured Products contained in Cold-room(s). The provisional premium shall be adjusted at the rates agreed between the Insured and the Company and an additional or refund premium charged or allowed to the Insured
- or
2. the maximum value of the Insured Products contained in Cold-room(s) at any one time during the Period of Insurance. The provisional premium charged shall be adjusted at the rates agreed between the Insured and the Company and an additional or refund premium charged or allowed to the Insured

## DETERIORATION OF STOCK FOLLOWING MACHINERY BREAKDOWN

3. a. the estimated value at risk for the forthcoming Period of Insurance in accordance with the Provisions of (i) above
- b. the replacement cost of the Cold-room(s).

## HOUSEHOLDERS

### DEFINED EVENTS

1. Fire, lightning, earthquake or explosion,
2. Storm, wind, water, flood, hail or snow,
3. Impact by trees, vehicles, aircraft and other aerial devices and articles dropped from them,
4. Impact by animals including wild animals that live freely in their natural environment,
5. Bursting, overflowing and leaking of water apparatus, heating installations, geysers and pipes,
6. Theft and attempted theft but if the home is unoccupied, let or lent there must be visible, forcible and violent entry or exit into or from the house,
7. Malicious damage, but not whilst your house is lent, let or sublet to a tenant.

### DEFINITIONS

Whilst the following definitions relate to this section specifically, they must also be read in conjunction with the general definitions of this policy.

**Risk Address** means the address shown on the schedule under House Contents.

**Section House Contents** means:

Household goods and personal possessions belonging to you and your family members who live with you inside the Main residence, garages, domestic workers living quarters and tool sheds at the Risk address or any other place where you are temporarily staying or employed.

**Wall Construction and Roof Construction** shown on the schedule will have the following meanings:

**Wall Construction:**

1. if described as Standard Construction it means built of brick, stone or concrete.
2. if described as Non-Standard Construction it means built of materials other than brick, stone or concrete.

**Roof Construction:**

1. will be described as slate, tile, concrete, asbestos, metal or thatch.

**Please note that if your house has a roof area that includes thatch which exceeds 25% of the roof area or a construction with a thatch roof, within 5 meters of the main residence, which exceeds 25% of the roof area. The roof construction of the main dwelling shall be deemed to be thatch.**

### EXCLUSIONS

These exclusions are in addition to the General events and items not covered of this policy.

#### 1. The Company will not be liable for loss or damage to your house caused by:

1. Storm, wind, water, flood, hail or snow damage to household contents in the open unless the items are designed to be in the open,
2. Loss or damage that arises out of a process where applying water is needed such as shampooing carpets,
3. Loss or damage that takes place if the house is unoccupied for 60 consecutive days or more in the 12-month period before a covered event occurs. Except if we were notified in advance, but there will be an additional excess of 10% of the claim.

#### 2. Limits and conditions for jewellery, watches, precious metals and gemstones

We do not pay more than 30% of the sum insured stated in the schedule for this section in respect of theft, loss or damage to jewellery, watches, precious metals and gemstones. Further we will not pay more than R10,000 (ten thousand rand) for any single item unless you give us a valuation certificate from a professional jeweller or proof of purchase. The certificate or proof of purchase must be less than 3 years old and it must pre-date the loss or damage.

### CONDITIONS

#### 1. Your responsibility to get cover for the full replacement value of your house contents (Average condition)

It is your responsibility to get cover for the full replacement value of all of your house contents. Replacement value is the amount needed to replace all your insured property with similar new property. If we determine that the sum insured stated in your schedule is less than the replacement value at the time of the loss, damage or claim then you are under insured. As a result, we will not pay the full amount of your loss or damage and you will be your own insurer for the difference between the percentage of the sum insured and the full replacement value.

**For example:**

If the replacement value of your house contents is R400,000 and your sum insured is R200,000 you will be 50% underinsured. Therefore, if you submit a claim for R100,000 we will only pay you 50% of your claim less your excess.

**2. Special conditions for theft and break-in cover as specified on your policy schedule****1. Burglar Bars and Security Gates**

We will not cover you for loss or damage to your house contents and personal possessions as a result of theft or break-in unless your house or outbuildings have burglar bars protecting all of your opening windows and security gates protecting all of your doors leading to the outside of your house or outbuildings and there is visible damage to the burglar bars and security gates following the theft or break-in.

**2. Alarm system linked to a control room with armed response**

If we state in the schedule that we require you to further protect your house contents and personal possessions by entering into a contract with a registered security service provider to install an alarm system which is linked to a control room with armed response, we require you or any person you have authorized to look after your house to:

1. Keep the alarm system maintained and in working order,
2. Keep all detectors free from obstruction,
3. Not bypass any detector or zone when the house or outbuildings are left unattended,
4. Activate the alarm system when the house or outbuildings are left unattended.

**3. Additional protection for jewellery, watches, precious metals and stones**

We will not cover you for theft of any item of jewellery, watches, precious metals or stones that you are not wearing as part of your daily routine and that have a value of more than R20,000 per single item, if it is not kept in a locked and hidden safe that is securely attached to the wall or floor of your house.

**4. Firearms**

We will not cover you for theft of any firearm from your house if you have not complied with the legal requirements for owning, using and safe-keeping of a firearm.

**CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED**

We automatically provide extra cover for the following events and items. The amount we pay is limited to the below amounts or sum insured stated in the schedule.

**1. Food that deteriorates**

We will pay R10,000 (ten thousand rand) for your food that deteriorates if your fridge or freezer breaks down or because of power failure.

**2. Garden furniture and washing in the open**

We will pay you R10,000 (ten thousand rand) limited to 2 claims in any 12-month period for your garden furniture or washing if is stolen whilst in the open at your house.

**3. Damage to guest's property**

We will pay R10,000 (ten thousand rand) for loss of or damage to personal items belonging to any non-paying guests caused by an insured event in your house. This extension does not include money and negotiable instruments or any items insured by another policy.

**4. Money stolen from your home**

We will pay you R5,000 (five thousand rand) for your money stolen from your house provided there is proof of forcible entry.

**5. Personal documents, coins and stamps**

We will pay you R10,000 (ten thousand rand) for theft of or damage to personal documents, coins and stamp collections by an insured event.

**6. Locks and Keys**

We will pay you R20,000 (twenty thousand rand) to replace locks and keys if they are lost or damaged.

**7. Fraudulent use of credit or bank card**

We will pay you R5,000 (five thousand rand) in any 12-month period for loss arising from the fraudulent use of your debit, credit or SIM cards by anyone who is not a member of your family or household provided you reported the loss to the police and the organization that issued the card to you within 24 hours and you complied with all of the terms and conditions of issue and use of the card.

**8. Death from injury at your house**

If you or your spouse are injured by a fire or break-in at your house which results in death within 12-months we will pay your nominated beneficiary or your estate up to 18 years of age R5,000, over 18 but less than 76 years of age R10,000.



**9. Domestic employees belongings**

We will pay R10,000 (ten thousand rand) for the loss or damage of your domestic employee's personal belongings following an insured event.

**10. Medical expenses**

We will pay up to R10,000 (ten thousand rand) for each occurrence, for medical expenses incurred because of accidental bodily injury suffered by:

1. Anyone but you caused by your pet,
2. A guest or visitor because of a defect in your house,
3. A domestic worker in the course and scope of their employment with you.

We only pay for medical expenses that cannot be recovered from any other source.

**11. Veterinary expenses**

We will pay R5,000 (five thousand rand) for vet's costs for accidental bodily injury to pets injured in a road accident.

**12. Rent to live elsewhere**

We will pay 20% of sum insured for rent and alternative accommodation for you and your pets if your house is not fit to live in because of loss or damage from an event covered by this section for as long as is reasonably needed to make your house fit to live in again.

**13. House contents in transit for permanent change of address**

We will pay for loss, theft or damage to your house contents that are being moved by a professional moving company between your house and a new permanent address that is caused by:

1. Fire, lightning or explosion,
2. The vehicle carrying your possessions being involved in an accident,
3. Theft or attempted theft from the vehicle carrying your possessions following visible, violent and forcible entry or exit.

**14. Breakage of mirrors and glass**

We will pay for accidental breakage of mirrors and glass that are part of a stove, oven or furniture.

**15. Breakage of television sets, LCD's and LED's**

We will pay for accidental breakage to television sets but not for mechanical or electrical breakdown.

**16. Emergency services**

We will pay R10,000 (ten thousand rand) for costs charged by any emergency service provider such as the fire brigade or ambulance service for responding to an insured event.

**17. Subsidence and landslip – limited cover** - We will pay you for loss of or damage to your house caused by subsidence or landslip or both up to the Sum insured stated on your schedule. However, you are not covered if this is caused by:

1. normal settlement, shrinkage or expansion of the building,
2. structural alterations, additions or repairs,
3. the compaction of infill,
4. defective or faulty design, materials or workmanship,
5. excavations other than mining operations,
6. removal or weakening of support,
7. contraction or expansion of soil, clay or similar types of soil moisture or damp.

In addition, we are not liable for:

- a. loss or damage to swimming pools and surrounds, tennis courts, terraces, patios, paths, driveways, septic or conservancy tanks, drains, water courses, walls, gates, posts and fences, retaining and screening walls – unless the building is damaged at the same time by the same event,
- b. loss or damage to solid floor slabs or any part of the building resulting from the movement of the slabs, unless the foundation supporting the external walls are damaged by the same cause at the same time,
- c. Any damage that existed before your cover started,
- d. work necessary to prevent further loss or damage from subsidence and landslip, except where appropriate design precautions were implemented during the original construction of the building or any subsequent additions to it.

If required, you will have to prove that the loss or damage being claimed for was caused by subsidence or landslip.

Subsidence means sinking – it is the vertical, downward movement of soil. It includes settlement, which is a lateral movement.

Landslip means the sliding down of a mass of land. It is, in effect, a small landslide and it typically occurs on a slope.

**18. Accidental damage**

We will pay you for accidental physical loss of or damage to your insured property up to the sum of R25 000 (twenty five thousand rand) while it is in your private house **excluding** loss or damage which is:

1. Payable in terms of the basic cover for this section Due to depreciation,
2. Gradual causes such as wear and tear, rust, mildew, mould, corrosion or decay Caused by household pests such as rodents, ants, vermin and moths,
3. Caused because of cleaning, repairing or restoring by any manner or method Caused to any tools, gardening implements, garden furniture,
4. Caused to automatic pool cleaning equipment,
5. Covered by any manufacturers guarantee, purchase agreement or service contract,
6. Caused by cracking or scratching of glass, glassware or any similar breakable article. This exclusion does not apply to jewellery, cameras, televisions or computer screens,
7. Caused by chipping or denting of furniture or domestic appliances Cost of reproduction of data of any kind.

**Limitation**

- a. Cell phones, iPads and laptops will be limited to R15 000 per incident.
- b. All other limits as stated in the schedule.

**19. Water Leakage**

We will pay R10,000 (ten thousand rand) for water charges from a local authority for water lost through leaking pipes at the house subject to the following conditions:

1. The water meter reading is 50% or more over the average of your previous four readings,
2. You take immediate steps to repair the pipes affected when the leak is discovered by physical evidence or by abnormally high-water bill.
3. In addition we will pay R5,000 (five thousand rand) for you to trace the leak.

Please note that we will not pay for:

- a. More than two separate events in any 12 months period
- b. The cost of repairing leaking pipes,
- c. Loss of water from leaking taps, water heating apparatus or sanitary systems, swimming pool structures and inlet or outlet pipes,
- d. Loss of water if the house is unoccupied for more than 60 days.

**20. Security guards**

We will pay R10,000 (ten thousand rand) for employing a security guard following an event that is covered until the house is secure again.

**21. Power surge**

We will pay R20,000 (twenty thousand rand) for damage to your house caused by power surges from accidental changes in the power supply by a public supply authority.

We do not pay for power surges caused by you not paying your electricity account.

We have the right to ask that the main electrical distribution boards in your house are protected with surge protectors, lightning arrestors or other protection devices installed to SANS 0142 specification and to remove cover for power surge if this is not done.

**22. House contents temporarily away from your house**

We will pay for loss of or damage to house contents caused by an event that is covered whilst temporarily away from your House at any of the following places:

1. An occupied private residence.
2. A guest house, hotel, club, holiday apartment, school, place of study or nursing home where you or a member of your family who normally resides with you is temporarily living.
3. A business premises where you are working.
4. A furniture storage facility or bank safe deposit.
5. A premises for cleaning, repairing, altering, renovation or restoration.

We do not cover:

- a. house contents anywhere outside of the territories covered unless specified on the All Risk Section of this policy.
- b. Cell phones, tablets and/or iPads unless specified on the schedule.

**23. Loss or damage caused by wild animals**

We will pay up to R20,000 (twenty thousand rand) for loss or damage to your house contents that are inside your house caused by wild animals that live freely in their natural environment and are not confined in any way.

**24. Credit, Debit or Sim card fraud**

We will pay R5,000 (five thousand rand) in any 12-month period for losses arising from the fraudulent use, by anybody other than you or any member of your family, of your credit, debit or SIM card provided you comply with the provider's conditions at all times.

**25. Emergency transport of children**

We will pay for the emergency transportation of your school going children by a third party in the event of them being injured on the school premises.

**26. Garden damage**

We will pay up to R10,000 (ten thousand rand) for the cost of landscaping and replacing any trees, shrubs or plants in your garden after a valid claim for your contents. This is on condition that the claim is not the result of hail, and if you rent the house, the home owner is not entitled to claim under their own insurance.

**27. Increase in sum insured over holiday season**

We will increase the sum insured of your contents with 10% during the holiday period of 15 December to 31 January.

**28. Office contents**

We will pay up to 35% of the sum insured, maximum R50,000 in any 12-month period for loss or damage by the insured perils to Office Equipment, apart from computers and other data processing equipment, in your home that are used for office purposes such as a home profession or business.

**29. Storage costs**

We will pay R10,000 (ten thousand rand) for the necessary storage costs to safeguard your contents after an insured event has occurred.

**30. Trauma counselling**

We will pay up to R10,000 (ten thousand rand) for professional counselling to help you cope with trauma if you should be the victim of theft, attempted theft or hold-up.

**OPTIONAL EXTENSIONS****1. Mechanical and electrical breakdown**

We will pay, replace or repair damage caused by sudden mechanical and electrical damage to the insured item that you could not have foreseen and provided the insured Item was in the home.

Provided that we will not pay for:

1. Theft or attempted theft;
2. Gradual causes such as wear and tear, rust mildew, corrosion, decay and deterioration. This includes damage from light, sunlight or normal climatic conditions;
3. Damage caused by household pests such as moths or other insects or their larvae, vermin and rodents or your own domestic pets;
4. Dyeing, renovating or repairing;
5. Items that are confiscated or detained by a process of law;
6. Using or treating items in the wrong way

We will not pay you for damage because:

- a. tools were used on the insured item in the wrong way,
  - b. you or any other person made mistakes when installing the insured item,
  - c. the insured item was not maintained as the manufacturer recommended,
  - d. the insured item was used for something other than its normal home use,
  - e. damage is covered in terms of the guarantee or warranty issued by the manufacturers of any insured appliance.
7. Damage to articles of a brittle nature  
We will not pay for damage to glass, including scratching of lenses or screens.
  8. Damage to parts of insured items that have short life spans.  
We will not pay for damage to parts such as:
    - a. batteries, bulbs, globes, fuses or pilot lights,
    - b. tapes, ribbons or obsolete spare parts,
    - c. plates inside microwave ovens,
    - d. removable storage devices air and water filters,
    - e. belts, knobs, accessory cables or remote controls,
    - f. screen protectors.
  9. Damage to computers, notebooks, laptops, palmtops, iPads, tablets and data processing equipment
  10. Damage to electric gate motors and garage door motors.

## HOUSEHOLDERS

## Definitions for this extension

**Home** means the building that you live in at the address shown on the schedule for the section Household.

**Insured items** means any household appliances specified in the schedule such as the following:

1. Televisions, Decoders, DVD players, Hi-Fi;s, Home theatre systems;
2. Fridges, stoves, ovens, microwaves;
3. Washing machines, tumble dryers, dishwashers.

## HOMEOWNERS

### DEFINED EVENTS

1. Fire, lightning, earthquake or explosion
2. Storm, wind, water, flood, hail or snow
3. Impact by trees, vehicles, aircraft and other aerial devices and articles dropped from them
4. Impact by animals including wild animals that live freely in their natural environment
5. Breaking or collapsing of radio or television aerials, masts and satellite dishes
6. Bursting, overflowing and leaking of water apparatus, heating installations, geysers and pipes. This includes damage to these items up to the sum insured up to 20% of the Sum Insured
7. Theft and attempted theft but if the home is unoccupied, let or lent there must be visible, forcible and violent entry or exit into or from the house.
8. Malicious damage, but not whilst your house is lent, let or sublet to a tenant

### DEFINITIONS

Whilst the following definitions relate to this section specifically, they must also be read in conjunction with the general definitions of this policy.

**Address of buildings** means the address shown on the schedule under **Buildings Section**

**House** means the main residence at the address of buildings shown on the schedule and includes the following:

1. Garages and fixed carports,
2. Domestic workers living quarters,
3. Tool sheds,
4. Brick, tar, stone (not gravel), concrete and paved driveways, paths and patios,
5. Walls, metal palisades, gates and fences but not hedges,
6. Swimming pool structure or fabric, including safety nets and covers, but not portable swimming pools,
7. Spa baths, jacuzzis and sauna structure or fabric, including safety nets and covers,
8. Fixed machinery of swimming pools, spa baths, jacuzzis, and saunas,
9. Tennis and squash courts,
10. Water features and garden ornaments,
11. Electric gates and garage doors,
12. Geysers, Geysers must comply to technical regulation VC 9006 (effective date 01 August 2018, on all warranties and new installation of geysers). Fixed storage water heaters (geysers) shall have a minimum energy efficient rating of Class B. (SANS)
13. Fixed water tanks, water pumping machinery and borehole motors, irrigation systems, filtration systems used only for filtering or supplying water for domestic purposes,
14. Aerials, satellite dishes, solar panels, lightning conductors and security systems fixed to the home,
15. Fixtures and fittings including built in furniture and fitted carpets.

**Wall Construction and Roof Construction** shown on the schedule will have the following meanings:

#### Wall Construction:

1. if described as Standard Construction it means built of brick, stone or concrete.
2. if described as Non-Standard Construction it means built of materials other than brick, stone or concrete.

#### Roof Construction:

1. will be described as slate, tile, concrete, asbestos, metal or thatch.

**Please note that if your house has a roof area that includes thatch which exceeds 25% of the roof area or a construction with a thatch roof, within 5 meters of the main residence, which exceeds 25% of the roof area. The roof construction of the main dwelling shall be deemed to be thatch.**

### EXCLUSIONS

These exclusions are in addition to the General events and items not covered of this policy.

#### 1. We do not pay for loss or damage to your house caused by:

1. Storm, wind, water, flood, hail or snow damage to hedges, retaining walls and windmills,
2. Theft, attempted theft and malicious damage by a tenant,

3. Full subsidence and landslip cover unless selected under optional extension 3,
4. An event at an unoccupied house if the house has been unoccupied for at least 60 consecutive days in the 12 months before the event, except if we were notified in advance, but there will be an additional excess of 10% of the claim,
5. Non-compliance with the requirements of the National Building Regulations or similar South African legislation applying at the time of erection or alteration,
6. Riot, rising damp or rise in the water table,
7. Weeds or roots,
8. Wear and tear or other gradually operating causes,
9. Chipping, scratching, disfiguration depreciation.

## 2. We do not pay for undamaged items

We will not pay to replace an undamaged item if the only reason to replace it is to create a uniform effect throughout the house. We will use materials as similar as possible to the damaged items but we do not have to repair the house so that it is an exact match to the way it was before the loss or damage.

## CONDITIONS

These conditions are in addition to the General Terms and Conditions of this policy.

### 1. Your responsibility to get cover for the full replacement value of your house (Average condition)

Replacement value is the amount needed for the cost to repair or rebuild your house with similar new materials. This includes fees for professionals you might need to engage (such as demolition experts, architects and surveyors). If at the time of the loss or damage or claim we determine that the Sum Insured noted on the schedule is less than the replacement value then you are under insured. If you are under insured, we will not pay the full amount of the loss or damage. You will be your own insurer for the difference between the percentage of cover you bought and the full replacement value of your house.

#### For example:

**The cost to rebuild your house (including the costs referred to in 1. above and items 1 to 14 of the Definitions 1) amounts to R1,000,000. You insure the house for R500,000, which equates to 50% of the total replacement cost of your house. You incur storm damage to your house for R50,000 but we will only pay R25,000 less your excess because you were underinsured by 50%.**

### 2. We pay your lender first

If you have a mortgage bond registered over your house and the house is totally destroyed in a fire, we will pay the lender (mortgagee) before we pay you. We will pay the amount that you still owe to the lender, up to the sum insured or the limit of our liability in terms of this policy. If there is any balance over after paying the lender, we will pay it to you.

If this policy becomes invalid because you failed to comply with your duties in terms of this policy, we will still pay the lender if they were unaware of this failure. The lender has a duty to tell us as soon as they become aware that you might be failing to comply with these duties.

### 3. Operating a business from your house

You may conduct a business from your house subject to the following conditions:

1. You use the house as your main dwelling place,
2. The business consists only of offices or consulting rooms,
3. The business will not increase the risk of loss or damage to your house,
4. The house will not be used to accommodate guests or boarders for reward.

## CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED

We automatically provide extra cover for the following events and items. The amount we pay is limited to the benefit that appears in the extension or the sum insured stated in the schedule.

1. **Loss of Rent** – If you have a tenant in your house, we will pay up to 20% of the Sum Insured on the house for loss of rent if the house is not fit to live in because of the loss or damage that we cover. We calculate the loss of rent on the yearly rent or on the rental value of the unfurnished house. We pay for only as long as is reasonably needed to make the house fit to live in again. We do not pay for loss of rent that arises while structural alterations are being made to the house.
2. **Rent to live elsewhere** – If you are living in your house, we will pay up to 20% of the Sum Insured on the house for loss of rent if the house is not fit for you to live in because of the loss or damage that we cover. We calculate the loss of rent on the yearly rent or on the rental value of the unfurnished house. We pay for only as long as is reasonably needed to make the house fit to live in again. We do not pay for loss of rent that arises while structural alterations are being made to the house.

- 3. Demolition and Professional fees** - We pay up to a max of R50,000 (fifty thousand rand) on the house for professional fees and other rebuilding costs you incur after receiving our written consent to appoint the professionals.

Professional fees include one or more of the following:

1. Architects, Quantity Surveyors and Consulting Engineers fees,
2. Local authorities scrutiny fees,
3. Costs for the requirements of public authorities for repairing or rebuilding.

- 4. Glass and sanitary ware** – We pay up to 20% of the Sum Insured for repairing or replacing accidental breakage of:

1. Fixed glass including mirrors,
2. Fixed sanitary ware – excluding chipping, scratching or disfigurement.

**We only pay for this extension if the house is permanently occupied at the time of the breakage.**

- 5. Public utility supplies** – We pay the reasonable repair costs for repairing accidental damage to water, sewerage, gas, electricity and telephone connections that you are legally responsible for between the house and the public supply or mains connections.
- 6. Fire brigade charges** – We pay for the fees charged by firefighting authorities for the cost of extinguishing a fire that is damaging your house.
- 7. Demolition charges** – We pay up to a maximum of R50,000 (fifty thousand rand), for the costs of demolishing your house, removing the debris from the site and putting up hoardings needed for building operations.
- 8. Accidental Damage** – We pay up to R25,000 (twenty five thousand rand) for accidental physical loss of or damage to your house that is not otherwise covered.

This extension excludes damage caused by:

1. Any gradual cause such as wear and tear, rust, mildew, mould, corrosion, or
2. decay pests such as rodents, ants, vermin and moths, or
3. Cleaning, repairing or restoring by any manner or method, or
4. Chipping or denting or scratching, or
5. Conditions of the atmosphere, climate or light.

- 9. Subsidence and landslip – limited cover** - We will pay you for loss of or damage to your house caused by subsidence or landslip or both up to the Sum insured stated on your schedule. However, you are not covered if this is caused by:

1. normal settlement, shrinkage or expansion of the building,
2. structural alterations, additions or repairs,
3. the compaction of infill,
4. defective or faulty design, materials or workmanship,
5. excavations other than mining operations,
6. removal or weakening of support,
7. contraction or expansion of soil, clay or similar types of soil moisture or damp.

In addition, we are not liable for:

- a. loss or damage to swimming pools and surrounds, tennis courts, terraces, patios, paths, driveways, septic or conservancy tanks, drains, water courses, walls, gates, posts and fences, retaining and screening walls – unless the building is damaged at the same time by the same event,
- b. loss or damage to solid floor slabs or any part of the building resulting from the movement of the slabs, unless the foundation supporting the external walls are damaged by the same cause at the same time,
- c. Any damage that existed before your cover started,
- d. work necessary to prevent further loss or damage from subsidence and landslip, except where appropriate design precautions were implemented during the original construction of the building or any subsequent additions to it.

If required, you will have to prove that the loss or damage being claimed for was caused by subsidence or landslip.

Subsidence means sinking – it is the vertical, downward movement of soil. It includes settlement, which is a lateral movement.

Landslip means the sliding down of a mass of land. It is, in effect, a small landslide and it typically occurs on a slope.

- 10. Security Guards** – We pay R10,000 (ten thousand rand) of employing guards to safeguard your house after an insured event if it is required.



- 11. Locks and Keys** – We pay up to R20,000 (twenty thousand rand) for replacing locks or keys to your house if they have been lost, stolen or damaged (this extension includes card keys, remote control devices and the reprogramming of these devices).
- 12. Removing fallen trees** - We pay R10,000 (ten thousand rand) in any 12-month period to remove fallen trees or any part of fallen trees, from your property at the address shown on the schedule as your house, that have been damaged due to an event we cover. We do not pay for removing trees that you have cut down yourself or arranged to have cut down.
- 13. Power surge** – We pay up to R20,000 (twenty thousand rand) for damage to your house caused by power surges from accidental changes in the power supply by a public supply authority. We do not pay for power surges caused by you not paying your electricity account.
- We have the right to ask that the main electrical distribution boards in your house are protected with surge protectors, lightning arrestors or other protection devices installed to SANS 0142 specification and to remove cover for power surge if this is not done.
- 14. Damage to the garden** – We pay R10,000 (ten thousand rand) for the cost of landscaping and replacing any damaged trees, shrubs or plants in your garden after a valid claim. This is on condition that the claim is not the result of hail or building operations.
- 15. Tracing of water leaks** – We pay R5,000 (five thousand rand) for the cost of tracing the source of a water leak at your insured premises, provided that it originated after your cover started. However, we will not pay for the actual repair of the leak once it has been located.
- 16. Wheelchair-friendly alterations** – if you are accidentally injured during the period of insurance and become wheelchair-bound we will pay up to R100,000 (one hundred thousand rand) for alterations to enable you to continue accessing your house.

**17. Water Leakage**

We will pay R10,000 (ten thousand rand) for water charges from a local authority for water lost through leaking pipes at the house subject to the following conditions:

1. The water meter reading is 50% or more over the average of your previous four readings,
2. You take immediate steps to repair the pipes affected when the leak is discovered by physical evidence or by abnormally high-water bill.
3. In addition we will pay R5,000 (five thousand rand) for you to trace the leak.

Please note that we will not pay for:

- a. More than two separate events in any 12 months period
- b. The cost of repairing leaking pipes,
- c. Loss of water from leaking taps, water heating apparatus or sanitary systems, swimming pool structures and inlet or outlet pipes,
- d. Loss of water if the house is unoccupied for more than 60 days.

- 18. Wild animals** – We pay R20,000 (twenty thousand rand) for loss or damage to your building caused by wild animals. Wild animals will not be regarded as vermin for the purpose of the extension.

**OPTIONAL EXTENSIONS (If stated in the schedule to be included)**

**1. Inflation**

We will increase the sum insured annually in line with inflation up to the limit stated on the schedule.

**2. Subsidence and landslip – extended cover**

We will pay you for loss of or damage to your house caused by subsidence or landslip or both up to the Sum insured stated on your schedule. However, you are not covered if this is caused by:

1. normal settlement, shrinkage or expansion of the building
2. structural alterations, additions or repair
3. the compaction of infill
4. defective or faulty design, materials or workmanship excavations other than mining operations
5. removal or weakening of support the building.

In addition, we are not liable for loss or damage to septic and conservancy tanks or drains and water courses unless the building is damaged at the same time by the same insured event.

Any damage that existed before your policy started.

## HOMEOWNERS

If required, you will have to prove that the loss or damage being claimed for was caused by subsidence or landslip.

Subsidence means sinking – it is the vertical, downward movement of soil. It includes settlement, which is a lateral movement.

Landslip means the sliding down of a mass of land. It is, in effect, a small landslide and it typically occurs on a slope.

## PERSONAL ALL RISKS

### DEFINED EVENTS

We will pay for:

The items noted on your schedule which are defined in Item 1 of this section if they are stolen, accidentally lost or damaged up to the sum insured stated in the schedule.

### DEFINITIONS

Whilst the following definitions relate to this section specifically, they must also be read in conjunction with the general definitions of this policy.

**Home** means the building that you live in at the address shown on the schedule for Section 5 - House Contents Section.

**Territory** means anywhere in the world including transit by land, sea or air.

**Specific Personal Items cover (All Risks)** means we cover you for the items described on your policy schedule that you might be wearing or take out of your house. These items are defined below as **Unspecified Items** and **Specified Items**.

**Unspecified Items** means items that are not specified individually on the schedule. You choose a Sum Insured that you feel will adequately cover you, your spouse and your children for items that you will normally be wearing or carrying with you at any one time whilst out of your house. Items should include clothing, spectacles, contact lenses, sunglasses, jewellery, watches, briefcases, handbags, bags and anything that they contain up to 20% of the sum insured, maximum R5,000 per item.

**Specified Items** means any item that you have specified on the schedule up to the sum insured.

The total sum insured of this section may not exceed 30% of the sum insured of the House Contents Section.

### EXCLUSIONS

We will not pay for:

1. Theft from an unattended motor vehicle, caravan, trailer or watercraft unless there was visible, violent and forcible entry into or exit from the locked motor vehicle, caravan, trailer or watercraft,
2. Theft, accidental loss or damage of cameras and other photographic equipment used for professional purposes or for reward. We will cover these items if you use them only for a hobby or part-time income,
3. Theft, accidental loss or damage of musical instruments, sound or audio-visual devices used for professional purposes or for reward. We will cover these items if you use them only for a hobby or part-time income,
4. Sporting equipment whilst in use other than golf clubs or pedal cycles whilst taking part in social trial runs. We do not cover you if you play golf or cycle professionally,
5. Chipping, scratching, denting and breakage of porcelain or similar articles of a fragile nature,
6. Wear and tear, depreciation,
7. Electrical or mechanical breakdown,
8. More than R5,000 for any article unless documentary evidence of value account to Insurance is provided,
9. Caravan Contents if not specified.

### CONDITIONS

#### 1. Jewellery and watches

##### 1. Valuation certificates

All jewellery and watch items insured on this section with an individual value that exceeds R10,000 must be supported by a valuation certificate that is issued by a professional jeweller and not be more than 3 years old.

**2. Jewellery to be kept locked in a safe when not being worn or used**

We will not cover you for theft of any item of jewellery and watches that you are not wearing as part of your daily routine and that have a value of more than R20,000 per single item, if it is not kept in a locked and hidden safe that is securely attached to the wall or floor.

If you are temporarily staying elsewhere this condition applies to those premises to the extent that a safe is available on those premises.

**2. Firearms**

You must keep any firearms insured on this section in a locked and hidden safe that is securely attached to the floor or wall if they are not being used by you.

**3. Pairs and Sets**

We will not pay for a special value that a pair or set might have. If one item in a pair or set is stolen, lost or damaged we will only pay for that item.

**3. Pedal Cycles**

We will not pay for a pedal cycle if it is stolen whilst you are not using it and it is not at your house unless you have attached it to a permanently fixed structure with a lock and chain or locked to a carrier on your motor vehicle.

## PERSONAL LEGAL LIABILITY

### DEFINED EVENTS

We will pay any amounts that you become legally liable to pay as damages consequent upon the following events that might occur during the period of cover:

1. Accidental death, injury, sickness or disease or death sustained by a person resulting from such injury, sickness or disease including mental injury, mental anguish and shock.
2. Accidental physical damage to, loss of use or destruction of tangible property.

### DEFINITIONS

Whilst the following definitions relate to this section specifically, they must also be read in conjunction with the general definitions of this policy.

**Property** - means any property that can be seen and touched. It specifically excludes intellectual property.

**Territory** – means anywhere in the Republic of South Africa, Namibia, Botswana, Lesotho, Swaziland, Zimbabwe, Zambia, Malawi and Mozambique.

**House** – means the address of buildings shown on the schedule for the BUILDINGS and HOUSE CONTENTS sections of this policy.

**You or your** in this section only means the people named on the schedule and include your spouse, immediate family who live with you and the dependents that you are legally responsible for.

**Occurrence** – means one incident or series of incidents arising out of one event.

### EXCLUSIONS

These exclusions are in addition to General events and items not covered of this policy.

We do not pay any liability claim for:

1. Your death, bodily injury or illness.
2. Your employees other than your domestic workers in the course of their employment with you.
3. Your trustees, beneficiaries, directors, members of their families who live with them (if you are a trust or close corporation).
4. loss of or damage to property owned by or under the control of people mentioned in 3.1, 3.2 and 3.3 above.
5. loss of or damage to your property or property in your custody or control.
6. loss of or damage to your employee's property while the property is at your home.
7. death, bodily injury or illness arising directly or indirectly from any animals other than your pet dogs and pet cats.
8. responsibility arising out of your ownership, possession or occupation of buildings or land other than buildings that are covered under this policy.
9. responsibility arising directly or indirectly from the ownership, possession, control or use of any vehicle, watercraft or aircraft other than surfboards, paddle skis, models of vehicles, watercraft or aircraft.
10. Accidental loss or damage to moveable or immoveable property you or another person in your employment borrows, rents, owns, keep in trust or has control or custody of.
11. Responsibility arising directly or indirectly out of the purchase, sale, barter or exchange of property or your failure to comply with any obligations in relation to the transaction.
12. Responsibility arising out of seepage, pollution or contamination of any type.
13. The cost of cleaning, removing, reversing the effect of damage or reinstating property lost or damaged by seepage, pollution or contamination.

14. The cost of or relating to any judgment, award, payment or settlement made in the United States of America or Canada or any country that operates under the laws of those countries, even if the cost is formally approved by a court in another country, unless the judgment, award, payment or settlement is enforced in a competent court in South Africa.
15. Any punitive damages or any fines, penalties or exemplary damages anywhere in the world, including South Africa.
16. Loss or damage to property that is also covered under any other insurance policy.
17. Responsibility arising out of your dishonest, fraudulent or malicious act of physical assault or the crime of seduction.
18. Loss or damage arising out of your reckless disregard of the possible consequences of your acts or failures to act.

## CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED

### 1. Contracts with security companies

We pay for the costs that you are legally responsible for arising out of a written contract with any registered security company or armed response services to protect your property. The event must have taken place at the house you live in (as shown in the Buildings or House Contents Sections of the schedule attached to this policy) or be as a result of an incident that started at the home. The security contract must be dated before the events that result in a claim against you.

### 2. Wrongful arrest

We pay for the costs you are legally responsible for if you wrongfully arrest someone when you perform your duties as a member of a neighbourhood watch group or of a similar voluntary non-profit organization. This includes the costs you are legally responsible for from an assault during the arrest or search linked to the arrest. We will only pay if the wrongful arrest takes place during the period of cover.

### 3. Homeowners liability

We pay for the costs of the damages that you as the owner of your home located at the address noted in the policy schedule – Personal Home Buildings Section - become legally responsible to pay for any:

- a. Accidental death, bodily injury or illness of another person during the period of cover.
- b. Accidental loss of or damage to property that belongs to another person during the period of cover.

We do not pay for legal responsibility (liability) arising out of or related to your business or occupation activities.

### 4. Tenants liability

We pay for the costs of the damages that you as the tenant of the home located at the address noted in the policy schedule – Personal Home Contents Section – become legally responsible to pay the owner of the building for any damages to the building due to:

- a. Accidental damage to the building or outbuildings caused by an insured event specified in the Personal Home Contents Section.
- b. Accidental damage to fixed sanitary ware or fixed glass.
- c. Accidental damage to water, gas, sewerage, electricity, or telephone connections to the dwellings or outbuildings.

### 5. Domestic employees liability

We pay for the costs that you are legally responsible for due to:

- a. Accidental death or bodily injury to your domestic employee when they are employed by you

We do not pay if it is linked to any criminal action against you out of an alleged contravention of the Occupational Health and Safety Act No 85 of 1993.

## HOW WE PAY

We pay up to the Sum Insured shown on the schedule. The Sum Insured includes all costs and expenses:

1. That you are legally responsible for and have incurred with our written consent.
2. That you are legally responsible to pay as legal costs of the other person.
3. That can be recovered from you for any one event or series of events resulting from the same event. This means that if there are multiple claimants we will not pay more than the Sum Insured shown on the schedule for all claims combined.

## EXTENDED PERSONAL LEGAL LIABILITY

### SPECIAL CONDITIONS RELATING TO THE LIABILITY PLUS COVER ISSUED IN CONJUNCTION WITH THIS PRIMARY POLICY

The Insured Events, Specific Exclusions, General Conditions and General Provisions noted below and those included in this Liability Plus cover are in addition to and are to be read in conjunction with the Definitions and Guidelines for Interpretation and the General Terms, Conditions, Exceptions and Exclusions of this policy document as well as the Definitions and Explanations, Events Covered, Events Not Covered and Automatic Extensions of this Section.

### LIABILITY PLUS LIMITS

General Liability Limit: R 20 000 000 in excess of the R1 000 000 limit provided under this policy (Primary Policy) Motor Liability Limit: R 20 000 000 in excess of the R2 500 000 limit provided under this policy (Primary Policy).

- A. The liability of Xenturion Insurance Company Limited for all damages in respect of any one event shall not exceed the Limits stated above and on the Schedule inclusive of any costs and expenses that may have been incurred by you with their written consent and costs and expenses recoverable from you by any claimant after deduction of any payments or awards made and due to be made by Xenturion Insurance Company Limited
- B. Xenturion Insurance Company Limited will pay those sums in excess of the limit provided by the General Legal Liability Section of this Policy but not exceeding the LIMIT stated above, and on the Schedule, that you become legally liable to pay as compensation by reason of liability imposed by law or assumed by you under any contract because of bodily injury or property damage that is not covered by the Primary Policy provided always that:
  - i. No liability shall attach to this Liability Plus Section of the policy unless and until Xenturion Insurance Company Limited have paid or have been held liable to pay the full amount of their limit under the primary liability section of the policy
  - ii. If by reason of the payment of any claim or claims under the Primary Policy, during the period of insurance the amount of indemnity provided by such Primary Policy is
    - a. Partially reduced then this Policy shall apply in excess of the reduced amount of the Primary Policy for the remainder of the Period of Insurance
    - b. Totally exhausted then this policy shall continue in force as Primary Policy until expiry hereof

### SPECIFIC EXCLUSIONS

#### 1. Watercraft, Aircraft

This insurance does not apply to death, injury, sickness or disease or death sustained by a person resulting from such injury, sickness or disease including mental injury mental anguish and shock or to physical damage to, loss of use or destruction of tangible property arising out of the ownership, maintenance, operation, use, loading or unloading of any watercraft of more than 8.0 meters in length or any aircraft owned by you or rented to you.

#### 2. Motor Vehicles

This insurance does not apply to death, injury, sickness or disease or death sustained by a person resulting from such injury, sickness or disease including mental injury mental anguish and shock or to physical damage to, loss of use or destruction of tangible property resulting from the use of any registered Motor Vehicle owned by or in your physical legal control or in respect of which insurance is required by virtue of any legislation relating to Motor Vehicles.

Provided that:

- i. This exclusion shall not apply where coverage is provided under any Underlying Insurance (Primary Insurance) relating to the use of Motor Vehicles, or the excess provided in the schedule of insurance
- ii. Xenturion Insurance Company Limited will not pay for so much of any compensation or claim as falls within the scope of any compulsory motor vehicle insurance enactment. This extension shall apply notwithstanding that no insurance under such enactment is in force or has been affected.



## WATERCRAFT

### DEFINED EVENTS

1. Damage to the watercraft caused by accident.
2. Theft of the watercraft.
3. Acts of malicious damage to the watercraft – excluding acts committed by you.
4. Damage to the watercraft caused by fire, explosion, lightning, storms and wind.
5. Liability to Third Parties.

### DEFINITIONS

Whilst the following definitions relate to this section specifically, they must also be read in conjunction with the general definitions of this policy.

**Risk address** - means the address where you permanently live

**Watercraft** - means the craft, limited to 8 meters in length, shown on the schedule made up of the equipment that would normally be sold with the craft as one unit and includes:

1. The hull and superstructure Fittings.
2. Electrical machinery.
3. Inboard motors – limited to a maximum engine capacity of 250 horsepower per engine but not exceeding 300 horsepower in total if powered by more than one engine.
4. Safety equipment.

**Specified accessories** - means optional accessories not sold with the craft as one unit that need to be insured separately including but not limited to:

1. Outboard motors - specify on the schedule.
2. Spare tanks – specify on the schedule.
3. Anchors and special propellers – specify on the schedule.
4. Watercraft covers – specify on the schedule.
5. Communication and navigation devices, echo-sounders and fishing equipment – specify on the schedule.
6. Launching dollies, trolleys and trailers – specify on the Motor schedule – Section 6.

### USE OF THE WATERCRAFT

The watercraft can only be used for social, domestic and pleasure purposes.

### EXCLUSIONS

1. Theft of the watercraft or specified accessories when left unattended unless:
  - a. the watercraft and specified accessories are inside the walled or fenced and locked boundaries of the Risk address, a storage facility, a recognized place of repair or dealer's premises for sale
  - b. there is forcible and violent entry into or exit from any of these places at the time of the theft
2. Theft of outboard motors and other specified accessories when left unattended unless:
  - a. the outboard motors are securely locked to the watercraft by a security device in addition to its normal methods of attachment to the watercraft.
  - b. there is forcible and violent entry into or exit from the Risk address, a storage facility, a recognized place of repair or dealer's premises for sale.
3. Loss or damage to the watercraft whilst:
  - a. let out on hire or charter
  - b. being towed on water unless:
    - i. when in need of assistance.
    - ii. for customary towage in connection with laying up, fitting out or repair.
    - iii. towing or salvaging another watercraft other than one in distress.
    - iv. towing or salvaging another watercraft (whether in distress or not) under a contract.
    - v. arranged prior to commencing towing or salvaging.
    - vi. participating in mechanized racing or speed tests or any trials in connection therewith.

- vii. left moored or anchored unattended off an exposed beach or shore and it becomes stranded, sunk, swamped or breaks adrift.
  - viii. the watercraft is in the custody or control of any person who is not a licensed operator in terms of the Merchant Shipping and National Small Vessels Safety Regulations.
4. Loss or damage to the watercraft due to:
- a. lack of due diligence or precaution on your part
  - b. corrosion.
  - c. mechanical or electrical breakdown of machinery, engines, motors, batteries and their connections (other than the shaft and propeller) unless caused by:
    - i. accidental incursion of water into the hull.
    - ii. the watercraft being stranded, sunk, burnt, on fire, in collision or in contact with any external.
    - iii. substance including ice other than water.
    - iv. accidents occurring whilst the machinery, engines, motors, batteries and their connections are being removed from or to or replaced in the watercraft or a place of storage.
    - v. malicious acts.
    - vi. fire or accidental damage whilst in store.
    - vii. the intake of foreign matter into the cooling system of the machinery, engine or motors.
    - viii. fire or explosion to the watercraft fitted with inboard machinery unless the watercraft is equipped in the engine room or engine space, tank space and galley with an automatic fire extinguishing system or one having controls at the steering position. It is warranted that any such fire extinguishing system must be professionally installed and maintained in efficient and working order.
5. Loss or damage to:
- a. sails or protective coverings being split by the wind or blown away whilst set unless in consequence of damage to spars to which the sails are bent or occasioned by the watercraft being stranded, sunk, burnt, on fire, in collision or in contact with any external substance including ice other than water.
  - b. any part condemned solely because of a fault in design or construction.
  - c. any defect resulting from either negligence or breach of contract in respect of any repair or alteration work.
  - d. personal effects, consumable stores, fishing gear, life jackets, navigational charts and first aid kits.

## LIABILITY TO THIRD PARTIES

### 1. Events and items, we cover

We will indemnify you or any person using the watercraft with your permission or any water skier being towed by the watercraft against all sums, including claimant's costs and expenses, which you shall become legally liable to pay in respect of the events that we cover below:

- a. Accidental death or bodily injury of any person.
- b. Accidental loss of or damage to property.
- c. The cost of any actual or attempted raising, removal or destruction of the wreck of the watercraft or the costs for any neglect or failure to do so.
- d. Official enquiries and coroners' requests.

### 2. Events and items, we do not cover

- a. Death or bodily injury to you, or any member of your family who normally resides with you or any paying passenger.
- b. Death or bodily injury to any employee in the course of their employment with you.
- c. Loss or damage to property belonging to you, your family or your employees.
- d. Loss or damage to property in your custody or control.
- e. Death or bodily injury to any passenger being carried in or getting onto or off a watercraft that is not intended or constructed to carry passengers.
- f. Death or bodily injury to any person who is water-skiing, aquaplaning or any similar activity whilst being towed, preparing to be towed, or after being towed by the watercraft.
- g. Loss or damage arising out of your reckless disregard of the possible consequences of your acts or failure to act.

## CONDITIONS

### 1. Use while under the influence of alcohol

We do not pay for loss, damage or legal responsibility to third parties while the watercraft is being navigated by or under the charge of you or any other person whilst under the influence of alcohol or drugs or while the concentration of alcohol in your blood or breath exceeds the statutory limit.

**2. Use while outside the cruising range**

We do not pay for loss, damage or legal responsibility to third parties while the watercraft is not cruising within the inland waters of South Africa (including Durban harbour and Knysna Lagoon), Namibia, Botswana, Zimbabwe, Mozambique, Swaziland and Lesotho and the coastal waters of South Africa, Namibia and Mozambique for day sailing up to a maximum of 40 kilometres from the coastline.

**3. Collision with submerged objects**

We do not pay for loss or damage to the watercrafts rudder, propeller, strut, shaft, electrical machinery, engines or motors caused by collision with a submerged object unless the cover has been previously agreed to and it is noted on the schedule.

**4. Care of the watercraft**

You and all users of the watercraft must agree to:

- a. take all reasonable steps to maintain the watercraft, outboard motors and other items we cover in a proper state of repair and seaworthiness.
- b. exercise all care and diligence in crewing the watercraft.
- c. exercise all reasonable steps to minimize loss or damage if motors are submerged in water.
- d. use at least two motors in workable and readily usable condition when launching the watercraft through the surf.
- e. at inception of the policy arrange at your own expense to get a certificate of fitness for the watercraft which is to be conducted whilst it is out of the water.
- f. the watercraft must be conveyed on a properly designed and constructed trailer whilst in transit by land and the trailer must be insured on the motor vehicle section of this policy.

**5. Other people using your watercraft**

If someone else is piloting your watercraft with your permission you must ensure that they:

- a. have never, to your knowledge, been refused insurance.
- b. are not entitled to compensation under any other policy.
- c. are not piloting the watercraft as an employee of a shipyard, slipway, yacht club or similar organization.
- d. comply with all the terms and conditions of this policy.

**CLAUSES AND EXTENSIONS AUTOMATICALLY INCLUDED**

In addition to the Events that we cover in 3 above you are also covered for the following up to the limit stated on the schedule:

1. Emergency and salvage expenses incurred by you to avoid or minimize loss or damage to the watercraft R20,000.
2. If your watercraft is immobilized and cannot be skippered away as a result of an accident, we will pay for it to be towed away to a place of safety. In addition, we will pay for emergency repairs that enable you to continue on your journey after obtaining a detailed quotation first R10,000.
3. The benefit for trauma counselling if you are a victim of a violent act of theft, attempted theft, hold-up or hijacking of your watercraft or if you are involved in an accident with your watercraft R5,000.
4. The reasonable costs incurred by you to tow and assist other watercraft in distress or to summon emergency assistance. You must supply us with a copy of the official incident report to the relevant authorities.

**HOW WE PAY**

If you have a valid claim and if your watercraft or any part of it is lost, stolen or damaged we will at our option indemnify you by:

1. Paying for its repair or replacement, less any excess payable.
2. If the watercraft is stolen or damaged beyond repair the maximum amount payable by us will be the sum insured stated in the schedule or the reasonable market value of the watercraft, including factory fitted accessories, less any excess payable.
3. If the watercraft is financed, we will pay the finance company first and then the balance, if any, to you.
4. The amount of the loss or damage up to the sum insured for amounts that you become legally responsible to a third party for with our written consent.